

From: Zack Kennedy
To: [ATG WWW E-mail Public Counsel](#)
Subject: Avista and it's never ending rate hike.
Date: Monday, February 27, 2017 5:22:37 PM

Hi my name is Zack Kennedy. My address is 2903 N Perry St Spokane Washington 99207. UE 150204 / UG 150205

I am writing you this letter today because I am at the end of my patience with avista. I am a single father and am barely making it as is. Every single month I get an avista bill is pretty much like hearing I'm going to be homeless every month. I have rented several places in my time as an adult and every place used avista. Every year they raise their rates fee's which takes money from every person in Spokane. More than they should have to pay. The average bill here at my house was said to be around \$200.00-\$300.00 during winter. Just this year we have had to pay near \$450.00 a month for gas and electricity. That is twice as much as the average cost. Mind you I am a poor person trying to take care of my daughter the best I can. The other house I lived at Last year was the same situation. That being the bill was twice as much as usual. I am asking you what can Spokane citizens... Who work so hard to make it through the month, be subjected to avista raising rates like it's fun to do. They profited 14 million last year and bragged about it on Facebook. While all of us having to pay these outrageous prices suffer. Avista has not only stole money from Spokane's citizens they have made it impossible to do anything about it. As well as made a terrible reputation for themselves just because they control the power. I call them and they tell me there is nothing they can do about the huge difference in my bill, yet want me to pay it or they will shut my power off. My rent is already expensive and yes this is my doing. But when I called avista they told me the average here at this house. And this winter that bill has more than doubled. I am considering getting a large group together to protest this. I am asking you what can a Washington citizen do to protect themselves from this theifery and unethical capitalizing business that is draining Spokane of its money. We can't afford to put back into our economy when our power/gas bill is half the rent money. It is impossible to catch up. Minimum wage can't even touch what is going on here. \$1400 a month after tax and my bill just for Avista is \$450.00. I am at my last straw and need help from our leaders in Washington. Please! For me and thousands of others. Please help us! Bob furgeson even sees how badly avista is treating its customers. He saw the hike and for no reason except more profits. We need ethical leadership giving our cities power. How can they get away with this! Please help.