Avista Utilities

Performance Based Ratemaking Metrics

Affordability

Metric 1: Average annual bill, by class, by census tract

Details: this metric is reported on an annual basis and is calculated using average billing information for each residential rate schedule offered by Avista.

Electric	
Schedule 1	$888.53
Schedule 2	$975.61

Natural Gas	
Schedule 101	$570.04
Schedule 102	$442.00

For average annual residential bill by census tract, see WA GRC PBR Affordability Attachment A.

Metric 2: Average annual bill as a percentage of income, by class, by census tract

Details: this metric is reported on an annual basis and is calculated using average billing information for residential customers compared to average income by census tract.

See WA GRC PBR Affordability Attachment A.

Metric 3: Total revenue occurring through riders and associated mechanisms not captured in the MYRP

Details: this metric is reported on a quarterly basis.

2023 Total Revenues Occurring through Tariff Riders and Other Mechanisms				
	Q1	**Q2**	**Q3**	**Q4**
Electric				
Natural Gas				

Metric 4: Residential arrearages by month, measured by location and demographic information (zip code/census tract, KLI customers, Vulnerable Populations, Highly Impacted Communities, and for all customers in total)

Details: this measure is reported on an annual basis.

See WA GRC PBR Affordability Attachment A.

Metric 5: Small commercial customer arrearages by month, for all customers and measured by location in Vulnerable Populations, Highly Impacted Communities

Details: this measure is reported on an annual basis.

See WA GRC PBR Affordability Attachment B.

Metric 6: Rate base per customer

Details: this measure is reported annually for both electric and natural gas customers.

2023 Rate Base per Customer				
	Q1	**Q2**	**Q3**	**Q4**
Electric				
Natural Gas				

Metric 7: O&M per customer

Details: this measure is reported annually for both electric and natural gas customers.

2023 O&M Per Customer				
	Q1	**Q2**	**Q3**	**Q4**
Electric				
Natural Gas				

Metric 8: Rate of annual revenue growth compared to inflation

Details: this measure is reported annually for both electric and natural gas customers.

2023 Rate of Annual Revenue Growth Compared to Inflation				
	Q1	**Q2**	**Q3**	**Q4**
Electric				
Natural Gas				

Metric 9: Number and percentage of residential electric disconnections for nonpayment by month, measured by location and demographic information (zip code/census tract, KLI customers, Vulnerable Populations, Highly Impacted Communities, and for all customers in total)

Details: this measure is reported on an annual basis.

See WA GRC PBR Affordability Attachment A.

Metric 10: Number and percentage of small commercial customer electric disconnections for nonpayment by month, for all customers and measured by location in Vulnerable Populations, Highly Impacted Communities

Details: this measure is reported on an annual basis.

See WA GRC PBR Affordability Attachment B.

Metric 11: Percentage of low-income customers who participate in bill assistance programs

Details: this measure is reported on an annual basis for customers that have participated in energy assistance programs during the calendar year.

Year	% of Low-Income Customers who Participated in Energy Assistance Programs
2022	16.84%

Metric 12: Average bill as a percentage of low-income customers' average income

Details: this metric is reported on an annual basis and is calculated using average billing information for low-income residential customers compared to average income for low-income customers.

Year	Avg. Bill as % of Low-Income Customers' Avg. Income
2022	4.77%

Metric 13: Number of households with a high-energy burden (>6%), separately identifying known low income and Named Communities

Details: this metric is reported on an annual basis. Known low-income customers are included in total of all customers and may also be included in Named Communities customers.

Customer Group	2022 # of Households with High-Energy Burden (>6%)
All Customers	30,411
Known Low-Income Customers	5,413
Named Communities Customers	18,114

Metric 14: Percentage of households with a high-energy burden (>6%), separately identifying known low income and Named Communities

Details: this metric is reported on an annual basis.

Customer Group	2022 % of Households with High-Energy Burden (>6%)
All Customers	9.74%
Known Low-Income Customers	22.16%
Named Communities Customers	13.89%

Metric 15: Average excess burden per household

Details: this metric is reported on an annual basis for residential customers that have a high energy (>6%). Average excess burden is calculated after taking into consideration energy assistance.

Year	Avg. Excess Burden per Household with a High Energy Burden
2022	$453.29

Avista Utilities

Performance Based Ratemaking Metrics

Capital Formation

Metric 1: Ratemaking return on common equity

Details: this metric is reported on a quarterly basis.

2023 ROE			
Q1	Q2	Q3	Q4

Metric 2: Utility credit ratings

Details: this metric is reported on a quarterly basis.

2023 Utility Credit Rating			
Q1	Q2	Q3	Q4

Avista Utilities

Performance Based Ratemaking Metrics

Equitable Service

Metric 1: Percentage of customers, by class, that participate in energy efficiency programs

Details: this metric is reported on a quarterly basis.

	2023 % of Customers that Participated in EE Programs			
Customer Class	**Q1**	**Q2**	**Q3**	**Q4**
Residential				
Commercial				
Industrial				

Metric 2: Percentage of known low-income customers that participate in demand response, distributed energy resources, or renewable energy utility program

Details: this metric is reported on a quarterly basis.

	2023 % of Known Low-Income Customers that Participated in DR, DER or Renewable Energy Programs			
Customer Class	**Q1**	**Q2**	**Q3**	**Q4**
Residential				
Commercial				
Industrial				

Metric 3: Percentage of small commercial customers that participate in demand response, distributed energy resources, or renewable energy utility programs

Details: this metric is reported on a quarterly basis.

	2023 % of Small Commercial Customers that Participated in DR, DER or Renewable Energy Programs			
Customer Class	**Q1**	**Q2**	**Q3**	**Q4**
Residential				
Commercial				
Industrial				

Metric 4: Percentage of utility energy efficiency program spending that benefits highly impacted communities and vulnerable populations

Details: this metric is reported on a quarterly basis.

	2023 % of EE Spending that Benefits Named Communities			
Customer Class	Q1	Q2	Q3	Q4
2022				

Metric 5: Percentage of utility spending on demand response, distributed energy resources, and renewable that benefits highly impacted communities and on vulnerable populations

Details: this metric is reported on an annual basis.

Year	Electric	Natural Gas
2022	22%*	0%*

* Calculation of this metric is based on spending on renewable generation and DERs located in Named Communities. Calculation does not include spending on electric transportation or energy efficiency as those areas have separate metrics.
**Avista did not have any spending on these items in 2022 as it relates to natural gas.

Metric 6: Percentage of known low-income customers that participate in utility electric vehicle programs, by program

Details: this metric is reported on a quarterly basis.

	2023 % of Known Low-Income Customers that Participate in EV Programs			
Program	Q1	Q2	Q3	Q4

Metric 7: Percentage of utility electric vehicle program spending that benefits highly impacted communities and vulnerable populations

Details: this metric is reported on an annual basis.

Year	% of EV Program Spending that Benefits Named Communities
2022	20%

Metric 8: Percentage of utility-owned and supported EVSE by use case located within and/or providing direct benefits and servicing named communities

Details: this metric is reported on a quarterly basis.

	2023 % of EVSE Located Within or Providing Direct Benefits to Named Communities			
Use Case	Q1	Q2	Q3	Q4

Metric 9: Percentage of non-pipe alternative utility spending that occurs in highly impacted communities and on vulnerable populations

Details: this metric is reported on an annual basis.

Year	% of Non-Pipe Alternative Spending that Occurs in Named Communities
2022	0%*

*Avista did not make any investments in non-pipe alternatives in 2022**.**

Metric 10: Percentage of Avista suppliers that are minority-owned, women-owned, or veteran owned

Details: this metric is reported on a quarterly basis.

	% of Avista Suppliers that are Minority, Women, or Veteran Owned			
Year	Q1	Q2	Q3	Q4
2023				

Metric 11: Percentage of Avista employees and senior management (separately identifying: a) c-suite employees and b) directors and employees more senior than directors) who identify as: i) female or non-binary; or ii) as a person of color

Details: this metric is reported on a quarterly basis.

Employee Group	2023 % of Avista Employees & Sr. Management who identify as female or non-binary			
	Q1	**Q2**	**Q3**	**Q4**
Executives				
Directors				
Employees				

Employee Group	2023 % of Avista Employees & Sr. Management who identify as a Person of Color			
	Q1	**Q2**	**Q3**	**Q4**
Executives				
Directors				
Employees				

Metric 12: Number of annual passenger miles provided by Community Based Organizations for individuals utilizing electric transportation

Details: this metric is reported on an annual basis.

Year	# of Annual Passenger Miles Provided by CBOs for Individuals Utilizing Electric Transportation
2022	22,953

Metric 13: Number of Public Charging Stations located in Named Communities

Details: this metric is reported on a quarterly basis.

Year	# of Public Charging Stations Located in Named Communities			
	Q1	**Q2**	**Q3**	**Q4**
2023				

Metric 14: Incremental spending each year in Named Communities

Details: this metric is reported on an annual basis and is intended to measure spending of Avista's Named Communities Investment Fund.

Year	Incremental Spending in Named Communities
2022	$486,657.70*

*$441,574 on energy efficiency, $5,200 on projects proposed by third parties, and $39,883.70 on customer outreach and engagement.

Metric 15: Number of customers and/or Community based organizations served

Details: this metric is reported on an annual basis and is intended to measure activities of Avista's Named Communities Investment Fund.

Year	Number of Customers and/or CBOs Served
2022	84

Metric 16: Number of residential appliance and equipment rebates provided to customers residing in Named Communities and the number of residential rebates provided to customers residing in rental units

Details: this metric is reported on a quarterly basis.

Customer Group	2023 # of Appliance & Equipment Rebates			
	Q1	Q2	Q3	Q4
Named Communities				
Renters				

Metric 17: Percentage of company engagements available with translation services

Details: this metric is reported on a quarterly basis.

	% of Avista Engagements Available with Translation Services			
Year	Q1	Q2	Q3	Q4
2023				

Avista Utilities

Performance Based Ratemaking Metrics

Electric Reliability

Metric 1: SAIDI excluding IEEE-defined major events for WA

Details: this metric is reported on an annual basis.

Year	SAIDI w/Out MEDs
2022	136

Metric 2: SAIDI all outages for WA

Details: this metric is reported on an annual basis.

Year	SAIDI w/MEDs
2022	175

Metric 3: SAIFI excluding IEEE-defined major events for WA

Details: this metric is reported on an annual basis.

Year	SAIFI w/Out MEDs
2022	0.84

Metric 4: SAIFI all outages for WA

Details: this metric is reported on an annual basis.

Year	SAIFI w/MEDs
2022	0.99

Metric 5: CAIDI by feeder classification

Details: this metric is reported on an annual basis.

Feeder Type	2022 CAIDI w/Out MEDs
Rural	180
Suburban	129
Urban	108

Metric 6: CAIDI in highly impacted communities, by census tract

Details: this metric is reported on an annual basis.

See map at https://www.myavista.com/ElectricReliabilityMap or Electric Reliability Attachment A.

Metric 7: CAIFI by feeder classification

Details: this metric is reported on an annual basis.

Feeder Type	2022 CAIFI w/Out MEDs
Rural	2.80
Suburban	1.42
Urban	1.12

Metric 8: CAIFI in highly impacted communities, by census tract

Details: this metric is reported on an annual basis.

See map at https://www.myavista.com/ElectricReliabilityMap or Electric Reliability Attachment A.

Metric 9: CEMI IEEE Standard 1366P-2003, by census track

Details: this metric is reported on an annual basis.

See map at https://www.myavista.com/ElectricReliabilityMap or Electric Reliability Attachment A.

Metric 10: CEMI IEEE Standard 1366P-2003 in highly impacted communities, by census tract

Details: this metric is reported on an annual basis.

See map at https://www.myavista.com/ElectricReliabilityMap or Electric Reliability Attachment A.

Metric 11: Average response time to an electric system emergency

Details: this metric is reported on a quarterly basis.

	Average Response Time to an Electric System Emergency			
Year	Q1	Q2	Q3	Q4
2023				

Metric 12: Average response time to a natural gas system emergency

Details: this metric is reported on a quarterly basis.

	Average Response Time to a Natural Gas System Emergency			
Year	Q1	Q2	Q3	Q4
2023				

Metric 13: Planning Reserve Margin

Details: this metric is reported on an annual basis.

	Summer Planning Reserve Margin			
Year	Q1	Q2	Q3	Q4
2023				

	Winter Planning Reserve Margin			
Year	Q1	Q2	Q3	Q4
2023				

Metric 14: Number of outages by category during the Fire Season (June 1-Oct. 1) vs No Fire Season

Details: this metric is reported on an annual basis.

All Outages by Category	2022 Non-Fire Season	2022 Fire Season
Animal	199	345
Company	65	35
Equipment OH	463	282
Equipment SUB	4	8
Equipment UG	127	113
Miscellaneous	1	0
Planned	1922	840
Pole Fire	25	25
Public	338	243
Tree	259	217
Undetermined	269	191
Weather	603	253
Grand Total	*4275*	*2552*
Note: These values include only Non-Major Event Days		

Metric 15: Number of overhead equipment failures by subcategory (arrestors, capacitor, insulator, fuse, conductor, etc.) during Fire Season (June 1-Oct. 1) vs No Fire Season

Details: this metric is reported on an annual basis.

Overhead Equipment Outages	2022 Non-Fire Season	2022 Fire Season
Arrester	59	27
Capacitor	0	0
Conductor - Pri	65	24
Conductor - Sec	73	34
Connector - Pri	32	17
Connector - Sec	34	15
Crossarm	0	5
Crossarm-rotten	7	56
Cutout/Fuse	109	5
Insulator	11	4
Insulator Pin	6	34
Other	28	8
Pole Fire	1	1
Pole-rotten	3	4
Recloser	0	0
Regulator	4	48
Switch/Disconnect	0	0
Wildlife Guard	0	0
Note: These values include only Non-Major Event Days		

Avista Utilities

Performance Based Ratemaking Metrics

Wildfire

Metric 1: Number and percent of planned pre-season vegetation inspections and remediation performed on time

Details: this metric is reported on an annual basis.

Distribution inspections and remediation performed on time.

Measure	2022
# of Miles	6,466
% Inspected On Time	100%
% Inspected Remediated	90%

Transmission inspections and remediation performed on time.

Measure	2022
# of Miles	2,270
% Inspected On Time	100%
% Inspected Remediated	100%

Metric 2: Number of trees trimmed

Details: this metric is reported on an annual basis.

Measure	# of Trees Trimmed 2022
# Distribution Trees	10,780
# Transmission Trees	2,256
# Total Trees Trimmed	13,036

Metric 3: Number of hazard trees removed

Details: this metric is reported on an annual basis.

Measure	# of Hazard Trees Removed 2022
# Distribution Trees	15,678
# Transmission Trees	3,281
# Total Trees Removed	18,959

Metric 4: Number of trees replaced through the Customer Choice Right Tree Right Place program

Details: this metric is reported on an annual basis.

Year	# of Trees Replaced through the Right Tree Right Place Program
2022	870

Metric 5: Number of trees removed through customer requests

Details: this metric is reported on an annual basis.

Year	# of Trees Removed through Customer Requests
2022	63

Metric 6: Trees and brush removed and trees trimmed from the Fuel Reduction Partnerships

Details: this metric is reported on an annual basis.

Year	# of Trees & Brush Removed and Trees Trimmed from the Fuel Reduction Partnerships
2022	211

Metric 7: Number of reclosers installed

Details: this metric is reported on an annual basis.

Measure	# of Reclosers Installed
# Distribution Reclosers	17
# Fire Mode Ready Reclosers	35
# Total Reclosers Installed	52

Metric 8: Number of circuit breakers upgraded with supervisory control and data acquisition

Details: this metric is reported on an annual basis.

Year	# of Circuit Breakers Upgraded with Supervisory Control and Data Acquisition
2022	35

*Two substations circuit breaker upgrades to SCADA are in progress but were not complete by the end of 2022.

Metric 9: Miles of Wildland Urban Interface

Details: this metric is reported on an annual basis.

Year	Miles of WUI in Tier 2 and 3
2022	2,746

Metric 10: Number and percent of distribution grid hardening projects planned vs completed

Details: this metric is reported on an annual basis.

Measure	2022
# Miles Planned	201
# Miles Complete	180
% Complete	90%

Metric 11: Miles of conductor undergrounded

Details: this metric is reported on an annual basis.

Year	Miles of Conductor Undergrounded
2022	5

Metric 12: Miles of copper conductor replaced

Details: this metric is reported on an annual basis.

Year	Miles of Copper Conductor Replaced
2022	N/A

*This is included within the miles of overhead conductor installed/replaced. Many types of conductor are replaced in this work, including copper. It cannot not broken out separately.

Metric 13: Number of small copper wire units removed

Details: this metric is reported on an annual basis.

Year	# of Small Copper Wire Units Removed
2022	N/A

*Avista is not able to produce a number for small copper wire units removed at this time, it is included in the number of miles of conductor installed/replaced.

Metric 14: Number of wildlife guards installed

Details: this metric is reported on an annual basis.

Year	# of Wildlife Guards Installed
2022	2,555

Metric 15: Number of open wire secondary districts removed

Details: this metric is reported on an annual basis.

Year	# of Open Wire Secondary Districts Removed
2022	1

Metric 16: Number of wedge/bail clamps at hot tap connection points installed

Details: this metric is reported on an annual basis.

Year	# of Wedge/Bail Clamps at Hot Tap Connection Points Installed
2022	4,785

Metric 17: *Include reporting of other existing Wildfire Plan metrics like number of fiber-glass arms installed, fire resistant wrap installed, Dry Land Mode automation devices installed, etc.

Details: these metrics are reported on an annual basis.

Year	Miles of Distribution Satellite – AiDASH Complete
2022	7,675

Year	Acres of Transmission Corridor Clearing Complete
2022	736

Year	Miles of Transmission LiDAR Complete
2022	2,270

Year	Miles of Overhead Distribution Conductor Installed/Replaced
2022	174

Year	# Steel Poles Installed	
	Distribution	Transmission
2022	31	632

Year	# of Fiberglass Distribution Crossarms Installed
2022	1,636

Year	# of Distribution Wood Poles Installed
2022	323

Year	# of Lightning Arrestors Installed
2022	467

Year	# of Distribution Fire Resistant Mesh Wrap Installed
2022	100

Year	# of Transmission Wood Pole Fire Resistant Wraps Installed
2022	1,454

Year	# of Failed/Damaged Transmission Replacement Poles Installed
2022	38

Year	# of Transmission Asset Condition/New Project Poles Installed
2022	476

Year	# of Transmission Steel Replacement Poles Installed: Wildfire Only
2022	118

Avista Utilities

Performance Based Ratemaking Metrics

Customer Experience

Metric 1: Customer satisfaction, by class, with telephone service provided by customer service representatives

Details: this metric is reported on a quarterly basis and is only available for residential customers only.

	Customer Satisfaction with Telephone Service Provided by CSRs			
Year	**Q1**	**Q2**	**Q3**	**Q4**
2023				

Metric 2: Customer satisfaction, by class, with Avista's field service representatives

Details: this metric is reported on a quarterly basis and is only available for residential customers only.

	Customer Satisfaction with Field Service Representatives			
Year	**Q1**	**Q2**	**Q3**	**Q4**
2023				

Metric 3: Customer Complaints, by class, made to the Commission

Details: this metric is reported on a quarterly basis.

	2023 Customer Complaints Made to the Commission			
Customer Class	**Q1**	**Q2**	**Q3**	**Q4**
Residential				
Commercial				
Industrial				
Total				

Metric 4: Percentage of customers call answered live by a customer service representative within 60 seconds

Details: this metric is reported on a quarterly basis.

	Grade of Service - % of Calls Answered Within 60 Seconds			
Year	**Q1**	**Q2**	**Q3**	**Q4**
2023				

Metric 5: Number of outreach contacts

Details: this metric is reported on an annual basis.

Year	# of Outreach Contacts
2022	5,890

Metric 6: Number of Marketing Impressions

Details: this metric is reported on an annual basis.

Year	# of Marketing Impressions
2022	42,395,723

Avista Utilities

Performance Based Ratemaking Metrics

Greenhouse Gas Emissions

Metric 1: Carbon intensity CO2e/MWh; CO2e/MW*, CO2e/customer (E & G)

Details: this metric is reported on an annual basis.

Measure	2021** Electric	2022 Natural Gas
CO2e/MWH	0.26	N/A
CO2e/MW*	1,029.35	N/A
CO2e/Customer***	7.18	6.21

*CO2e/MW is measured on Avista owned and contracted specified generation by taking the emissions divided by the maximum winter capacity for thermal plants, maximum capability for hydro resources, and PPA project size for wind projects.
**Data for calendar 2022 will not be available until June 1, 2023.
***Calculated by taking the emissions divided the number of meters.

Metric 2: Total emissions from energy delivery systems, including customer direct use

Details: this metric is reported on an annual basis. Total emissions data is not available until March 31st each year. 2022 data will be provided when available.

	Total Emissions from Energy Delivery System Including Customer Direct Use	
Year	Electric (MT CO2e)	Natural Gas (MT CO2e)
2021	1,890,797	1,437,565

Metric 3: Annual utility system CO2e emissions avoided through non-pipe alternative programs

Details: this metric is reported on an annual basis beginning with calendar year 2023 data.

Year	CO2e Emissions Avoided through Non-Pipe Alternative Programs
2022	N/A

Metric 4: Weighted average days exceeding health levels

Details: this metric is reported on an annual basis. Data for this metric comes from the United Stated Environmental Protection Agency and has about a one-year delay. 2022 data will be provided when available.

Year	Weighted Avg. Days Exceeding Health Levels
2021	9.8

Metric 5: Avista plant air emissions

Details: this metric is reported on an annual basis. Plant air emissions data is not available until March 31st each year. 2022 data will be provided when available.

Year	Plant Air Emissions			
	SO2	Mercury	NOx	VOC
2021	0.2	0.0072	417.9	25.72

Metric 6: Ratio of new gas customers to new electric customers

Details: this metric is reported on a quarterly basis.

Year	Ratio of New Natural Gas Customers to New Electric Customers			
	Q1	Q2	Q3	Q4
2023				

Metric 7: Metric related to decreased wood use for home heating

Details: this metric is reported on an annual basis beginning with calendar year 2023 data.

Year	Metric Related to Decreased Wood Use for Home Heating
2022	N/A

Avista Utilities

Performance Based Ratemaking Metrics

Electric Grid Benefits

Metric 1: Percentage of load shifted to off-peak periods attributable to TE tariff offerings by use case

Details: this metric is reported on a quarterly basis.

Year	% of Load Shifted to Off-Peak Periods Attributable to TE Programs			
	Q1	Q2	Q3	Q4
2023				

Metric 2: Percentage of EV load subject to managed charging

Details: this metric is reported on a quarterly basis.

Year	% of EV Load Subject to Managed Charging			
	Q1	Q2	Q3	Q4
2023				

Metric 3: Percentage of EVSE in DR programs

Details: this metric is reported on a quarterly basis.

Year	% of EVSE in DR Programs			
	Q1	Q2	Q3	Q4
2023				

Metric 4: Percentage of EVSE in TOU rates

Details: this metric is reported on a quarterly basis.

Year	% of EVSE in TOU Rates			
	Q1	Q2	Q3	Q4
2023				

Metric 5: Peak load reduction capability attributable to demand response programs

Details: this metric is reported on a quarterly basis.

Year	Peak Load Reduction Capability Attributable to DR Programs			
	Q1	Q2	Q3	Q4
2023				

Metric 6: Actual peak load reductions realized through dispatched DR in top 100 hours

Details: this metric is reported on an annual basis.

Year	Actual Peak Load Reductions Realized Through Dispatched DR in Top 100 Hours
2022	708.5 MWh

Metric 7: Annual capital expenditures avoided through non-wires alternative programs

Details: this metric is reported on an annual basis.

Year	Capital Expenditures Avoided Through Non-Wires Alternative Programs
2022	$0*

*Avista has not yet developed a non-wires alternative program.

Metric 8: Percent of generation located in Washington or connected to Avista transmission

Details: this metric is reported on a quarterly basis.

	% of Generation Located in Washington or Connected to Avista Transmission			
Year	Q1	Q2	Q3	Q4
2023				

Metric 9: Price Avista charges at utility-owned and supported EVSE, by use case

Details: this metric is reported on a quarterly basis.

	Price Charged at Avista Owned EVSE (DCFC)			
Year	Q1	Q2	Q3	Q4
2023				$

Metric 10: Types of electric transportation technology supported by a utility portfolio as a percent of total TE investments i.e. micro-mobility, transit, etc.

Details: this metric is reported on an annual basis.

Technology Type	2022 % of TE Technology Supported
Micro- and Shared-Mobility	0.2%
Public Transit	0.0%
Electric School Buses	0.3%
EVs and EVSE for Community and Low-Income	19.7%
Public DCFC	32.5%
EVSE for Commercial Fleet, Workplace, Public and MUDs	22.7%
Electric Forklifts	2.6%
Load Management	7.2%

Avista Utilities

Performance Based Ratemaking Metrics

Gas System Benefits

Metric 1: Peak load reduction capability attributable to demand response programs

Details: this metric is reported on an annual basis.

Year	Peak Load Reduction Capability from DR Programs
2022	0

Metric 2: Actual peak load reductions realized through dispatched DR in top 100 hours

Details: this metric is reported on an annual basis.

Year	Actual Peak Load Reduction from DR Programs in Top 100 Hours
2022	0

Metric 3: Annual capital expenditures avoided through non-pipe alternative programs

Details: this metric is reported on an annual basis.

Year	Capital Expenditures Avoided through Non-Pipe Alternative Programs
2022	$0*

*Non-pipe alternative program has not yet been developed.