

**From:** Garyvdb  
**To:** [ATG WWW E-mail Public Counsel](#)  
**Subject:** Avista rate increases  
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I would like to protest against the proposed rate increases for 2018/19/20. Avista has become a giant overgrown company - it keeps expanding its footprint - buys the latest truck and utility vehicles it has massive office empire and is not responsive to customers! I called with a high natural gas bill and they would not assist. I found the problem myself and continue to pay my ever growing bills! Thank you

Gary VDB