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Coordinated Hot Cut Reuse Process Task List

Task #	Activity
1	At the requested appointment time the Qwest central office
1	technician (COT) contacts the Qwest CLEC Coordination Center (QCCC) to indicate readiness to start the cut.
2	The QCCC contacts the CLEC to determine readiness.
3	QCCC advises the COT to start the cut and document the start time of the cut.
4	The COT performs the central office wiring and appropriate tests. The COT documents the start time of the "lift" and the end of the "lay" process
5	The COT notifies the QCCC that the work is complete and provides the QCCC with: the "lift" and "lay" time and the test results.
6	The QCCC documents the stop time of the cut and phones the CLEC that the work is complete providing test results. If the CLEC has purchased Cooperative or Performance Testing, the test results are also forwarded to the CLEC via email within two business days of order completion.
7	Once CLEC accepts the loop, QCCC contacts RCMAC and documents the cut information manually on the form and electronically on the OSS-CN screen in WFA
8	RCMAC completes any necessary work.
9	CLEC does not accept the loop, the QCCC enters a jeopardy code on the order and notifies the Service Delivery Coordinator (SDC) and the RCMAC that the order will not be completed due to customer reasons.
	customer reasons.