



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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January 24, 2023

RE: *Washington Utilities and Transportation Commission v. Avista Corporation d/b/a Avista Utilities*
In the Matter of the Electric Service Reliability Reporting Plan of Avista Corporation d/b/a Avista Utilities
Dockets UE-220053, UG-220054, and UE-210854 (*Consolidated*)

TO ALL PARTIES:

On December 12, 2022, the Washington Utilities and Transportation Commission (Commission) entered Order 10/04, Rejecting Tariff Sheets; Granting Petition; Approving and Adopting Full multiparty Settlement Stipulation Subject to Conditions; Authorizing and Requiring Compliance Filing (Order 10/04). Order 10/04, among other things, required Avista Corporation d/b/a Avista Utilities (Avista) to file revised tariff sheets necessary to implement the requirements of Order 10/04 no later than December 14, 2022.

On December 14, 2022, Avista filed its revised tariff sheets for electric Tariff WN U-28 and natural gas Tariff WN U-29. On December 16, 2022, the Company supplemented the filing to make minor corrections.

On December 19, 2022, Commission staff (Staff) filed a letter in these consolidated dockets informing the Commission that Staff had reviewed the compliance filing and believes that it complies with the terms of Order 10/04. In its letter, Staff recommends the Commission approve the filing and allow the revised tariff sheets to go into effect.

On December 19, 2022, the Commission issued a compliance acknowledgment letter indicating that it had reviewed the tariff sheets filed on December 14 and supplemented on December 16, 2022, and found that they complied with the requirements of Order 10/04.

The revised tariff sheets became effective December 21, 2022.

On January 18, 2023, Avista filed supplemental revisions to the tariffs sheets for electric Tariff WN U-28, indicating that it had recently “discovered that the electric compliance base

rates that were approved by a Compliance Acknowledgment Letter dated December 19, 2022, included an incorrect formula reference which has resulted in incorrect base tariff rates affecting tariff Schedules 13/23 (Commercial EV Rate), Schedule 21 (Large General Service) and Schedule 31 (Pumping Service).”

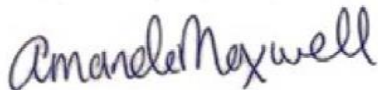
On January 18, 2023, Staff filed a letter in these consolidated dockets informing the Commission that it had reviewed the compliance filing and believed that the revised tariff revisions comply with Order 10/04, entered December 12, 2022.

On January 19, 2023, the Commission issued a letter, directed at Avista and Staff, requiring more information explaining the revenue Avista has collected vis-à-vis its authorized revenue and whether Avista expected to make a filing to request a deferral of either under or over collected revenue as a result of the discovered error.

On January 20, 2023, Avista filed a supplemental compliance letter responding to the Commission. In its response, Avista explained that the majority of affected customers were included in Schedule 21 and that all affected customers who were billed would have the bills canceled and rebilled correctly. For those who had already paid their original bill, Avista will apply any overpayment as a credit for the customer, who “will receive the amount overbilled back on a dollar for dollar basis within two billing cycles.”

Also on that date, Staff filed a letter in these consolidated dockets informing the Commission that it believes “the Company’s proposal to issue any necessary refunds to impacted customers through corrected bills and credits is acceptable under the circumstances.”

The Commission expects that Avista will notify those customers affected by the billing error, especially those who have already paid their bill, and demonstrate how each customer has been made whole. The Commission has reviewed the revised tariff sheets filed on January 18 and the supplemental explanations submitted on January 20 and finds that the revised tariff sheets comply with the requirements of Order 10/04.



AMANDA MAXWELL
Executive Director and Secretary