

Service Date: August 8, 2023



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

August 8, 2023

**NOTICE OF OPPORTUNITY TO PROVIDE COMMENTS
AND WORKSHOP AGENDA**

Workshop set for September 7, 2023, at 9:30 a.m.

[Join Zoom Meeting](#) or by phone (253) 215-8782

(Meeting ID: 890 7914 8958, Passcode: 766444)

Re: Customer Notice and Fees Rulemaking, Docket U-210800

TO ALL INTERESTED PERSONS:

On March 18, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential changes and improvements to electric and natural gas customer notice, credit, and collection rules, including the permanent elimination of late fees, disconnection and reconnection fees, and deposits. The Commission filed the CR-101 in Docket U-210800.

To facilitate additional discussions with interested persons on proposed changes to the rules, the Commission will convene a workshop beginning at 9:30 a.m. on September 7, 2023. The Commission will issue a notice and agenda prior to the workshops identifying topics and materials for discussion.

THE COMMISSION GIVES NOTICE that it will convene a virtual workshop in this matter on September 7, 2023, beginning at 9:30 a.m. Although persons may participate by telephone, participation by computer or mobile application will make it easier to facilitate the workshop, which will include a visual presentation and interactive discussion. To participate via Zoom, [click here to join meeting](#).¹

To participate by phone, call (253) 215-8782, and enter Meeting ID 890 7914 8958# and the Passcode: 766444#.

¹<https://utc-wa-gov.zoom.us/j/89079148958?pwd=ZHloTHNPS2ZIY0RYR0VqVWdYRGttZz09>

MEETING PARTICIPATION

If you wish to participate and need an interpreter, one will be provided at no cost to you. If you need an interpreter, please contact the Commission at least one business day prior to each meeting by calling (360) 664-1140 or by sending an email to paige.doyle@utc.wa.gov.

The Commission is committed to providing reasonable accommodations to participants with disabilities. If you need an accommodation for the meeting, please contact the Commission at least one business day prior to each workshop by calling (360) 664-1132 or by sending an email to human_resources@utc.wa.gov. For TTY service, please call the Washington Relay Service at 1-800-833-6384 or 711.

If you have questions regarding this Docket or the upcoming workshops, please contact Andrew Roberts at andrew.roberts@utc.wa.gov or (360) 664-1101.

AMANDA MAXWELL
Executive Director and Secretary