

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

January 9, 2017

VIA E-FILING

Steven King, Executive Director
State of Washington
Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering
Docket No. UT-130702

Dear Mr. King:

Q LINK WIRELESS LLC (“Q LINK”) has been designated by the Washington Utilities and Transportation Commission as an Eligible Telecommunications Carrier for the provision of wireless Lifeline services.¹ Due to market considerations and consistent with the minimum service requirements in the Federal Communications Commission’s *Third Report and Order*,² Q LINK hereby provides notice of modifications to its Lifeline offerings in Washington.

As summarized in Attachment A attached hereto, Q LINK’s non-Tribal Lifeline offering will now monthly include 350 voice minutes and unlimited text messages, as well as 500 megabytes (MB) of data, all at no cost to the consumer after application of the Lifeline support. In addition, Q LINK’s Tribal Lifeline offering will now monthly include unlimited voice minutes and text messages, plus 500 MB of data at no cost to the Tribal Lifeline customer after application of the Lifeline support. Q LINK’s devices provided to Lifeline customers will meet the minimum equipment requirements set forth in 47 C.F.R. §54.408(f).

¹ *In the Matter of the Petition of Q LINK WIRELESS LLC, Petitioner, Seeking Designation as an Eligible Telecommunications Carrier in the state of Washington pursuant to 47 U.S.C. § 214(e)(2) (Low Income Only)*, Docket No. UT-130702, Order 01 Granting Eligible Telecommunications Carrier Designation with Conditions and Exemption from Rule (Dec. 12, 2013).

² *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket No. 11-42, WC Docket No. 00-197, WC Docket No. 10-90, Third Report and Order, and Order on Reconsideration, FCC 16-38 (rel. Apr. 27, 2016) (“*Third Report and Order*”), Section III.B.2.

Washington Utilities and Transportation Commission
January 9, 2017
Page 2

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

ATTACHMENT A

Q LINK WIRELESS LLC – UPDATED LIFELINE OFFERING

Non-Tribal Lifeline Plan

350 anytime voice minutes per month (no rollover)
Unlimited text messaging
500 MB data per month
Net cost to Lifeline customer: **\$0**

Tribal Lifeline Plan

Unlimited anytime voice minutes per month
Unlimited text messaging
500 MB data per month
Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free data-capable device
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional airtime available for purchase:

\$5 = 200 MB data for 30 service days
\$10 = 500 MB data for 30 service days
\$10 = 150 minutes and 250 MB data for 30 service days
\$20 = 500 minutes, 4,000 texts and 250 MB data for 30 service days
\$30 = 1,000 minutes, 8,000 texts and 250 MB data for 30 service days
\$50 = Unlimited minutes, Unlimited texts, and 2 GB data for 30 service days

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)