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Sent: Friday, March 25, 2011 7:34 PM
To: UTC DL Records Center
Subject: Public Comment Docket 101661 & Docket 042090

March 25, 2011
PLEASE DOCKET T-101661 and A-042090
Commissioners
Washington Utilities and Transportation Commission
Olympia, Washington
Re: Comments Docket T-101661 and Docket A-042090
Commissioners:

I am an employee of Whidbey SeaTac Shuttle & Charter. We provide all citizens of Whidbey Island with a easy, direct and reliable service to and from SeaTac International Airport. I take nearly 100 calls myself per work day and many of our customers rave about what a great service we offer. Many of our frequent customers travel for business purposes, so our business makes their job a whole lot easier. We also provide services for active duty military as we are able to pick them up and drop them off on base and take them to the airport. It's great that our fares never drastically change, a quarter more here and a quarter less there as fuel surcharges rise or fall. Our customers understand that, as we all see the prices of fuel consistently sky-rocket and drop from month to month. However raising the base fare completely would hurt our business. There are tough times in our economy right now, and raising prices will lose us customers. We don't want to alienate our customers and members of our community by becoming this price gouging service that you are trying to force us to become. These costs would also cause us to cut down on the services we provide. So not only would we be charging too much for our service, but also not providing a good one. Why hurt small local businesses? I thought the government was beginning to support us? I don't really believe that the government is bad in anyway, but I hope that you all read and listen to what members of our community have to say about our business. I love my job, and I think the business my boss's Mike Lauver and John Solin have created is a great one, and a true asset to Whidbey Island. Please reconsider your views, I appreciate your time.

Daisy E. Kent
Coupeville, WA