

Qwest PAP State Summary Payment Report - Currently Produced
Month: Apr 2004
State: WA

Exhibit____ (DWB-3)
Docket UT-043007

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	27,085	4,500	31,585
PO-3	LSR Rejection Notice Interval	1,265	-	1,265
PO-5	Firm Order Commit (FOCs) on Time	-	-	-
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	2,950	-	2,950
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	264	-	264
OP-4	Installation Interval	883	-	883
OP-5	New Service Installation	1,054	900	1,954
OP-6	Delayed Days	-	-	-
OP-8	Number Portability Timeliness	150	-	150
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timeliness of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	300	-	300
MR-5	Troubles Cleared w/in 4 Hours	2,007	-	2,007
MR-6	Mean Time to Restore	163	-	163
MR-7	Repair Repeat Reports	1,449	1,500	2,949
MR-8	Trouble Rate	3,487	6,300	9,787
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	27,320	-	27,320
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Collocation Feasibility Study Interval	-	-	-
Total		68,377	13,200	81,577

Tier 1 Summary

Exhibit____ (DWB-4-1)

CLEC ID

Docket UT-043007

CLEC Name

Serial No.

State **WA**

Date **April 2004**

PID	Measure Description	Special Fund Adjustment	Tier 1 Payment Amount
GA-1	Gateway Avail - IMA-GUI	-	-
GA-2	Gateway Avail - IMA-EDI	-	-
GA-3	Gateway Avail - EB-TA	-	-
GA-4	Gateway Avail - EXACT	-	-
GA-6	Gateway Avail - GUI Repair	-	-
GA-7	Timely Outage Resolution	-	-
PO-1	Pre-Order/Order Response Times	-	-
PO-2	Electronic Flow Through	-	-
PO-3	LSR Rejection Notice Interval	-	-
PO-5	Firm Order Commit (FOCs) on Time	-	-
PO-6	Wrk Compltn Notification Timeliness	-	-
PO-7	Billing Compl Notification Timeliness	-	-
PO-8	Jeopardy Notice Interval	-	-
PO-9	Timely Jeopardy Notice	-	-
PO-10	LSR Accountability	-	-
PO-16	Release Notifications on Time	-	-
PO-18	Interface Versions Availability	-	-
PO-19	Stand-alone Test Envrmt (SATE) Accry	-	-
PO-20	Manual Service Order Accuracy	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-
OP-3	Install Commit Met	-	-
OP-4	Installation Interval	-	-
OP-5	New Service Installation	-	-
OP-6	Delayed Days	-	-
OP-7	Ave Coord Hot Cut Interval	-	-
OP-8	Number Portability Timeliness	-	-
OP-13	Coordinated Cuts on Time	-	-
OP-17	Timeliness of Disconnects - LNP	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	-	-
MR-4	All Troubles Cleared within 48 hours	-	-
MR-5	Troubles Cleared w/in 4 Hours	-	-
MR-6	Mean Time to Restore	-	-
MR-7	Repair Repeat Reports	-	-
MR-8	Trouble Rate	-	-
MR-9	Repair Appointments Met	-	-
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-
MR-12	LNP Trouble - Mean Time to Restore	-	-
BI-1	Time to Provide Usage Records	-	-
BI-3	Billing Accuracy - Adj for Errors	-	-
BI-4	Billing Completeness	-	-
DB-2	Accurate Database Updates	-	-
DA-2	Calls Answered Within Ten Seconds - Directory Assistance	-	-
OS-2	Calls Answered Within Ten Seconds - Operator Services	-	-
NI-1	Trunking Blocking	-	-
NP-1	NXX Code Activation	-	-
CP-1	Collocation Completion Interval	-	-
CP-3	Collocation Feasibility Study Interval	-	-
Total - Tier 1		-	-
Total Interest Payment on Incremental Amounts (See Submeasure Detail Report)		-	-
Total Payment		-	-

Tier 1 PID Submeasure Detail
CLEC ID
CLEC Name
Serial No.
State WA
Date April 2004

														Calculation of Misses												
Date	PID	Product	Higher or Lower Indicator	Percent or Interval Measure	Parity or Benchmark Measure	Statistical Critical Value	Z-Score	Numerator	CLEC	CLEC Volume	CLEC Result	Qwest Numerator	Qwest Volume	Qwest Result	Qwest Std Dev	Percent Parity Value - Higher	Percent Parity Value - Lower	Interval Parity Value - Higher	Interval Parity Value - Lower	Percent Benchmark	Interval Benchmark	Tier 1 Misses	Payment Level	Base Per Miss Payment Amt	Escalated Per Miss Payment Amt	Base Payment
4/1/2004	MR-5B	UBL_DS1	1 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-5X	UBL_DS1	1 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6A	PBX	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6A	UNE_P_CTX	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6A	UNE_P_POTS	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6A	UNE_PCTX21	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6C	PBX	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6C	UNE_P_CTX	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6C	UNE_P_POTS	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6C	UNE_PCTX21	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6D	EEL_DS1	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-6E	EEL_DS1	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7A	PBX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7A	UNE_P_CTX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7A	UNE_P_POTS	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7A	UNE_PCTX21	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7C	PBX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7C	UNE_P_CTX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7C	UNE_P_POTS	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7C	UNE_PCTX21	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7D	EEL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7D	MBIT	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7D	UBL_ANAAGG	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7D	UBL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7E	EEL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7E	UBL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-7X	UBL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	DS0	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	ES11	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	EEL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	LIS	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	MBIT	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	PBX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	RES	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UBL_ADSL	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UBL_2W_NL	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UBL_ANAAGG	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UBL_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UDIT_ABV_1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UDIT_DS1	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UNE_P_CTX	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UNE_P_POTS	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	MR-8	UNE_PCTX21	2 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	BI-1A	UNE_RESAGG	2 M	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	BI-3A	UNE_RESAGG	1 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	BI-4A	UNE_RESAGG	1 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	NI-1A	LIS	2 P	B	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	CP-1	C4WLP03	M	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4/1/2004	CP-1	C4WLP04	M	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3/1/2004	PO-6B	ALL	2 M	B	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3/1/2004	PO-7B	ALL	1 P	P	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Total - Tier 1

