

**TELECOMMUNICATIONS COMPANIES - CLEC  
2020  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

CenturyTel of Washington, Inc. dba: CenturyLink

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address  X if same as above

Address

City

State Zip Code

Telephone 1-318-388-9453

Fax 1-318-372-1999

Official Email Address [mary.garris@lumen.com](mailto:mary.garris@lumen.com)

Company Website [www.centurylink.com](http://www.centurylink.com)

'X' if any information listed above has been updated

Report Year Ended: December 31, 2020

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose  
 Title: Regulatory Affairs Director  
 Address: Not Available - Work from Home  
 City:  
 State: Zip Code:  
 Telephone: 1-303-324-5678  
 Email: [peter.gose@lumen.com](mailto:peter.gose@lumen.com)



**REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2021**

<b>OWNERSHIP</b>			
<b>Instructions:</b>			
<ul style="list-style-type: none"> <li>- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners <b>holding directly or indirectly five percent or greater</b> of voting securities of the Company.</li> <li>- Group all owners holding less than five percent as 'Other Owners'.</li> <li>- <b>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).</b></li> </ul>			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyTel of the Northwest, Inc.	Washington	Parent	100%
<b>Other Owner's holding less than 0.0500 (5%) individually</b>			

Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No

The UTC may receive a consumer complaint against your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@lumen.com">scott.belka@lumen.com</a>	1-720-779-8369

**SCHEDULE 1**

(Complete all information for the year 2020)

**Part A: Income Statement and Balance Sheet Financial Information**

**Instructions:**

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.  
Only information requested in the annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$29,669,102
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

**Enter services below offered not listed above:**

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.

How many of the lines reported above have access to E-911:



REDACTED



**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 321000006  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 2/13/1907

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:

City:  State:  Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block.

X

Date

Name   
 Title   
 Company   
 Street Address   
 City  State  Zip:   
 Telephone   
 Email

**PAYMENT INFORMATION**

**The UTC accepts the following methods of payment**

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(ACH, American Express, Discover/Novus, MasterCard, Visa)

\*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

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Olympia, WA 98504-7250

Mark your check with your company name and regulatory fee payment.  
Please include a copy of your company's regulatory fee calculation page.

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(360) 664-1349

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**FILING YOUR REPORT**

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year (or the following business day if May 1 lands on a weekend).

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**Staff Contact**

Rachel Stark at (360) 664-1157 or  
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**REDACTED**

**Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051**



**FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION**

**Commission Authority**

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[The Washington State Legislature - 80.04.080](http://www.leg.wa.gov/legists/2008/bills/bil_0801-0900/bil_0804.htm)

Please note that annual reports are subject to further investigation.

**Certification**

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

**Regulatory Fees**

Regulatory fees are set by UTC order A-140166.

**Deadlines**

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1.

**Late Fees and Interest**

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

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You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

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The UTC will:

- Consider extension requests at the last open meeting in April.
- The commissioners will grant or deny extension requests.
- Notify the company of the commission's decision.

**Confidential Status**

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

**To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.**

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](http://www.wa.gov/waconfidential)

**Completing Information**

**Do NOT leave fields blank** or the report will be considered incomplete.

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**No longer operating in Washington**

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TTY Toll-Free phone number 1-800-833-6384

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2020  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

CenturyTel of Inter-Island, Inc. dba: CenturyLink

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100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address  X if same as above

Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone 1-318-388-9453

Fax 1-318-372-1999

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Company Website [www.centurylink.com](http://www.centurylink.com)

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 Title: Regulatory Affairs Director  
 Address: Not Available - Work from Home  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Telephone: 1-303-324-5678  
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<b>Instructions:</b>			
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First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyTel of the Northwest, Inc.	Washington	Parent	100%
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Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No

Yes

The UTC may receive a consumer complaint against your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@lumen.com">scott.belka@lumen.com</a>	1-720-779-8369

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**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$3,609,467
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

**Enter services below offered not listed above:**

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.

How many of the lines reported above have access to E-911:



**REGULATORY FEE CALCULATION SCHEDULE**  
**Due May 1, 2021**

Company Name:  
 CenturyTel of Inter-Island, Inc. dba CenturyLink

Annual Report Year  
 2020

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

**\*\*Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

**Regulatory Fee Calculations**

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$3,609,467
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000, x 0.1%	\$50,000	x 0.001	\$50
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$3,559,467	x 0.002	\$7,119
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$7,169

**NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.**

*Agency Use Only* 001-111-0268-170-01

**Late Fees and Interest Calculations**

5 Late Fees on Regulatory Fees being paid after <b>May 1</b>			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after <b>May 31</b>			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	x 0.01
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$7,169

*Agency Use Only* 001-111-0268-170-11

**COMMISSION USE ONLY**

Reception #:	_____	001-111-0268-170-01	_____
Reference:	AR2020	001-111-0268-170-11	_____
Payment ID:	_____	001-111-0268-032-20	_____
		001R-111-0268-032-20 ( _____ )	
		<b>Total Paid:</b>	_____

**REDACTED**

**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 281000273  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 7/1/1948

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:   
 City:  State:  Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block. X <input type="checkbox"/> Mary Garris	Name	Mary Garris		
	Title	Manager - Regulatory Finance		
Date <input type="text"/> 4/27/2021	Company	CenturyTel of Inter-Island, Inc.dba CenturyLink		
	Street Address	100 CenturyLink Drive		
	City	Monroe	State	LA Zip: 71203
	Telephone	318-388-9453		
	Email	<a href="mailto:mary.garris@lumen.com">mary.garris@lumen.com</a>		



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- **Do not** include Income Statement or Balance Sheet as an attachment.  
Only information requested in the annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$532,525
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

Shaded information is designated as confidential per WAC 480-07-160

**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

Enter services below offered not listed above:

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.

How many of the lines reported above have access to E-911:



REDACTED

**REGULATORY FEE CALCULATION SCHEDULE**  
**Due May 1, 2021**

Company Name:  
 CenturyTel of Cowiche, Inc. dba CenturyLink

Annual Report Year  
 2020

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

**\*\*Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

**Regulatory Fee Calculations**

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$532,525
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000, x 0.1%	\$50,000	x 0.001	\$50
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$482,525	x 0.002	\$965
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$1,015

**NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.**

*Agency Use Only* 001-111-0268-170-01

**Late Fees and Interest Calculations**

5 Late Fees on Regulatory Fees being paid after <b>May 1</b>			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after <b>May 31</b>			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	x 0.01
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$1,015

*Agency Use Only* 001-111-0268-170-11

**COMMISSION USE ONLY**

Reception #:	_____	001-111-0268-170-01	_____
Reference:	AR2020	001-111-0268-170-11	_____
Payment ID:	_____	001-111-0268-032-20	_____
		001R-111-0268-032-20 ( _____ )	
		<b>Total Paid:</b>	_____

**REDACTED**



**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 399000786  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 2/21/1905

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:   
 City: State: Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block.

X

Date

Name	Mary Garris		
Title	Manager - Regulatory Finance		
Company	CenturyTel of Cowiche, Inc.dba CenturyLink		
Street Address	100 CenturyLink Drive		
City	Monroe	State	LA Zip: 71203
Telephone	318-388-9453		
Email	<a href="mailto:mary.garris@lumen.com">mary.garris@lumen.com</a>		

**PAYMENT INFORMATION**

The UTC accepts the following methods of payment

**Online payments\***

(ACH, American Express, Discover/Novus, MasterCard, Visa)

\*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

**Check**

(must be in US Funds)

Deliver to the UTC office at the above address or mail checks to:  
Utilities and Transportation Commission  
PO Box 47250  
Olympia, WA 98504-7250

Mark your check with your company name and regulatory fee payment.  
Please include a copy of your company's regulatory fee calculation page.

**Pay-by-phone**

(credit card payments only)  
(360) 664-1349

**Cash**

In-person at the UTC  
621 Woodland Square Loop SE  
Lacey, WA 98504

**FILING YOUR REPORT**

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year (or the following business day if May 1 lands on a weekend).

**Electronic Filing**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online visit:

[The UTC's Electronic Filing Page](#)

**NEED MORE ASSISTANCE?**

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

**Staff Contact**

Rachel Stark at (360) 664-1157 or  
[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION**

**Commission Authority**

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

**Certification**

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

**Regulatory Fees**

Regulatory fees are set by UTC order A-140166.

**Deadlines**

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1.

**Late Fees and Interest**

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

**Penalties**

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

- 1 to 30 days late = \$250 penalty
- 31 to 60 days late = \$500 penalty
- 61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

**Extension Requests**

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

The UTC will:

- Consider extension requests at the last open meeting in April.
- The commissioners will grant or deny extension requests.
- Notify the company of the commission's decision.

**Confidential Status**

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

**To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.**

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

**Completing Information**

**Do NOT leave fields blank** or the report will be considered incomplete.

Instead, if the field does not apply:

- Enter "0" for numeric fields.
- Enter "N/A" for non-applicable text fields

**No longer operating in Washington**

You may cancel your company's registration by writing a letter to the UTC.

**Electronic Filing and Payment**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

[The UTC's Annual Report Page](#)

**Staff Contact**

Rachel Stark at (360) 664-1157 or

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

TTY Toll-Free phone number 1-800-833-6384

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC  
2020  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

United Telephone Company of the Northwest dba: CenturyLink

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address  X if same as above

Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone 1-318-388-9453

Fax 1-318-372-1999

Official Email Address [mary.garris@lumen.com](mailto:mary.garris@lumen.com)

Company Website [www.centurylink.com](http://www.centurylink.com)

'X' if any information listed above has been updated

Report Year Ended: December 31, 2020

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose  
Title: Regulatory Affairs Director  
Address: Not Available - Work from Home  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: 1-303-324-5678  
Email: [peter.gose@lumen.com](mailto:peter.gose@lumen.com)



**REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2021**

<b>OWNERSHIP</b>			
<b>Instructions:</b>			
- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners <b>holding directly or indirectly five percent or greater</b> of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - <b>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).</b>			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
Embarq Corporation	Oregon	Parent	100%
<b>Other Owner's holding less than 0.0500 (5%) individually</b>			

Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No

Yes

The UTC may receive a consumer complaint against your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@lumen.com">scott.belka@lumen.com</a>	1-720-779-8369

REDACTED

**SCHEDULE 1**

(Complete all information for the year 2020)

**Part A: Income Statement and Balance Sheet Financial Information**

**Instructions:**

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.  
Only information requested in the annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$10,717,926
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

Shaded information is designated as confidential per WAC 480-07-160

**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

Enter services below offered not listed above:

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.

How many of the lines reported above have access to E-911:



REDACTED



<b>REGULATORY FEE CALCULATION SCHEDULE</b> <b>Due May 1, 2021</b>
--

Company Name: United Telephone Company of the Northwest dba CenturyLink	Annual Report Year 2020
--	----------------------------

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

**\*\*Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

<b>Regulatory Fee Calculations</b>
------------------------------------

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$10,717,926
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000, x 0.1%	\$50,000	x 0.001	\$50
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$10,667,926	x 0.002	\$21,336
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$21,386

<b>NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.</b>
--

*Agency Use Only*      001-111-0268-170-01

<b>Late Fees and Interest Calculations</b>
--

5 Late Fees on Regulatory Fees being paid after <b>May 1</b>			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after <b>May 31</b>			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$21,386

*Agency Use Only*      001-111-0268-170-11

<b>COMMISSION USE ONLY</b>
----------------------------

Reception #:		001-111-0268-170-01	
Reference:	AR2020	001-111-0268-170-11	
Payment ID:		001-111-0268-032-20	
		001R-111-0268-032-20 (	
		<b>Total Paid:</b>	

**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 409000048  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 7/18/1907

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:   
 City: State: Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block.

X Mary Garris

Date 4/27/2021

Name: Mary Garris  
 Title: Manager - Regulatory Finance  
 Company: United Telephone Company of the Northwest dba CenturyLink  
 Street Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203  
 Telephone: 318-388-9453  
 Email: [mary.garris@lumen.com](mailto:mary.garris@lumen.com)

**PAYMENT INFORMATION**

The UTC accepts the following methods of payment

**Online payments\***

(ACH, American Express, Discover/Novus, MasterCard, Visa)

\*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

**Check**

(must be in US Funds)

Deliver to the UTC office at the above address or mail checks to:  
Utilities and Transportation Commission  
PO Box 47250  
Olympia, WA 98504-7250

Mark your check with your company name and regulatory fee payment.  
Please include a copy of your company's regulatory fee calculation page.

**Pay-by-phone**

(credit card payments only)  
(360) 664-1349

**Cash**

In-person at the UTC  
621 Woodland Square Loop SE  
Lacey, WA 98504

**FILING YOUR REPORT**

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year (or the following business day if May 1 lands on a weekend).

**Electronic Filing**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online visit:

[The UTC's Electronic Filing Page](#)

**NEED MORE ASSISTANCE?**

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

**Staff Contact**

Rachel Stark at (360) 664-1157 or  
[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION**

**Commission Authority**

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

**Certification**

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

**Regulatory Fees**

Regulatory fees are set by UTC order A-140166.

**Deadlines**

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1.

**Late Fees and Interest**

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

**Penalties**

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

- 1 to 30 days late = \$250 penalty
- 31 to 60 days late = \$500 penalty
- 61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

**Extension Requests**

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

The UTC will:

- Consider extension requests at the last open meeting in April.
- The commissioners will grant or deny extension requests.
- Notify the company of the commission's decision.

**Confidential Status**

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

**To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.**

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

**Completing Information**

**Do NOT leave fields blank** or the report will be considered incomplete.

Instead, if the field does not apply:

- Enter "0" for numeric fields.
- Enter "N/A" for non-applicable text fields

**No longer operating in Washington**

You may cancel your company's registration by writing a letter to the UTC.

**Electronic Filing and Payment**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

**Staff Contact**

Rachel Stark at (360) 664-1157 or

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

TTY Toll-Free phone number 1-800-833-6384

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC  
2020  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

Qwest Corporation dba: CenturyLink QC

Official Physical Address

Telecom Certificate or Docket Number

100 CenturyLink Drive

N/A

City

State

ZIP Code

Monroe

LA

71203

Official Mailing Address  X if same as above

Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone: 1-318-388-9453  
Fax: 1-318-372-1999

Official Email Address: [mary.garris@lumen.com](mailto:mary.garris@lumen.com)  
Company Website: [www.centurylink.com](http://www.centurylink.com)

'X' if any information listed above has been updated

Report Year Ended: December 31, 2020

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose  
Title: Regulatory Affairs Director  
Address: Not Available - Work from Home  
City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: 1-303-324-5678  
Email: [peter.gose@lumen.com](mailto:peter.gose@lumen.com)



**REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2021**

<b>OWNERSHIP</b>			
<b>Instructions:</b>			
<ul style="list-style-type: none"> <li>- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners <b>holding directly or indirectly five percent or greater</b> of voting securities of the Company.</li> <li>- Group all owners holding less than five percent as 'Other Owners'.</li> <li>- <b>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).</b></li> </ul>			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
Qwest Services Corporation	Colorado	Parent	100%
<b>Other Owner's holding less than 0.0500 (5%) individually</b>			

Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No

The UTC may receive a consumer complaint against your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@lumen.com">scott.belka@lumen.com</a>	1-720-779-8369

**SCHEDULE 1**

(Complete all information for the year 2020)

**Part A: Income Statement and Balance Sheet Financial Information**

**Instructions:**

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.  
Only information requested in the annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$226,683,849
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	Federal
Total Assets	
Total Liabilities	



**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

**Enter services below offered not listed above:**

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1

How many of the lines reported above have access to E-911



**REGULATORY FEE CALCULATION SCHEDULE**  
**Due May 1, 2021**

Company Name: Qwest Corporation dba CenturyLink QC Annual Report Year 2020

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

**\*\*Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

**Regulatory Fee Calculations**

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$226,683,849
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000, x 0.1%	\$50,000	x 0.001	\$50
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$226,633,849	x 0.002	\$453,268
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$453,318

**NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.**

*Agency Use Only* 001-111-0268-170-01

**Late Fees and Interest Calculations**

5 Late Fees on Regulatory Fees being paid after <b>May 1</b>			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after <b>May 31</b>			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	x 0.01
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$453,318

*Agency Use Only* 001-111-0268-170-11

**COMMISSION USE ONLY**

Reception #:	_____	001-111-0268-170-01	_____
Reference:	<u>AR2020</u>	001-111-0268-170-11	_____
Payment ID:	_____	001-111-0268-032-20	_____
		001R-111-0268-032-20 (	_____)
		Total Paid:	_____

**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 601295793  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 7/17/1911

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:   
 City: State: Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block.

X

Date

Name	Mary Garris		
Title	Manager - Regulatory Finance		
Company	Qwest Corporation dba CenturyLink QC		
Street Address	100 CenturyLink Drive		
City	Monroe	State	LA Zip: 71203
Telephone	318-388-9453		
Email	<a href="mailto:mary.garris@lumen.com">mary.garris@lumen.com</a>		

**PAYMENT INFORMATION**

**The UTC accepts the following methods of payment**

**Online payments\***

(ACH, American Express, Discover/Novus, MasterCard, Visa)

\*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

**Check**

(must be in US Funds)

Deliver to the UTC office at the above address or mail checks to:  
Utilities and Transportation Commission  
PO Box 47250  
Olympia, WA 98504-7250

Mark your check with your company name and regulatory fee payment.  
Please include a copy of your company's regulatory fee calculation page.

**Pay-by-phone**

(credit card payments only)  
(360) 664-1349

**Cash**

In-person at the UTC  
621 Woodland Square Loop SE  
Lacey, WA 98504

**FILING YOUR REPORT**

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year (or the following business day if May 1 lands on a weekend).

**Electronic Filing**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online visit:

[The UTC's Electronic Filing Page](#)

**NEED MORE ASSISTANCE?**

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

**Staff Contact**

Rachel Stark at (360) 664-1157 or  
[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

**REDACTED**

**Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051**

**FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION**

**Commission Authority**

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](http://www.wa.gov)

Please note that annual reports are subject to further investigation.

**Certification**

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

**Regulatory Fees**

Regulatory fees are set by UTC order A-140166.

**Deadlines**

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1.

**Late Fees and Interest**

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

**Penalties**

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

- 1 to 30 days late = \$250 penalty
- 31 to 60 days late = \$500 penalty
- 61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](http://www.wa.gov)

**Extension Requests**

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

The UTC will:

- Consider extension requests at the last open meeting in April.
- The commissioners will grant or deny extension requests.
- Notify the company of the commission's decision.

**Confidential Status**

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

**To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.**

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](http://www.wa.gov)

**Completing Information**

**Do NOT leave fields blank** or the report will be considered incomplete.

Instead, if the field does not apply:

- Enter "0" for numeric fields.
- Enter "N/A" for non-applicable text fields

**No longer operating in Washington**

You may cancel your company's registration by writing a letter to the UTC.

**Electronic Filing and Payment**

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

[The UTC's Annual Report Page](http://www.wa.gov)

**Staff Contact**

Rachel Stark at (360) 664-1157 or

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

TTY Toll-Free phone number 1-800-833-6384

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC  
2020  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

CenturyLink Communications, LLC dba: Lumen Technologies Group

Official Physical Address

Telecom Certificate or Docket Number

100 CenturyLink Drive

UT-940120

City

State

ZIP Code

Monroe

LA

71203

Official Mailing Address  X if same as above

Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone: 1-318-388-9453  
 Fax: 1-318-372-1999

Official Email Address: [mary.garris@lumen.com](mailto:mary.garris@lumen.com)  
 Company Website: [www.centurylink.com](http://www.centurylink.com)

'X' if any information listed above has been updated

Report Year Ended: December 31, 2020

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose  
 Title: Regulatory Affairs Director  
 Address: Not Available - Work from Home  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Telephone: 1-303-324-5678  
 Email: [peter.gose@lumen.com](mailto:peter.gose@lumen.com)



**REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2021**

<b>OWNERSHIP</b>			
<b>Instructions:</b>			
- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners <b>holding directly or indirectly five percent or greater</b> of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - <b>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).</b>			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyLink, Inc.	Delaware	Parent	100%
<b>Other Owner's holding less than 0.0500 (5%) individually</b>			

Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No

The UTC may receive a consumer complaint against your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@lumen.com">scott.belka@lumen.com</a>	1-720-779-8369



**SCHEDULE 1**

(Complete all information for the year 2020)

**Part A: Income Statement and Balance Sheet Financial Information**

**Instructions:**

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.  
Only information requested in the annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations.	
<b>Total Washington Revenue:</b> All revenues earned from <b>regulated, non-regulated, interstate, and intrastate</b> operations in Washington State.	
<b>Washington Intrastate Revenue:</b> All revenues from <b>regulated intrastate</b> operations in Washington State.	\$22,864,061
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

**Balance Sheet Confirmation**

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	Federal
Total Assets	
Total Liabilities	

**SCHEDULE 2**

(Complete all information for the year 2020)

**Part B: Service Offerings**

**Instructions:**  
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services		Wireless	
Data Services			

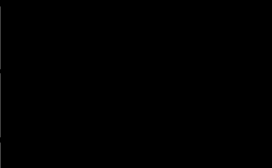
**Enter services below offered not listed above:**

**Part C: Access Lines in service as of December 31, 2020**

**Instructions:**  
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.

How many of the lines reported above have access to E-911:



**REGULATORY FEE CALCULATION SCHEDULE**  
Due May 1, 2021

Company Name: CenturyLink Communications, LLC dba Lumen Technologies Group Annual Report Year 2020

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

**\*\*Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

**Regulatory Fee Calculations**

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$22,864,061
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000, x 0.1%	\$50,000	x 0.001	\$50
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$22,814,061	x 0.002	\$45,628
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$45,678

**NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.**

*Agency Use Only* 001-111-0268-170-01

**Late Fees and Interest Calculations**

5 Late Fees on Regulatory Fees being paid after <b>May 1</b>			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after <b>May 31</b>			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$45,678

*Agency Use Only* 001-111-0268-170-11

**COMMISSION USE ONLY**

Reception #:	_____	001-111-0268-170-01	_____
Reference:	AR2020	001-111-0268-170-11	_____
Payment ID:	_____	001-111-0268-032-20	_____
		001R-111-0268-032-20 ( _____ )	
		<b>Total Paid:</b>	_____

REDACTED

**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 601475740  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): LLC  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 6/10/1966

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

X if address is same as cover:

Location of Books & Records:   
 City: State: Zip:

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2020 to December 31, 2020, contained in this report, correctly reflect the business affairs of the respondent.

**(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)**

You may electronically sign by typing your signature in block.

X  Mary Garris

Date: 4/27/2021

Name: Mary Garris  
 Title: Manager - Regulatory Finance  
 Company: CenturyLink Communications, LLC  
 Street Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203  
 Telephone: 318-388-9453  
 Email: [mary.garris@lumen.com](mailto:mary.garris@lumen.com)