



May 28, 2010

Mr. David Danner
Secretary and Executive Director
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

RE: Docket No. UT-090842; Notice to Customers Pursuant to WAC 480-120-147(7)

Dear Mr. Danner:

As the Commission knows, Frontier Communications Corporation ("Frontier") and Verizon Communications Inc. ("Verizon") are in the process of completing the transaction authorizing the indirect transfer of ownership and control of Verizon Northwest, Inc. ("Verizon NW") approved by the Commission on April 16, 2010 in Order 06 in the above-referenced docket. Pursuant to WAC 480-120-147(7), attached is a copy of the notice that was sent to all affected customers within the State of Washington from May 20-25, 2010. As to the other requirements of WAC 480-120-147(7)(b), the details regarding the transaction (which Frontier and Verizon expect to close on or before July 1, 2010) were fully developed and litigated in the above-referenced docket.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Kevin Saville".

Kevin Saville
Associate General Counsel
2378 Wilshire Blvd.
Mound, Minnesota 55364
Tel: 952-491-5564
Fax: 952-491-5577
Kevin.Saville@frontiercorp.com

Enclosure

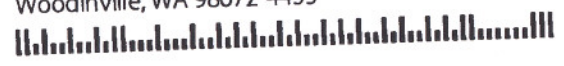


P.O. Box 5627
Cherry Hill, NJ 08034-9906

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
VERIZON

[Redacted]

Woodinville, WA 98072-4455



IMPORTANT INFORMATION ABOUT YOUR ACCOUNT.





Woodinville, WA 98072-4455



May 3, 2010

Dear :

Your current local and/or long distance telecommunications providers (intrastate, interstate and/or international) are one or more of the following: Verizon Northwest Inc., Verizon Long Distance LLC and Verizon Enterprise Solutions LLC (collectively, "the Verizon Companies"). These companies have agreed to a transaction that will result in one or more wholly owned subsidiaries of Frontier Communications Corporation (collectively, "Frontier") becoming the service provider for their local and long distance customers, like you, in a number of states including Washington. This transaction requires approval by state and federal regulatory authorities, including the Washington Utilities and Transportation Commission ("WUTC") and the Federal Communications Commission. This notice is being sent prior to the receipt of all regulatory approvals in order for us to comply with customer notification requirements.

Should the required state and federal regulatory approvals be obtained, we currently anticipate that the transaction will close late in the second quarter of 2010, but the closing could occur later. Unless you elect to use a service provider other than one of the Verizon Companies prior to the closing date, Frontier will automatically become your service provider for any services you currently receive from the Verizon Companies, including local and long distance services but not including wireless services. If Frontier becomes your service provider, Frontier will convert your service at no cost to you and your local telephone number will NOT change. Frontier is looking forward to welcoming you as a valued customer and will communicate directly with you as soon as the terms of this transaction allow so that you can learn more about the company and their products and services.

If a Verizon Company is not your local service provider, then the proposed transaction with Frontier will not affect your local carrier selection. If a Verizon Company is not your long distance service provider, then the proposed transaction with Frontier will not affect your long distance carrier selection.

You always have the right to select another provider for local and long distance services, if you wish to do so and another provider is available. This decision is entirely up to you, and you may choose to switch to another carrier for one or more of these services either before or after this proposed change from the Verizon Companies to Frontier. There will be no carrier change charge assessed on customers for the change to Frontier. In the event the WUTC approves this transaction, Frontier will offer customers of the Verizon Companies the option to change long distance carriers without incurring a Primary Interexchange Carrier ("PIC") charge for a minimum of ninety (90) days after completion of the transaction. After this 90-day period, however, selecting a carrier other than Frontier may result in a PIC charge to you.

If you have arranged an intrastate, interstate and/or international preferred carrier freeze on one or more of the services involved in this transaction, the freeze will be removed in order to transition your service to Frontier (except as to any services for which you have selected a carrier other than Frontier), and in such case, you must contact your local carrier (whether Frontier or another telephone company you have selected) after the closing, in order to reestablish a preferred carrier freeze.

Upon completion of the proposed transaction, Frontier will offer local, toll and long distance telecommunications services to you under the same rates, terms and conditions offered by the Verizon Companies prior to the closing. If, in the future, there are any changes to the rates, terms or conditions of your service, Frontier will notify you by mail or in your bill. Frontier values your continued business and will gladly respond to any questions you may have about your service after the closing.

Until the actual closing date, the Verizon Companies will continue to be responsible for all customer service inquiries, complaints, billing issues and questions regarding this notice. You should contact your Verizon Company representative toll-free at 1.888.386.7211. After the closing date, you should refer your questions regarding this notice or your account to Frontier toll-free at 1.877.578.4111. Business customers can also contact their Verizon Company account manager prior to the closing. We appreciate your understanding and support during this transition period.

Sincerely,

The Verizon Companies
Frontier Communications Corporation

