

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION  
DOCKET NO. UT-100820  
CENTURYLINK RESPONSES TO  
INTEGRA'S FIRST SET OF INFORMATION REQUESTS  
NOS. 1 THROUGH 156**

25. Refer to page 4 of Todd Schafer's Direct Testimony (Exhibit TS-1T), dated May 21, 2010:
- a. Identify the "wholesale local network access services" referenced in the testimony.
  - b. For legacy CenturyLink, identify the back-office platforms that support the "wholesale local network access services."
  - c. For legacy Qwest, identify the back-office platforms that support the wholesale local network access services referenced in CenturyLink's testimony.
  - d. For legacy CenturyLink, provide the number of orders per month by product by state for the years 2008 – 2010 for the "wholesale local network access services."
  - e. For Qwest, provide the number of orders per month by product by state for the years 2008 – 2010 for the analogous wholesale local network access services referenced in CenturyLink's testimony.
  - f. For legacy CenturyLink, provide the most recent 12 months of monthly information regarding the number of orders and percentage of the total orders by product by state that flow through the systems, from CLEC LSR/ASR submission through service order creation, without manual intervention for the "wholesale local network access services."
  - g. For legacy Qwest, provide the most recent 12 months of monthly information regarding the number of orders and percentage of the total orders by product by state that flow through the systems, from CLEC LSR/ASR submission through service order creation, without manual intervention for the analogous wholesale local network access services referenced in CenturyLink's testimony.

**CenturyLink Objections:**

To the extent this request applies to matters other than Washington intrastate operations subject to the jurisdiction of the Commission, CenturyLink objects to such request as irrelevant, overly broad, unduly burdensome and not reasonably calculated to lead to the discovery of admissible evidence.

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**CenturyLink Response:**

Subject to and without waiving its objections, CenturyLink provides the following response, which includes Washington-specific information as well as information regarding the company as a whole:

- a. The wholesale local network access services include:

Special Access:

ATM  
DDS (all speeds)  
DS1  
DS2  
DS3  
DS4  
DSL  
Ethernet  
Fractional T1  
Frame Relay  
Metallic  
Netpoint  
Point to Point SONET (OptiPoint)  
Program Audio  
SONET Rings  
Telegraph (Grandfathered)  
Video  
Voice Grade  
Wideband

Collocation:

251 Collocations  
Expanded Interconnection  
Collocation  
Line Sharing (Grandfathered)

UNE

E911 (port only)  
EELS  
Interconnection Facilities  
Sub-Loops  
UNE Dedicated Transport  
UNE Loops

Resale

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Resale Products  
Directory Listings

UNE-P Replacement  
UNE-P (LWS Complete)

Lease Services  
Conduit  
Floor Space Lease  
Pole  
Tower

Switched Access  
Dedicated Switched Access  
Switched Access

Minutes of Use  
CLEC Transit/Non-Transit  
Wireless Transit/Non-Transit  
ILEC Transit

Data Base  
CNAM/CNAS  
LIDB  
LNP  
SS7 Gateway  
SS7 Ports  
Toll Free Query

Other  
Operator Services / Directory  
Assistance  
Payphone Access Lines

- b. Please see the response to Integra Request 17 above. In addition, Access Care is the system CenturyLink uses as the ticketing system for troubles for circuits.
- c. Please see Qwest's response to Integra Request 25(c).
- d. Please see Confidential Attachment Integra-25d for the CenturyLink company-wide information. CenturyLink is unable to track order volume by state.

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- e. Please see Qwest's response to Integra Request 25(e).
- f. Please see CenturyLink's responses to Integra Request 77. CenturyLink does not currently track the number of orders that flow through the systems without manual intervention. However, the company remains committed to a quality customer experience in all states and has staffed its wholesale operations team with the resources necessary to deliver CLEC service in a timely, high quality manner.
- g. Please see Qwest's response to Integra Request 25(g).

Sponsor: Valerie Wright, Manager Product Management - Wholesale; Melissa Closz, Director Wholesale Operations; Mike Jewell Director Special Services Repair & Support