

ride the light

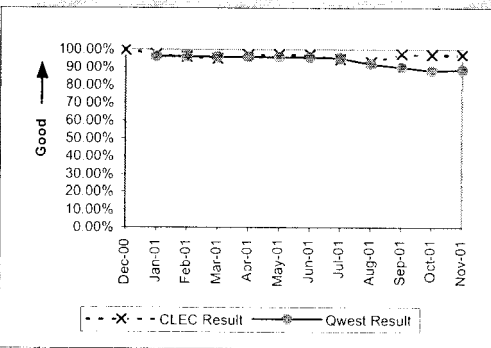
SM
Qwest
Performance Results

Washington
December 2000 - November 2001

December 22, 2001

Checklist #4 - Line Sharing Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Dec-00	105	105	100.00%	0.00%					
Jan-01	293	300	97.67%	15.10%	150362	156096	96.33%	-1.23	-1.75
Feb-01	359	373	96.25%	19.01%	141144	146490	96.35%	0.15	-0.91
Mar-01	330	347	95.10%	21.59%	145387	151582	95.91%	0.78	-0.53
Apr-01	326	335	97.31%	16.17%	153417	159615	96.12%	-1.13	-1.69
May-01	279	286	97.55%	15.45%	145691	151751	96.01%	-1.33	-1.81
Jun-01	314	323	97.21%	16.46%	149002	155460	95.85%	-1.23	-1.75
Jul-01	375	396	94.70%	22.41%	129333	135818	95.23%	0.52	-0.69
Aug-01	352	377	93.37%	24.88%	76163	82802	91.98%	-0.99	-1.6
Sep-01	333	341	97.65%	15.14%	48799	54175	90.08%	-4.67	-3.84
Oct-01	312	321	97.20%	16.51%	45197	51304	88.10%	-5.02	-4.05
Nov-01	389	400	97.25%	16.35%	42510	47945	88.66%	-5.39	-4.28



New Service Installation Quality (Percent) (OP-5*)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	368	377	97.61%	15.27%	77835	82802	94.00%	-2.95	-2.79
Sep-01	336	341	98.53%	12.02%	50092	54175	92.46%	-4.23	-3.57
Oct-01	316	321	98.44%	12.38%	46675	51304	90.98%	-4.65	-3.83
Nov-01									

