```
1
               BEFORE THE WASHINGTON UTILITIES AND
                    TRANSPORTATION COMMISSION
    MCI TELECOMMUNICATIONS
    CORPORATION AND AT&T
    COMMUNICATIONS OF THE
                                   )
    PACIFIC NORTHWEST,
                                   ) Docket No. UT-970658
 5
                     Complainants, ) Volume V
 6
                                   ) Pages 480 to 532
               vs.
    U S WEST COMMUNICATIONS, INC.,)
 8
    GTE NORTHWEST, INC., AND
    UNITED TELEPHONE COMPANY OF
 9
    THE NORTHWEST,
10
                     Respondents.
11
12
                A hearing in the above matter was held on
13
     April 2, 2002, at 1:30 p.m., at 1300 South Evergreen
    Park Drive Southwest, Room 206, Olympia, Washington,
14
15
    before Administrative Law Judge MARJORIE R. SCHAER.
16
                The parties were present as follows:
                COMMISSION STAFF, by MARY M. TENNYSON, Senior
17
    Assistant Attorney General, 1400 South Evergreen Park
    Drive Southwest, Post Office Box 40128, Olympia,
18
     Washington 98504-0128, Telephone (360) 664-1220, Fax
19
     (360) 586-5522, E-mail mtennyso@wutc.wa.gov.
20
                QWEST CORPORATION formerly U S West
     COMMUNICATIONS, INC., by LISA ANDERL, Attorney at Law,
21
     1600 Seventh Avenue, Suite 3206, Seattle, Washington
     98191, Telephone (206) 345-1574, Fax (206) 343-4040,
22
    E-mail landerl@qwest.com.
23
24
     Joan E. Kinn, CCR, RPR
25
    Court Reporter
```

1	VERIZON NORTHWEST, INC., formerly GTE
2	NORTHWEST, INC., by JUDITH A. ENDEJAN, Attorney at Law, Graham & Dunn PC, 1420 Fifth Avenue, 33rd Floor,
3	Seattle, Washington 98101-2390, Telephone (206) 340-9694, Fax (206) 340-9599, E-mail jendejan@grahamdunn.com.
4	
5	MCI WORLDCOM AND AT&T COMMUNICATIONS OF THE PACIFIC NORTHWEST, INC., by BROOKS E. HARLOW, Attorney
6	at Law, Miller Nash LLP, 601 Union Street, Suite 4400, Seattle, Washington 98101, Telephone (206) 777-7406, Fax
7	(206) 622-7485, E-mail harlow@millernash.com.
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

1	Р	R	\cap	C	\mathbf{E}	E	D	Т	N	G	S	

- JUDGE SCHAER: This hearing will come to
- 3 order. This is a hearing in Docket Number UT-970658,
- 4 which is a complaint by MCI Telecommunications
- 5 Corporation and AT&T Communications of the Pacific
- 6 Northwest, Inc., against U S West Communications, Inc.,
- 7 GTE Northwest, Inc., and United Telephone Company of the
- 8 Northwest regarding pay phone rates.
- 9 This is a pre-hearing conference that was set
- 10 by a notice of pre-hearing conference dated March 7th,
- 11 2002. It was originally set for March 20th, 2002, and
- 12 was continued to today, Tuesday, April 2nd, 2002. The
- 13 hearing is being held before Administrative Law Judge
- 14 Marjorie Schaer in Olympia, Washington.
- This is a case in which the Commission's
- 16 Fifth Supplemental Order in this docket, dated March
- 17 25th, 2002, was appealed to the Superior Court and the
- 18 Court of Appeals and was upheld by those courts. The
- 19 courts have now returned the matter to the Commission,
- 20 and the purpose of this hearing is to discuss what
- 21 issues remain, what the parties have done or can do to
- 22 resolve the matter, and what the next step should be.
- I would like to start by taking appearances,
- 24 and I will note that I believe every company name that
- 25 was in the caption of this complaint has now changed, so

- 1 if you would like to identify your client's former and
- 2 current names, that would be of help to the record.
- 3 Let's start with you, Ms. Anderl.
- 4 MS. ANDERL: Thank you, Your Honor, Lisa
- 5 Anderl representing Qwest Corporation, formerly U S West
- 6 Communications, Inc. Do you want the address and
- 7 telephone numbers as well?
- 8 JUDGE SCHAER: Have they changed in the last
- 9 three years?
- 10 MS. ANDERL: I believe my telephone number
- 11 may have changed, the address is the same. The
- 12 telephone number is (206) 345-1574.
- JUDGE SCHAER: Thank you.
- 14 And Ms. Endejan.
- 15 MS. ENDEJAN: Yes, my name is Judith Endejan,
- 16 and today I represent Verizon Northwest, Inc., formerly
- 17 known as GTE Northwest, Inc. To confuse matters
- 18 further, on the appeal I jointly represented Qwest/U S
- 19 West and Verizon/GTE Northwest. Do you need my name and
- 20 address?
- 21 JUDGE SCHAER: I think that your address and
- 22 phone numbers and fax numbers and E-mail numbers have
- 23 all changed in the last three years, so perhaps --
- MS. ENDEJAN: All right. I am now with
- 25 Graham & Dunn, and my address is 1420 Fifth Avenue,

- 1 Seattle, Washington 98101, telephone number (206)
- 2 340-9694, fax is (206) 340 --
- 3 MR. HARLOW: I can look it up for you if you
- 4 would like, Judy.
- 5 MS. ENDEJAN: I never faxed myself.
- JUDGE SCHAER: I'm certain the Commission
- 7 records center will have it.
- 8 MS. ENDEJAN: Right, they will.
- 9 JUDGE SCHAER: Otherwise, we can call you and
- 10 get it.
- 11 MS. ENDEJAN: Right. My E-mail, that I know,
- 12 is jendejan@grahamdunn.com. Thank you.
- JUDGE SCHAER: Thank you.
- Mr. Harlow.
- MR. HARLOW: Thank you, Your Honor, Brooks
- 16 Harlow, my numbers and addresses and firms have all
- 17 remained the same. I'm representing MCI WorldCom and
- 18 AT&T this morning. MCI WorldCom was known years ago as
- 19 just MCI. I don't believe AT&T has changed its name.
- JUDGE SCHAER: So they are still AT&T
- 21 Communications of the Pacific Northwest, Inc.?
- MR. HARLOW: As far as I know.
- JUDGE SCHAER: All right, thank you.
- MR. HARLOW: But they're still known as AT&T.
- Is there something else?

- 1 MS. TENNYSON: Just making sure you were
- 2 finished.
- JUDGE SCHAER: No, I heard the sound, and I
- 4 didn't know if somebody needed a moment to --
- 5 MR. HARLOW: Only if you want Ms. Endejan's
- 6 fax number.
- JUDGE SCHAER: If you can put that in,
- 8 please.
- 9 MR. HARLOW: It's (206) 340-9599.
- 10 Did you write that down, Judy?
- 11 MS. ENDEJAN: Thank you, Mr. Harlow.
- JUDGE SCHAER: Okay, then Ms. Tennyson.
- MS. TENNYSON: Thank you, I'm Mary M.
- 14 Tennyson, Senior Assistant Attorney General, appearing
- on behalf of Commission Staff.
- JUDGE SCHAER: Okay, as I indicated before we
- 17 went on the record, the purpose of this hearing is to
- 18 discuss what needs to be done to implement a three year
- 19 old final order and make sure that we deal both with
- 20 issues involving refunds and issues involving tariffs
- 21 going forward. And if any of those things are fine and
- 22 don't need to be dealt with beyond reflecting that, that
- 23 is one way of dealing with them, of course.
- 24 Let me check again to see if there's anybody
- on the Commission's conference bridge. I had had

- 1 indications that people would be joining us on the
- 2 bridge, but I do not -- and the bridge is turned on, so
- 3 I'm going to go ahead and proceed. I know that all
- 4 parties are represented by counsel here in the room, so
- 5 I have no concerns about going forward with the
- 6 conference.
- 7 And so the two things I would like to do is
- 8 discuss what issues remain, if any, and between whom,
- 9 and what the parties have done or can do to resolve the
- 10 matter, and from that what next steps should be.
- 11 And I think I would like to start with you,
- 12 Ms. Anderl, because my understanding is that you have a
- 13 pretty nice neat resolution to report upon. Go ahead,
- 14 please.
- 15 MS. ANDERL: Thank you, Your Honor. I have
- 16 discussed this issue with Mr. Harlow and Ms. Tennyson,
- 17 and I believe that we are -- those parties as with Qwest
- 18 are ready to stipulate that Qwest's previously filed
- 19 tariff, compliance tariff, dated February 6th, 2002,
- 20 ought to be either reinstated or allowed to be refiled
- 21 in order to become effective on less than statutory
- 22 notice. I think that the parties agreed that that
- 23 tariff effects the order properly on a going forward
- 24 basis to reduce Qwest's access charges by the ordered
- 25 amount, and we think that that's all that's required,

- 1 that the compliance tariff on a going forward basis was
- 2 pretty simple.
- 3 And from an administrative standpoint, we
- 4 think that if you were to just permit us to refile that
- 5 tariff, we would do that rather than try to resurrect
- 6 something that's been rejected, we will go ahead and
- 7 refile it so you have a new clean filing.
- 8 JUDGE SCHAER: I think that makes sense.
- 9 MS. ANDERL: So that addresses that.
- 10 And the parties have also been discussing the
- 11 refund issue and have an agreement on the methodology
- 12 for the refunds. All we really need is an effective
- 13 date for the tariff to reduce rates going forward, and
- 14 that will close the period during which a refund must be
- 15 calculated, and we will do that just as soon as we know
- 16 what the effective date is. We do have a couple of
- 17 details like that mostly around timing that need to be
- 18 worked out.
- 19 But then I believe we would be prepared to
- 20 submit to Your Honor an agreed upon order for the
- 21 Commission's signature that would allow, well, I was
- 22 going to say I guess the order that we were talking
- 23 about did both things, it approved our tariff going
- 24 forward and approved the refunds and the methodology. I
- 25 don't know that it's necessary for there to be a single

- 1 order. If we needed to make it into two orders, you
- 2 know, to approve the compliance filing in one order and
- 3 approve the refund methodology in a second order, those
- 4 are certainly something easy enough to accomplish.
- 5 But the point that I was trying to make, not
- 6 very artfully at this point, is that I don't think that
- 7 we have any remaining issues. We just don't have it
- 8 reduced to writing to present to you yet in final form.
- 9 Ms. Tennyson does have a draft that we would be willing
- 10 to present to the Bench and let you know that we believe
- 11 that the final would look very much like that.
- 12 JUDGE SCHAER: Thank you.
- 13 And, Mr. Harlow, would you like to speak to
- 14 the arrangements between your clients and Qwest at this
- 15 point?
- 16 MR. HARLOW: I don't really have anything to
- 17 add to what Ms. Anderl stated. She pretty much summed
- 18 it up. It is a question of timing. We want to make
- 19 sure that the refund syncs up with the effective date in
- 20 the going forward tariff. I don't anticipate we will
- 21 have any trouble doing that once we can predict with
- 22 some certainty the effective date.
- 23 And then the other issue which we were
- 24 discussing and anticipate would work out is just making
- 25 sure that the refunds are timely made by bill credits or

- 1 some other mechanism. We are accruing interest at 12%
- 2 on these refunds, which is pretty good these days, but
- 3 quite frankly we would like to get it all behind us as
- 4 quickly as possible.
- 5 JUDGE SCHAER: So do you concur in
- 6 Ms. Anderl's remarks then?
- 7 MR. HARLOW: Yes, Your Honor, I do.
- 8 JUDGE SCHAER: And then, Ms. Tennyson, let's
- 9 hear from you on this portion of the proceeding, the
- 10 Owest portion.
- MS. TENNYSON: As far as Qwest, Staff has
- 12 worked with Qwest and had agreed with the filing that
- 13 was made on February 6th and the proposed methodology
- 14 for the refund. We have received adequate information
- 15 to be able to audit the calculations that Qwest has made
- 16 and agree that the amounts are appropriate. And I have,
- 17 in connection with my offer to draft an order and your
- 18 invitation that I do so, I do have a draft that
- 19 currently does both, approves a compliance filing and
- 20 directs refunds. But if we do -- if Qwest does a
- 21 revised filing or a new filing just so it's clean, then
- 22 obviously we will need to modify this order. And I can,
- 23 you know, can give it to you electronically and in
- 24 regular form if you would like to review it or make any
- 25 suggestions, or we can work on further agreed orders.

- 1 JUDGE SCHAER: I think I would like to see
- 2 the next step of the order after you reflect what we
- 3 have talked about today, and I think that we do need to
- 4 communicate to some extent just -- what I will probably
- 5 try to do is send around a nice looking draft, which is
- 6 why I like to have the nice looking draft, to let the
- 7 commissioners know what is happening, and then I will
- 8 also check their availability so that hopefully when
- 9 everything is filed, I have people here to sign what
- 10 needs to be signed, and we don't end up having some
- 11 administrative problem interfere with getting the
- 12 correct refund with the correct LSN date for the tariff.
- 13 Does anyone see any problems in proceeding that way?
- MS. ANDERL: No, Your Honor.
- MR. HARLOW: No, Your Honor.
- JUDGE SCHAER: And, Ms. Endejan, would you
- 17 like to be included in all of those communications so
- 18 that you know what's going on?
- MS. ENDEJAN: I would, thank you.
- JUDGE SCHAER: I would ask everyone who
- 21 communicates about this to send things to all parties,
- 22 and I will do the same.
- Is there anything else we need to talk about
- 24 in terms of the U S West situation?
- 25 Is there anything you would like to add to

- 1 the discussion, Ms. Endejan?
- MS. ENDEJAN: No, Your Honor, I think that
- 3 it's all been adequately covered.
- 4 JUDGE SCHAER: All right. Well, let's
- 5 proceed in the manner just discussed then.
- 6 And next I would like to hear what's
- 7 happening in terms of Verizon and what you have been
- 8 working on with Mr. Harlow's clients and with Commission
- 9 Staff and just have a similar summing up of where we are
- 10 in the situation, please, Ms. Endejan.
- 11 MS. ENDEJAN: Thank you, Your Honor. First
- 12 of all, I want to thank you and counsel for agreeing to
- 13 continue the original pre-hearing conference date to
- 14 today.
- 15 JUDGE SCHAER: Certainly.
- MS. ENDEJAN: Where we're at today, Your
- 17 Honor, is we did make a filing on February 6, 2002, in
- 18 which we advised the Commission in our letter, in our
- 19 letter of compliance filing, of the reasons why Verizon
- 20 believes that it is in compliance with the Fifth
- 21 Supplemental Order in this docket, which is the order
- 22 that was reinstated as a result of the Court of Appeals
- 23 decision.
- 24 Prior to making this compliance filing, we
- 25 had several discussions with Ms. Tennyson and

- 1 Mr. Zawislak for the Commission Staff. We went over our
- 2 proposals and ultimately agreed to make a second refund
- 3 reduction to deal with Staff's concerns, which would
- 4 bring the total amount of refunds to all the parties to
- 5 approximately \$3.2 Million.
- 6 Verizon does not, can not, and will not
- 7 propose an ongoing access charge reduction for several
- 8 reasons, and most importantly, and Staff agrees, as a
- 9 result of several subsequent events after the date of
- 10 the pay phone order, Verizon's access charge revenue
- 11 requirement, and indeed its overall revenue requirement,
- 12 was reduced sufficiently as a result of the merger
- 13 settlement and the settlement of its 1998 earnings
- 14 review so that it's clear, clear to Staff, that there
- 15 are no remaining subsidies that could be attributable to
- 16 any pay phone operations that were deregulated as of
- 17 April 15, 1997.
- 18 Obviously this case has been going on for a
- 19 long time, three years. A lot of events have occurred
- 20 that have altered the financial conditions of all the
- 21 players, you know, not only name changes but, you know,
- 22 a number of other regulatory proceedings that have had a
- 23 bearing, which the ultimate question in this case, which
- 24 is before the Commission, which is have the pay phone
- 25 subsidies been removed. That was what we were ordered

- 1 to do, and Verizon believes that it has done that. It
- 2 has returned back to affected customers any amounts that
- 3 they would have paid, and we believe that the
- 4 appropriate course of action for the Commission is to go
- 5 forward and to approve our compliance filing and close
- 6 out this docket.
- 7 If Mr. Harlow's clients have a beef with some
- 8 other thing dealing with access, there are other forums
- 9 and other ways to deal with it. But Verizon explained
- 10 in its compliance letter, and I don't know, Your Honor,
- 11 have you had an opportunity to see the February 6th
- 12 compliance filing?
- JUDGE SCHAER: Yes, I have, I have reviewed
- 14 the Fifth Supplemental Order and then everything that
- 15 has been filed since that time.
- MS. ENDEJAN: Okay. Because part of the
- 17 problem comes from the fact that the Fifth Supplemental
- 18 Order ordered a specific reduction to a specific rate
- 19 element, the terminating CCL.
- JUDGE SCHAER: Yes.
- 21 MS. ENDEJAN: And then that was reduced, went
- 22 away to zero, all the revenues sort of shifted, and
- 23 ultimately at the end of the day when all the dust
- 24 cleared, Verizon's revenue requirement situation was
- 25 very different than it was in 1997 when this case

- 1 started. And we have gone over this with Mr. Zawislak
- 2 and Ms. Tennyson, and we believe that we have reached an
- 3 agreement with the Commission Staff that what we're
- 4 recommending would be the appropriate course of action
- 5 to take in this case. As I sit here today, I can state
- 6 unequivocally that Verizon can not, will not, and does
- 7 not intend to make any further access charge reductions
- 8 as a result of this docket.
- 9 JUDGE SCHAER: So there are two pieces, as I
- 10 indicated earlier, that I'm interested in. One is
- 11 what's being done in terms of a refund, and is that
- 12 being done in a way that everyone thinks is appropriate;
- 13 and the other is what do we need to do going forward,
- 14 and I think you have addressed both of those. I'm going
- 15 to ask Mr. Harlow for his comments and then ask
- 16 Ms. Tennyson to comment as well. And I would like you
- 17 to be thinking, if you would, about whether there is
- 18 some possibility that we could work out a resolution
- 19 similar to the U S West/Qwest resolution where there
- 20 would be some kind of an agreed order that would address
- 21 both of those items in whatever manner the parties think
- 22 appropriate, whether or not that involves a new
- 23 compliance filing or a new tariff filing, excuse me, or
- 24 some other change.
- 25 And so, Mr. Harlow, I would like your

- 1 comments next on relationships between your clients and
- 2 Ms. Endejan's client, what you think needs to happen.
- 3 MR. HARLOW: Well, I hope overall the
- 4 relationship between our clients is good, but on this
- 5 particular issue, they're not good. I can't really
- 6 stress enough, we kind of I guess feel like Charlie
- 7 Brown who has just come up to kick the football only to
- 8 have it pulled away from him at the last minute, and now
- 9 we're lying on our backs. We won the case, and yet
- 10 Verizon says, you don't get the brass ring, you don't
- 11 get compliance with the order.
- 12 I'm not going to repeat our lengthy comments,
- 13 I understand you have read them.
- JUDGE SCHAER: Yes, I have.
- 15 MR. HARLOW: But basically Verizon did lose
- 16 the case at two levels of appeal as well as before this
- 17 Commission and on administrative review of this
- 18 Commission. We have an order that's quite clear in
- 19 terms of what Verizon is to do going forward, they're to
- 20 make an access reduction with a particular annual
- 21 revenue effect, \$564,000 I think, annually. And Verizon
- 22 is saying to you adamantly, they will not do it because
- 23 of actions that they took in other dockets, to which not
- 24 both of my clients certainly were parties to those
- 25 dockets. In fact, neither of my clients was party to at

- 1 least some of those other dockets.
- 2 If Verizon intended those other filings in
- 3 those other dockets to be compliant in this docket, they
- 4 had to do something in this docket. They had to file
- 5 something. Potentially they had to move to reopen and
- 6 to notify the parties, hey, we're changing the landscape
- 7 here on you, events are overtaking us, so we need to
- 8 reopen. Verizon didn't do that. They continued to
- 9 argue on appeal that there was no pay phone subsidy, an
- 10 argument that they lost. And they even tried to take it
- 11 to the Supreme Court, and they failed in that effort.
- 12 We feel very strenuously we're entitled to
- 13 compliance. In terms of going forward, how do we
- 14 resolve this, we don't think there ought to be any
- 15 hearings, there shouldn't be any new evidence. You
- 16 know, this is enforcement of a judgment, if you will.
- 17 This is enforcement of an order. The terms of the order
- 18 are clear in the Commission's records, which the parties
- 19 can certainly cite, and we can have further comments or
- 20 briefing I suppose, but all the documents that -- this
- 21 is really a legal issue. It's not a time to bring in
- 22 new fact. We have already tried the case once, and so
- 23 the parties can look at and argue the implications and
- 24 the orders in this docket, the filings in this docket.
- 25 Verizon is free to cite the filings in other

- 1 dockets, and if they find some evidence in those filings
- 2 that supports their claim that those also were
- 3 compliance filings in this docket, they can make those
- 4 arguments. But we certainly don't want to try another
- 5 rate case. You know, that's a whole can of worms that
- 6 we don't want to get into, the question of whether
- 7 Verizon is earning their authorized rate of return or
- 8 not, whether they would be if they made this filing or
- 9 not.
- 10 You know, we did already try this case, and
- 11 we have evidence on the appropriate level of access
- 12 charges, and there has been a final order, which has now
- 13 been affirmed by two courts. So we don't want to open
- 14 that Pandora's box, Your Honor. We think that the
- 15 Commission has before it today really everything it
- 16 needs to decide whether Verizon has complied or not.
- 17 And if you want to invite further rounds of comments,
- 18 you could, but we don't even think that's necessary.
- 19 But we certainly don't want to reopen the record, not
- 20 after this case had been tried for over several years.
- 21 JUDGE SCHAER: Well, I did receive comments
- 22 from you, and then I did receive information that the
- 23 amount of refund that Verizon thought appropriate was
- 24 going to a larger number. I believe that was in
- 25 someone's Staff materials, and it was also mentioned

- 1 today that it had gone up to \$3.2 Million. So I think
- 2 at a minimum, I would want to know on that portion of
- 3 the case how far that number is from your number and
- 4 what we're talking about there.
- 5 MR. HARLOW: Well, first of all, and I should
- 6 have addressed this, we believe that AT&T and WorldCom
- 7 may have received refunds for the period April 15th,
- 8 1997, through December of 1998, which doesn't total
- 9 anywhere near \$3.2 Million. I say we believe that
- 10 because the -- nothing has been filed with the
- 11 Commission to document the refund calculations, nor was
- 12 anything provided to our clients. They just said,
- 13 here's a credit, that settles the case.
- MS. ENDEJAN: Your Honor, if I could address
- 15 that, because that's not entirely accurate.
- JUDGE SCHAER: I will make a note of that,
- 17 and I will come back to you and let you respond.
- Go ahead, Mr. Harlow.
- MR. HARLOW: But to my knowledge, there
- 20 haven't been any -- that refund was made last year
- 21 before the February 6th filing, and to my knowledge, we
- 22 haven't received any further refunds or bill credits
- 23 that would reach this \$3.2 Million. Of course, the \$3.2
- 24 Million is industry wide. It doesn't all go to WorldCom
- 25 and AT&T. So we have to kind of guess what our market

- 1 share is to try to figure out whether we have received
- 2 the right amount.
- JUDGE SCHAER: And then going forward?
- 4 MR. HARLOW: So we understand that Verizon
- 5 has proposed, and I guess they're waiting to see whether
- 6 it's approved before they issue further refunds, that
- 7 that refund period be pushed out to is it July of 2001,
- 8 and I guess that would theoretically total \$3.2 Million.
- 9 I haven't actually done the calculations to determine if
- 10 that would indeed be a full refund including interest
- 11 through that time period. That would leave us then, if
- 12 you take from July until now, we would contend we're
- 13 entitled to refunds for that time period, so an
- 14 additional nine months would be roughly another, I'm not
- 15 very good at math on the spur of the moment, but another
- 16 probably 20% on top of the \$3.2 Million just ball park.
- 17 And then, of course, a reduction of the ordered amount I
- 18 think again is \$564,000 going forward.
- 19 There is an issue to address with regard to
- 20 where to apply that going forward reduction. Verizon
- 21 did choose between the initial order and the final order
- 22 in this docket to eliminate the rate element to which
- 23 both the initial and final order directed the refund be
- 24 made. They did that for reasons related to the change
- 25 in the access rule, which is now of course invalidated,

- 1 so they might actually conceivably reinstate that. They
- 2 have a right to under the settlement agreement in the
- 3 merger docket. But that was acknowledged at the time.
- 4 Ms. Endejan wrote a letter to the Commission before
- 5 Verizon named the stay and said, look, we've got to
- 6 figure out another element to apply this to so -- and
- 7 that shouldn't be any kind of a stumbling block to the
- 8 going forward rate reduction. Just like we switched the
- 9 reduction in Qwest's case from the terminating side to
- 10 the originating, and we have agreed on that. I don't
- 11 think that's our stumbling point. I think our stumbling
- 12 point is purely this contention that other reductions in
- 13 other dockets constitute a compliance in this docket.
- 14 JUDGE SCHAER: So what your client is looking
- 15 for is refund from the April '97 date to the date that
- 16 an order is entered by the Commission regarding
- 17 compliance and also looking for filing of a tariff
- 18 change that would reflect the half million approximately
- 19 ordered reduction going forward; is that a correct
- 20 understanding where you are?
- MR. HARLOW: Well, close.
- JUDGE SCHAER: Okay.
- MR. HARLOW: The refund period would end not
- 24 at the date of the order, but the effective date of the
- 25 tariff reducing the rates going forward.

- 1 JUDGE SCHAER: I'm going to go ahead and hear
- 2 from Ms. Tennyson, and then I'm going to come back to
- 3 you, Ms. Endejan. And if we need to take two or three
- 4 rounds, we will do that since there's a lot more
- 5 complications here than there were on the Qwest
- 6 discussion.
- 7 So, Ms. Tennyson, would you like to provide
- 8 Commission Staff's viewpoint at this point.
- 9 MS. TENNYSON: Certainly. Mr. Zawislak and I
- 10 did have several conversations with Ms. Endejan and her
- 11 client about Verizon's position with its February 5th or
- 12 6th filing that it had fully complied with the order.
- 13 We did not believe that the change or removal of the
- 14 particular rate from which the Commission's order in
- 15 this docket had ordered the reductions be made, we
- 16 didn't think that that change that Verizon made
- 17 constituted compliance with the order.
- 18 What I was looking for in my materials and I
- 19 don't know that I have, although Verizon may well have
- 20 provided it to Staff in the past, Verizon made some
- 21 refunds in 2001 to carriers. I don't know whether we
- 22 have a calculation of those amounts that were made by
- 23 carrier. But that was without, as Mr. Harlow indicated,
- 24 without discussing those amounts with the carrier, but
- 25 they were given bill credits.

- 1 After receiving the mandate from the Court of
- 2 Appeals in this case and returning it back to the
- 3 Commission, that's when Staff started looking at it
- 4 again. And after, as I indicated, further discussions
- 5 with Ms. Endejan and her client, we believed that
- 6 effective with the modifications to Verizon's tariff
- 7 that were effective July 1st of 2001, that at that point
- 8 Verizon's rates basically would have eliminated any
- 9 subsidies for pay phone operations that would have been
- 10 included.
- 11 It is correct that Mr. Harlow's clients were
- 12 not party to some of the -- to the matters by which some
- 13 of those rate reductions were made and revenue
- 14 reductions were made. It was in connection with the
- 15 merger docket, and there were -- what we looked at were
- 16 each phase of the reductions that were ordered as a
- 17 result of the approval of the merger between GTE and,
- 18 I'm not sure who it was, but it ended up as Verizon.
- 19 And looking at the amounts and the rates that were
- 20 affected in each instance, Staff did agree with Verizon
- 21 that effective with the filing of the tariff changes
- 22 that were effective July 1st of 2001 that other pay
- 23 phone subsidies were removed from Verizon's rates.
- 24 Verizon then did a recalculation of an amount of
- 25 additional refund that would need to be made to carriers

- 1 as a result of continuing or not having removed the
- 2 \$564,000 from its terminating access rates prior to July
- 3 1st of 2001. And Staff has reviewed those amounts and
- 4 believe that the calculations were appropriately done.
- We're still at a bit of a loss as to how to
- 6 technically effectuate the concerns or to deal with the
- 7 concerns raised by Mr. Harlow on behalf of his client,
- 8 the fact that his clients were not parties to those
- 9 proceedings and there wasn't a tariff filing that
- 10 specifically said we're complying with 970658 orders by
- 11 doing this. Staff does believe that from a practical
- 12 point of view that Verizon is currently in compliance
- 13 with the spirit of the order, if not technically having
- 14 made a filing that refers to this docket and complies
- 15 with the order in that sense.
- 16 JUDGE SCHAER: And what would you recommend
- 17 that we do from here?
- 18 MS. TENNYSON: Well, your suggestion that if
- 19 we could reach an agreed order obviously would be our
- 20 best manner of going about it. I don't see a lot of
- 21 prospect of that from Mr. Harlow's perspective. I
- 22 don't, again though, I don't know what precise
- 23 information he may have in terms of dollar amounts and
- 24 how they were calculated, and I'm currently not aware
- 25 without having Mr. Zawislak here whether we have the

- 1 initial refund amounts included. I believe Mr. Zawislak
- 2 has looked at those, but I don't have them personally.
- JUDGE SCHAER: It's sounding to me like we
- 4 have a fair amount of objective information that should
- 5 be available that may not have been shared among all
- 6 parties or may not have been part of a conversation
- 7 among the people of all parties who are good at math,
- 8 which would also exclude me. But do you think there
- 9 might be some benefit from some kind of a conference
- 10 where this information that Staff has could be reviewed
- 11 in detail with the companies and a discussion held of
- 12 whether or not that refund took place. And then it
- 13 seems that there should be data available to figure out
- 14 how much refund has been applied and perhaps
- 15 confidential data which Staff could see but might not be
- 16 shown in its entirety to Mr. Harlow's clients, I'm just
- 17 thinking aloud here, but on market share figures so you
- 18 could calculate how much AT&T and MCI -- am I giving the
- 19 right bodies with you?
- 20 MR. HARLOW: I understand what you're talking
- 21 about.
- JUDGE SCHAER: Okay. So that you could
- 23 figure out if the amount of the refund at least up to
- 24 July of last year would reflect the refund that would
- 25 have come out of the case. I quess I'm just asking you

- 1 if you think there's some benefit to holding that
- 2 conversation, and then when we go around again, I will
- 3 let both of you comment on that, of course. But to the
- 4 extent that we have objective information and we can
- 5 tell what period it applies to and how much it is, it
- 6 seems to me that might give us at least a basis of
- 7 shared understanding to work from.
- 8 So I'm asking you if you think that might be
- 9 useful, Ms. Tennyson.
- 10 MS. TENNYSON: From my perspective, I think
- 11 it would be. I don't know what information, if any, has
- 12 been exchanged between Verizon and Mr. Harlow's client,
- 13 so.
- 14 JUDGE SCHAER: And it might be useful to
- 15 have, it might be essential to have Mr. Zawislak in that
- 16 conversation as well when he's able to do that.
- MS. TENNYSON: Okay, absolutely.
- 18 JUDGE SCHAER: Okay. Is there anything else
- 19 that you would like to report or say at this time?
- MS. TENNYSON: Not at this point, no.
- JUDGE SCHAER: Okay, let's go back to you,
- 22 Ms. Endejan, and I will let you respond to what you have
- 23 heard, and if there's other ideas that have sprung out,
- let's hear those also.
- 25 MS. ENDEJAN: Sure. Well, first of all, let

- 1 me get right to the issue of the refund amounts, and I
- 2 have here a copy of the materials that were provided to
- 3 Mr. Zawislak that is probably what you were looking for,
- 4 Ms. Tennyson. And it does show, in fact, the amounts
- 5 there, you know, there are two refund amounts here. The
- 6 first is a refund amount that were made last fall and
- 7 which were accomplished by November 15, 2001, and that
- 8 totalled \$1.554 Million. I do know from correspondence
- 9 that I have seen between staff at Verizon and staff at
- 10 both Verizon and WorldCom that both of those entities
- 11 were given the opportunity to look at the calculation of
- 12 the amount of the refund that they got before November
- 13 15th. AT&T accepted it. I don't know if MCI had a
- 14 problem with the math or they just had a problem with
- 15 what I see to be the core impediment here, which is an
- 16 ongoing rate reduction. In any event, the credits were
- 17 made, the carriers accepted that amount.
- 18 The other half of the refund pot, which is
- 19 \$1,600,575, Verizon broke that down and calculated the
- 20 amounts that each company would receive, and that also
- 21 is contained in this information that was provided to
- 22 Mr. Zawislak. That amount will be made if, you know,
- 23 assuming the Commission issues an order approving or
- 24 entering a finding that we are in compliance and
- 25 concluding this docket.

0507

- 1 So what you have here is you have, one, you
- 2 know, almost half of the refund amount has already been
- 3 made, and the remaining half remains to be made subject
- 4 to an order from this Commission so -- and I don't know
- 5 if we heard from MCI or AT&T that they have any quarrel
- 6 about the amounts of the -- that they did get. I think
- 7 they were more than happy to get their credit, and we
- 8 haven't heard anything from them on that. We're happy
- 9 to share this amount, these amounts with Mr. Harlow. I
- 10 guess we're going to have to do something -- actually,
- 11 we're probably going to have to share it with
- 12 Mr. Zawislak and figure out how we want to communicate
- 13 with Mr. Harlow simply because I don't know how
- 14 commercially sensitive this is in terms of breakdown by
- 15 revenue and minutes or whatever. I mean I don't think
- 16 -- I think that's something we can work out.
- JUDGE SCHAER: Certainly.
- 18 MS. ENDEJAN: And I think that we can work
- 19 out the amount that is due to Mr. Harlow's clients.
- 20 Unfortunately, what I don't think we can work
- 21 out is the idea that we can come to any agreement to
- 22 make any further access charge rate reductions. And
- 23 it's unfortunate because it's my nature and my serious
- 24 desire always in Commission proceedings to try to find a
- 25 reasonable compromise to situations. But in this

- 1 situation, unfortunately, my client, and with Commission
- 2 Staff's concurrence, believes that we have achieved
- 3 compliance.
- 4 Let me step back a minute here and explain
- 5 why I think this is such a unusual complicated
- 6 situation. It stems from the fact that, you know, the
- 7 order did -- well, there are a couple of interrelated
- 8 factors here that are going on. The first key factor is
- 9 the order itself specified that a reduction was to be
- 10 made in a particular rate element, the terminating CCL.
- 11 And you may or may not recall the testimony, I do, but
- 12 the testimony from Mr. Zawislak was that it was his
- 13 belief and opinion that the source of pay phone
- 14 subsidization stemmed from the CCL, and that had a lot
- of historical reasons, et cetera. So therefore,
- 16 elimination of -- and in his view, that was the source
- 17 of the subsidy.
- 18 Okay, it would take the Commission to reopen
- 19 that order and rewrite that order to require Verizon to
- 20 make a reduction in some other rate element. That would
- 21 require the Commission to make a finding that some other
- 22 rate element serves as a source of subsidy for its pay
- 23 phone operations, a fact which Mr. Zawislak and the
- 24 Commission Staff says no longer exists.
- 25 And it no longer exists because of some of

- 1 these intervening subsequent events, most significantly
- 2 the merger docket and the earnings review docket. And
- 3 at the time, I believe, and I can't be quoted on this,
- 4 but I believe AT&T was a party to the merger docket. I
- 5 don't know if MCI was. I'm sure it was for whatever
- 6 reason elected not to participate. Like all parties,
- 7 you know, they're given the opportunity to participate,
- 8 and they can either choose to participate or not. And
- 9 as a result of that full scale earnings review,
- 10 Verizon's entire 1998 test year was open for review and
- 11 was reviewed by the Commission Staff, and there were a
- 12 lot of subsequent adjustments.
- 13 So we're kind of in this bizarre situation
- 14 where had the company not appealed, as it had every
- 15 right to do when it felt that it was aggrieved by a
- 16 Commission order, had it not appealed, and the entire
- 17 access structure would have been looked at, and this
- 18 amount would have been stripped from the access charges
- 19 anyway. We don't know, we didn't specifically focus on
- that, no one did, no party, no Staff member, nothing.
- 21 Verizon honestly thought it was pursuing its lawful
- 22 rights to appeal, and I guess no one kind of thought
- 23 through the logical conclusion of the what ifs if the
- 24 appeal goes one way as opposed to another given the fact
- 25 that there are all these other revenue proceedings going

0510

- 1 on.
- 2 This is probably, pardon me, a long winded
- 3 way of getting to the bottom line here, which is, what
- 4 was this case all about in the first place, and it was
- 5 all about the claim that Verizon's rates contained
- 6 subsidies for its pay phone operations that continued
- 7 past, you know, this April 15th, 1997, demarcation
- 8 point. The Staff is satisfied the subsidies don't exist
- 9 anymore. Verizon clearly submits the subsidies don't
- 10 exist anymore. Therefore, the letter and the spirit of
- 11 that Fifth Supplemental Order have been complied with,
- 12 and the Commission has fulfilled its responsibility to
- 13 make sure that the subsidies were depleted.
- I think that, and much as I would love to see
- 15 an agreed order in this case, I think the prospects of
- 16 that, of an agreed order that would call for any sort of
- 17 ongoing rate reduction on Verizon's part are
- 18 non-existent, and we can't agree to that. I think what
- 19 this calls for is entry of an order from the Commission
- 20 as it has, and I could find you a few statutes that
- 21 would allow the Commission to enter such an order,
- 22 deeming Verizon to be in compliance, having had the
- 23 opportunity to look at all of our rates and charges in
- 24 several occasions, most notably the earnings review, and
- 25 to conclude this docket.

- One of the WACs allows the Commission to make
- 2 exceptions to these rules in individual cases when it is
- 3 just and reasonable, which is kind of the standard
- 4 against which to gauge most, if not all, Commission
- 5 action, and that's what WAC 480-09-010 allows the
- 6 Commission to do. Because it recognizes that there are
- 7 going to be times and situations where you can not
- 8 contemplate every foreseeable, you know, outcome here.
- 9 But what the outcome the Commission wanted, it got. It
- 10 got the elimination of the pay phone subsidy, it got
- 11 refunds for the parties that paid too much.
- I guess I take a little bit of issue with
- 13 Mr. Harlow's characterization of this as, you know,
- 14 Charlie Brown with the football. His clients have got a
- 15 lot of money back. They got pretty significant or will
- 16 get, you know, a good chunk of that \$3 Million, so they
- 17 did win, they did get their money. What they aren't
- 18 entitled to is to preserve in amber forever an ongoing
- 19 rate reduction, which they may have been entitled to for
- 20 a certain period of time, but they're no longer entitled
- 21 to because of these subsequent events.
- 22 So we would ask the Commission to conclude
- 23 this docket. It's obviously been going on far longer
- 24 than -- we will all grow gray and old if we keep this
- 25 up. We feel that there really isn't any way we can

- 1 "settle" this except to make the refund. If someone has
- 2 a problem with the math, we are more than happy to sit
- 3 down and work through the math, but we just can't make
- 4 any other ongoing rate reductions.
- 5 So I don't know if your Honor has any other
- 6 questions about this.
- 7 JUDGE SCHAER: I do have a few.
- 8 MS. ENDEJAN: Okay.
- 9 JUDGE SCHAER: But go ahead and finish what
- 10 you have to say.
- 11 MS. ENDEJAN: I will conclude.
- 12 JUDGE SCHAER: You mentioned two different
- 13 refunds, one of \$1.225 Million which has been made, and
- one of \$1.65 Million approximately that will be made if
- 15 the Commission enters an order. And I was just
- 16 wondering what time periods those cover.
- 17 MS. ENDEJAN: The first refund that has been
- 18 made was for \$1,554,396.
- 19 JUDGE SCHAER: Thank you.
- 20 MS. ENDEJAN: Okay, and it covered the period
- of April 1997 through December 31, 1998. The second
- 22 refund amount which will be made, we have calculated it
- 23 now as \$1,600,575, and it is intended to cover the
- 24 period between December 31, 1998, and July 1st, 2001.
- 25 JUDGE SCHAER: Now as we all know, this is a

- 1 complaint case that was brought by Mr. Harlow's clients
- 2 alleging that there were subsidies in the pay phone
- 3 rates of your client and Ms. Anderl's client, and I'm a
- 4 little concerned that there has been a lot of
- 5 communication with Commission Staff but maybe not as
- 6 much communication with the complainants in this matter,
- 7 and so I'm going to ask you the same thing I asked
- 8 Ms. Tennyson. First, I want to check my recollection.
- 9 It is my recollection that we do have a confidentiality
- 10 order in place in this docket.
- MS. ENDEJAN: We do.
- 12 JUDGE SCHAER: Is that correct?
- MS. ENDEJAN: We do.
- 14 JUDGE SCHAER: And I'm wondering if, and this
- 15 is the same question I asked Ms. Tennyson, if you think
- 16 it might be a useful exercise to get your people who
- 17 know how the numbers come together and what their
- 18 sources are to bring that information and sit down and
- 19 have a conversation between your client, Mr. Harlow's
- 20 clients, and Staff where you make sure everybody
- 21 understands the numbers that are going on and what they
- 22 cover and what they don't cover and just try to get a
- 23 common base of objective information.
- MS. ENDEJAN: I don't see any problem with
- 25 that. I think that I quess Mr. Harlow would probably

- 1 have to show the numbers to his clients, some internal
- 2 clients, and I don't know if they're signed up for the
- 3 confidentiality order, but we could fix that. I do
- 4 know, and I can't tell you who, but we could perhaps
- 5 have this discussion off line, a lot of the internal
- 6 Verizon folks that deal with the internal MCI and AT&T
- 7 folks have had discussions and run the numbers with
- 8 them.
- 9 I think it's probably a good idea to pick an
- 10 appointed date by which we meet or confer to lock in or
- 11 to resolve any issues about the refund amounts. We're
- 12 not aware of any dispute from Staff with respect to how
- 13 we calculated the amount, and it's probably a good idea
- 14 to give Mr. Harlow's clients an opportunity to see if
- 15 they have any problems with the math.
- 16 JUDGE SCHAER: And I would like to have Staff
- 17 there as well to see if they think up some new questions
- 18 or, you know, just to make sure. I would like all the
- 19 parties to be at the same basic understanding of
- 20 objective information.
- MS. ENDEJAN: Sure.
- JUDGE SCHAER: And that, I think, might be a
- 23 useful tool to get people talking and figuring out where
- 24 the gaps are and how much. I would like Staff to do
- 25 something similar as well as you, to talk about the

- 1 tariff changes that they think would satisfy the tariff
- 2 change going forward so that that information at least
- 3 is understood on a common basis by everyone in the
- 4 conversation.
- 5 MS. ENDEJAN: It's my understanding, Your
- 6 Honor, that Staff supports us in our position that we --
- 7 that no going forward tariff change is required.
- 8 JUDGE SCHAER: I think that that's what you
- 9 have said, and that's what Ms. Tennyson has said, and
- 10 I'm not saying this for that reason. I'm saying that
- 11 the complainants in this case, who won and have been
- 12 upheld, are Mr. Harlow's clients, and I'm not certain
- 13 they share that understanding, and I think it might be
- 14 useful even though they may never agree on the so what
- 15 part of the equation, if they at least know what it is
- 16 that you and Staff are talking about as being what in
- 17 your understanding would answer that need for change,
- 18 would show where that need for change has come in.
- 19 MS. ENDEJAN: Well, we could -- I think that
- 20 could be part of a discussion in terms of helping them
- 21 understand why we -- why there are no more ongoing pay
- 22 phone subsidies.
- JUDGE SCHAER: I think just taking this is
- 24 what we did and this is where the money came from and
- 25 this is how it's working out, as I say, as much

- 1 objective information and objective shared
- 2 understandings you could have I think would be useful to
- 3 however we have to go forward, whether it's some kind of
- 4 decision on the current record from the Commission or
- 5 whether there needs to be anything further. I think we
- 6 do need to, to the extent that we can, not have
- 7 disagreements about what number goes where or what
- 8 things relate to.
- 9 And then I would like to ask, you know, I
- 10 perfectly comprehend and perfectly agree with you that
- 11 your client had every right in the world to appeal these
- 12 decisions and to pursue their appeals, and I don't want
- 13 this to be taken as anything slighting that, I think
- 14 it's the appropriate thing to do when you think
- 15 something is wrong, but I am, you know, a little bit
- 16 curious about if you had won, going forward, what would
- 17 be different than it is now? Would the second refund
- 18 not be made? Would there be some attempt to get the
- 19 first refund back? Would some tariff be increased? And
- 20 I know you can't speculate, but to the extent that
- 21 you've thought about it, I'm just trying to figure out
- 22 what difference it makes under how you're looking at
- 23 this that the court case came out as it did.
- 24 MS. ENDEJAN: Your Honor, I can tell you that
- 25 no refunds would have been made, and the refunds that

- 1 were made last November were made after the Court of
- 2 Appeals decision and before I believe we got the order
- 3 on rehearing, because we had filed a motion for
- 4 rehearing. And so I would tell you that they would not
- 5 have made any refunds. I think that because of the
- 6 magnitude of the reductions and changes as a result of
- 7 the rate case, I'm sorry, not, well, earnings review and
- 8 settlement docket, you know, the amount that was taken
- 9 out, you know, far exceeded the \$554,000 which was at
- 10 issue here in this case. So I guess what we're saying
- is would we have maybe not reduced it \$554,000 back
- 12 then? I don't know, I can't speculate.
- 13 And in terms of what -- how the, you know,
- 14 the Commission and the parties that looked at the actual
- 15 situation of the company, they looked at their earning
- 16 reviews and the number in order to come up with, you
- 17 know, something that was settled and a settlement that
- 18 the Commission approved as being just and reasonable in
- 19 the public interest, and that's -- that is a standard
- 20 that is not always particularly capable of precision in
- 21 terms of looking at every number and every line item to
- 22 figure out, well, if you were to tweak this, how would
- 23 it have affected that. I don't know.
- 25 to know. I'm hearing from you and from Ms. Tennyson

- 1 that there were discussions about this and that there is
- 2 a comfort level between you and Staff about these rates
- 3 being at a right level and not including a subsidy, and
- 4 I'm just trying to figure out if there is information
- 5 there that is available that could be shared that would
- 6 in any way move us any closer to resolving the problem
- 7 we're dealing with today. Because, you know, it is a
- 8 problem that we're going to have to resolve in some
- 9 manner, and as I say, I think the base of shared
- 10 understanding, objective information, will be useful in
- 11 whichever way we need to go forward. Is there anything
- 12 else you wanted to address at this time, Ms. Endejan?
- MS. ENDEJAN: No, Your Honor, just except
- 14 perhaps to recommend some steps for closure on this, and
- 15 that might be to schedule a date by which we have a
- 16 meeting with the participants to have discussion about
- 17 how we calculated the refunds and to explain to MCI and
- 18 AT&T representatives why Verizon's new rates contain no
- 19 pay phone subsidy. And then I guess we would like to
- 20 request that the Commission shortly thereafter enter an
- 21 order finding compliance with the Fifth Supplemental
- 22 Order and closing the docket.
- JUDGE SCHAER: There's one other thing that
- 24 Mr. Harlow mentioned that I forgot to ask you, and that
- 25 was that based on a different case which Verizon won at

- 1 the Court of Appeals, it appears that your company may
- 2 again be able to file a terminating access tariff; is
- 3 that correct?
- 4 MS. ENDEJAN: That's technically correct, but
- 5 -- and I -- the company has not done anything formally
- 6 with respect to that result, but I do know that there
- 7 will be no reinstitution of the terminating CCL. The
- 8 company has no intention of reinstating that rate
- 9 element.
- 10 JUDGE SCHAER: Okay, I'm just wondering, I
- 11 noted that he noted that you have the right under the
- 12 merger agreement to do so or to attempt to do so.
- MS. ENDEJAN: Right.
- JUDGE SCHAER: And I'm just wondering, I'm
- 15 trying to think of things that are some of the loose
- 16 ends that relate to our issues, and I know we can't
- 17 resolve them all here, but I'm wondering to the extent
- 18 that something like the statement you just made, you
- 19 know, could be made more formally, if that would be
- 20 something that would provide any sense of security going
- 21 forward to any of the other parties that you're going to
- 22 be meeting there. And so I'm just suggesting, making
- 23 that suggestion. It's not something that I would expect
- 24 you to answer to the Commission or to me at this point,
- 25 but just one more thing to think about. I guess I would

- 1 say if you're going -- if it does look like you might be
- 2 able to put together some kind of a package that would
- 3 work for everyone.
- 4 MS. ENDEJAN: I would be happy to investigate
- 5 whether I can provide assurances that the company will
- 6 not be filing for reinstitution of the terminating
- 7 carrier common line charge. I don't think that will be
- 8 a problem either.
- 9 JUDGE SCHAER: Okay, maybe you can do that
- 10 and then take that information to the meeting that we
- 11 most likely will be holding.
- Mr. Harlow.
- 13 MR. HARLOW: Thank you, Your Honor. I'm just
- 14 kind of really in shock that we're seriously discussing
- 15 Verizon's actions as a compliance filing. It's
- 16 certainly creative. I understand why Verizon wants to
- 17 save roughly half a million dollars going forward into
- 18 the indefinite future and would like to keep charging
- 19 rates that are higher than were approved under this
- 20 docket.
- I can kind of understand Staff, I guess.
- 22 They negotiated with Verizon, and indeed they entered
- 23 into a stipulation that indicated they wouldn't seek
- 24 further access reductions for a certain period of time,
- 25 and that time period is still not up. You know, they

- 1 were at the negotiating table, and they did what they
- 2 thought was best for the general public interest. But
- 3 different story as you kind of indicated for the
- 4 complainants, we were not at the negotiating table.
- 5 Now let me delve into the place I really
- 6 don't want us to go in a more formal way, which is to
- 7 kind of engage in the hypothetical discussion, kind of
- 8 the what ifs. Verizon did have every right to appeal,
- 9 but in so doing, they assumed the risk that the
- 10 regulatory landscape was going to change over the time
- 11 period of the appeal. It's been a long time. A lot of
- 12 things have changed. Indeed, if you look at Qwest's
- 13 access rates for the same time period, you will find
- 14 that Qwest's access rates have changed for a number of
- 15 times. I believe they have gone down over that time
- 16 period. Qwest did not come in with this creative
- 17 argument that, oh, well, we have already eliminated the
- 18 subsidy.
- 19 The theoretical basis for the elimination of
- 20 the subsidy is the reduction of access charges as part
- 21 of an earnings review. But again, if you take a look at
- 22 the publicly filed documents in that case, that case was
- 23 not resolved by a Commission order after a full rate
- 24 hearing. It was resolved as a settlement. And on a
- 25 theoretical basis, we still have enormous procedural

- 1 problems with this docket, but on a theoretical basis,
- 2 you can't really say that the subsidy of \$564,000 has
- 3 been eliminated unless you can say as a theoretical
- 4 matter that Verizon's overearnings were taken down to
- 5 zero or at least down to a number below the 564. Then
- 6 you might be able to theoretically say, well, we've
- 7 wrung out some or all of the subsidy.
- 8 Rate making isn't that exact of a science.
- 9 We work with test year data. We're always a year or two
- 10 behind due to regulatory lag. So even as a theoretical
- 11 matter, the merger docket and the earnings review were
- 12 settled out, and both parties reserved their rights and
- 13 said, we're not contending that we agree with the other
- 14 parties' position. So there really was no finding based
- 15 on an exhaustive review of evidence that Verizon through
- 16 the rate reductions that took place that it cites as
- 17 compliance in this docket now did eliminate all of the
- 18 subsidies.
- 19 Access rates in Washington are a product of
- 20 residual rate making. In other words, the company's
- 21 revenue requirement is determined, and typically access
- 22 and certain other rates that are well above the economic
- 23 cost of providing the service make up the difference.
- 24 Whatever is left over in the end when you set the
- 25 residential rate and the business rate, kind of whatever

- 1 is left over typically gets made up by access. So
- 2 therefore, again, as a theoretical matter, unless you
- 3 eliminate every penny of overearning by Verizon and are
- 4 sure that has taken place, you can't really say that
- 5 this subsidy was eliminated. So therefore, you have to
- 6 do it in the context of this docket.
- 7 Again, on a theoretical basis, all right,
- 8 what if this Commission agrees with AT&T and WorldCom
- 9 and says, you have got to file the reduction going
- 10 forward, what if that works a great harm on Verizon
- 11 because they already eliminated all their overearnings
- 12 in the merger in the earnings review docket. Verizon
- 13 has a remedy. I mean if that's what tips the balance
- 14 from being, you know, at or above their authorized rate
- 15 of return and tips it into at or below the -- to below
- 16 the authorized rate of return, they can come in and file
- 17 a rate case and prove that, in fact, they're not earning
- 18 enough, that indeed too much subsidy was eliminated from
- 19 access rates, so they're not without a remedy.
- 20 AT&T and WorldCom on the other hand are
- 21 without a remedy, because it was found that they were
- 22 paying \$564,000 a year too much, and it was found that
- 23 they were entitled as complainants to that amount of
- 24 reduction going forward, and that was affirmed by the
- 25 Superior Court, and it was affirmed by the Court of

- 1 Appeals, and the Supreme Court rejected an appeal and
- 2 didn't accept cert on that, and now they're not going to
- 3 get it, I guess, unless they start over and start a
- 4 whole new case and relitigate the issues and start a new
- 5 general rate case I suppose. You know, we're left
- 6 without a remedy.
- 7 We have an order. Verizon did continue to
- 8 litigate, I think in all candor to the courts, had they
- 9 felt that in December of 1998 they had eliminated the
- 10 subsidy as they have contended recently, they shouldn't
- 11 have gone to the court and said we need a stay because
- 12 otherwise we're going to have to reduce our rates going
- 13 forward. Because according to their argument today,
- 14 that was not, in fact, true when they applied for the
- 15 stay in the spring of 1999.
- I have kept it pretty calm, but I just really
- 17 need to stress the frustration level of both me and my
- 18 clients. It's been nine months now since we won at the
- 19 Court of Appeals and over three months since the mandate
- 20 was issued. We appreciate the Bench's efforts to help
- 21 us resolve certain issues. The meeting is what comes to
- 22 mind here. I think the parties need to have some
- 23 discussions. I don't think, to the extent the Staff and
- 24 Verizon have agreed on an additional amount of refund, I
- 25 don't think that should be held hostage to a blessing of

- 1 that as the complete refund. I think we can continue to
- 2 deal with that process. If Verizon has agreed with
- 3 Staff that it's appropriate to make another \$1.65
- 4 Million refund. I think they ought to do that post
- 5 haste.
- The math part, working out the numbers,
- 7 that's really fairly easy. It takes a little time. We
- 8 did it with Owest. We don't anticipate that's going to
- 9 be a problem. We do need the data to be shared. Sounds
- 10 to me as though Verizon is willing to do that. I don't
- 11 think we need Commission intervention on that.
- 12 Procedurally I think that they can share the
- 13 confidential data subject to the protective order with
- 14 me, and what we did with Qwest is I simply shared
- 15 company specific information, AT&T specific information
- 16 with AT&T only, MCI WorldCom specific information with
- 17 MCI WorldCom only, and I think that's the way we can do
- 18 it here. We do anticipate that that can be worked out.
- 19 For example, we did find some mistakes in Qwest's
- 20 calculations, and we have corrected those jointly. We
- 21 may find the same thing with Verizon, and so we do want
- 22 to look at those numbers. But I think we assumed that
- 23 would happen all along.
- 24 What I don't want to have to do is to spend a
- 25 whole bunch of time doing that and then do it all over

- 1 again should the Commission agree with our position that
- 2 -- unless we're going to get that refund right away,
- 3 then it might be useful to go ahead and approve those
- 4 numbers subject to the potential of additional refunds
- 5 on top of it. But if we're going to wait for refunds
- 6 until the whole thing is determined, then I think we
- 7 ought to just do it once once there's been a
- 8 determination on the going forward issue.
- 9 Have I left anything out that Your Honor
- 10 would like to hear about?
- JUDGE SCHAER: I don't think so at this
- 12 point.
- MR. HARLOW: Thank you, Your Honor.
- 14 JUDGE SCHAER: We do have a confidentiality
- order in place, and if there are people that are not on
- 16 the order that you want to have look at things, then, of
- 17 course, you can file the form.
- MR. HARLOW: Right.
- 19 JUDGE SCHAER: Or you can work informally
- 20 with Ms. Endejan to work out the process such as you
- 21 have described or something else that would limit what
- 22 they could see.
- Ms. Tennyson, did you have any further
- 24 comments?
- 25 MS. TENNYSON: I don't believe I do at this

- 1 point.
- 2 JUDGE SCHAER: Okay. I think I see utility
- 3 in having this meeting that I have mentioned happen no
- 4 matter what happens next, and I don't know if that would
- 5 mean that anything could be resolved or that -- and if
- 6 it can't, I think it would still be useful at least in
- 7 allowing the parties to describe to me in a little bit
- 8 more detail exactly where disagreements are, how much
- 9 they involve, and then the Commission would have to
- 10 determine whether we can act from that information or
- 11 whether there's going to be any other information we
- 12 need to gather. It may be that a report back from that
- 13 session and then some kind of briefing on unresolved
- 14 issues would be sufficient.
- 15 But I don't feel that at this moment I would
- 16 be able to write an order and put the correct numbers in
- 17 it in the correct way, and so I think it's sufficiently
- 18 valuable to start down that path and see, you know, if
- 19 there -- what can be resolved, if anything, if you can
- 20 reach common factual understanding and then just put in
- 21 legal argument, just to explore what we can do. And we
- 22 can either set a date informally, or we can -- I can set
- 23 one from the Bench. Perhaps it would be wise to have
- 24 both a meeting date and a report back date.
- Now this has been back kind of in my lap

- 1 since the beginning of February, and we have called for
- 2 comments and follow-up comments and have proceeded to
- 3 get where we are today. And I agree I wouldn't like
- 4 this to go on too much longer, but I don't, as I say,
- 5 feel like I have adequate information to rule today. So
- 6 I'm going to suggest that we go forward in that way on
- 7 the Verizon issues. And as we have already discussed
- 8 with the Owest issues, I will be looking for the agreed
- 9 order.
- 10 It has occurred to me listening to what has
- 11 been talked about by Mr. Harlow that if you come up with
- 12 an agreed order in the LSN but don't make the LSN
- 13 tomorrow but build in a week or two, then probably we
- 14 can deal with schedules and getting signatures and still
- 15 have it out by the date named, so you might want to
- 16 think about that when you're putting this together. I
- 17 was thinking, okay, I will get this, and we'll get it
- 18 out the next day, and that never works. Somebody gets a
- 19 cold and goes home or something.
- MS. ENDEJAN: Your Honor.
- JUDGE SCHAER: Yes.
- MS. ENDEJAN: Just to move this thing along
- 23 because we too would like to get this wrapped up, could
- 24 we propose that we have a meeting of the parties
- 25 sometime the week of April 22nd? It's going to involve

- 1 getting -- and we may have to do it telephonically
- 2 because my clients are in Texas. I don't know where
- 3 yours are, Mr. Harlow.
- 4 MR. HARLOW: Well, I would hope we would
- 5 exchange written information maybe next week, and I can
- 6 look at it, and maybe we can either truncate the meeting
- 7 or avoid it all together or narrow the people who need
- 8 to be involved, so on and so forth.
- 9 MS. ENDEJAN: Let's pick a meeting date so we
- 10 know we have some date that we have to do something by.
- 11 I will get you written materials so long as you get to
- 12 me signed, you know, agreements from the confidentiality
- 13 order.
- MR. HARLOW: To answer your question, where
- 15 are the people, they're out of town. That's all I know.
- 16 They do it by E-mail. I have no clue where they are.
- MS. ENDEJAN: Right.
- 18 JUDGE SCHAER: Let me suggest that we go off
- 19 the record for a few minutes, give the court reporter a
- 20 break, maybe take five minutes to stretch, and then this
- 21 is the kind of thing we can talk about when we pick a
- 22 date but also gives some leeway to the parties to move
- 23 that date around without having to consult me. And so
- 24 it's 5 minutes to 3:00, why don't we call this our
- 25 afternoon break, and we will be off the record until

- 1 3:10. We're off the record.
- 2 (Brief recess.)
- 3 JUDGE SCHAER: Let's be back on the record
- 4 after our afternoon recess. At the time that we broke
- 5 for the recess, Ms. Anderl representing Qwest/U S West
- 6 asked to be excused from the remainder of the hearing
- 7 and was excused.
- 8 During the time we were off the record, there
- 9 was a discussion of where we should go from here in
- 10 terms of resolving the remaining disputes in this
- 11 matter, and the parties have agreed to have a meeting to
- 12 try to reach common factual understanding, and then if
- 13 there are issues that are not resolved among them, to
- 14 brief those issues. And I'm going to ask Mr. Harlow to
- 15 report out on that and then ask Ms. Endejan and
- 16 Ms. Tennyson to comment if they have any comments to
- 17 add.
- Go ahead, Mr. Harlow.
- 19 MR. HARLOW: Thank you, Your Honor. The
- 20 parties have agreed to exchange information subject to
- 21 the protective order in this docket and engage in
- 22 informal discussions and perhaps resulting in a
- 23 resolution of certain issues or agreement on certain
- 24 calculations, perhaps also resulting in a meeting on
- 25 April 29th of this year if the matters aren't resolved

- 1 prior to that time. The parties propose to file a
- 2 report on the outcome of the discussions and the meeting
- 3 on May 10th, and assuming that there are still impasse
- 4 issues, that the parties will brief their positions on
- 5 the impasse issues also on May 10th, simultaneous briefs
- 6 by all parties, and that the parties would also file
- 7 reply briefs on May 17th of this year.
- 8 JUDGE SCHAER: And is my understanding
- 9 correct that in the first round report that parties are
- 10 going to attempt to at least reach an agreement of
- 11 stipulation of the relevant facts so that there will be
- 12 no factual issues remaining?
- 13 MR. HARLOW: Either stipulation on relevant
- 14 facts or perhaps stipulation on relevant Commission
- 15 documents and orders that can form the basis of the
- 16 decision on the impasse issues.
- 17 JUDGE SCHAER: Thank you.
- 18 Ms. Endejan, did you have anything that you
- 19 would like to add at this point or comment on?
- 20 MS. ENDEJAN: No, Your Honor. I believe that
- 21 Mr. Harlow has adequately stated what we agreed to prior
- 22 to going back on the record. It would be our hope that
- 23 we could reach a prompt resolution of this case, and I
- 24 think that the document will be -- I'm not quite certain
- 25 what the document will look like that you will get on

```
that are agreed to clearly delineated and the remaining
 2
     items of controversy adequately explained.
 3
 4
                JUDGE SCHAER: Thank you.
 5
               Ms. Tennyson, anything else?
                MS. TENNYSON: No, nothing further.
 6
 7
                JUDGE SCHAER: Is there anything else that
     needs to come before us this afternoon?
 8
                MR. HARLOW: No, Your Honor.
 9
                JUDGE SCHAER: All right, well, thank you all
10
11
     for your helpful participation, and I encourage you to
12
     work together and try to help make this process as clear
13
     and as smooth as we can, recognizing that there may be
14
     issues where Commission will have to make decisions.
15
     Thank you.
16
                (Hearing adjourned at 3:30 p.m.)
17
18
19
20
21
22
23
24
```

May 10th, but we will do our best to have the things