



Puget Sound Energy
P.O. Box 97034
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PSE.com

February 26, 2021

Filed Via Web Portal

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, Washington 98503

Re: U-200281: PSE COVID-19 Plan for Outreach and Financial Assistance Pursuant to Order 02

Dear Mr. Johnson:

Attached please find Puget Sound Energy's ("PSE's") COVID-19 Plan for Outreach and Financial Assistance Pursuant to Order 02. PSE appreciates the opportunity to provide its plan for COVID-19 related customer outreach related to disconnection notices, payment plans, and resources for financial assistance prior to resuming any disconnections for nonpayment, consistent with Paragraph 10 of Order 02 issued on February 18, 2021 in this docket.

PSE looks forward to updating the Commission on its progress at a regular or recessed open meeting in early May. Please contact Carol Wallace at (425) 424-7351 for additional information about these responses. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

/s/ Jon Piliaris

Jon Piliaris
Director, Regulatory Affairs
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cc: Lisa Gafken, Public Counsel

Attachment: COVID-19 Plan

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