Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 2Q17 Docket: UT-121610	Prior Ending Qtr	Jul-17	Aug-17	Sep-17	Total	Notes
1. Total customers at end of period:	<u> </u>					Category Line 1, Month 3 Column =Total (End of Qtr) column
Plan 1 - 500 Minute Plan	3,064	2,906	2,705	2,400	2.400	(A) Plan descriptions Provide all lifeline plans and
Plan 2 - 500 MB Plan	157	142	129	117		differentiate between tribal vs. non-tribal plans. Add
Plan 3 - Tribal Unlimited & 750 MB Plan	1,450	1,345	1,246	1,150	1,150	lines for additional plans if necessary.
Total Washington customers:	4,671	4,393	4,080	3,667	3,667	·
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2. Total new customers enrolled:						Category Line 2, Sum of Months 1+2+3 = Total
Plan 1 - 500 Minute Plan		16	13	-	29	
Plan 2 - 500 MB Plan		1	-		1	(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL
Plan 3 - Tribal Unlimited & 750 MB Plan		-	1	2	3	end of customer count in Category 1 since it MAY not
						include customers retained month to month, trueups
						and adjustments
3. Total customers de-enrolled due to 60 day inactivity:						
Plan 1 - 500 Minute Plan		155	124	111	390	Category Line 3, Sum of Months 1+2+3 = Total
Plan 2 - 500 MB Plan		13	12	10	35	
Plan 3 - Tribal Unlimited & 750 MB Plan		109	87	91	287	
4. Total customers de-enrolled due to failed annual verification:						
Plan 1 - 500 Minute Plan			- 1	116	116	Category Line 4, Sum of Months 1+2+3 = Total
Plan 2 - 500 MB Plan				-		
Plan 3 - Tribal Unlimited & 750 MB Plan		2	1	1	4	
5. Total customers who de-enrolled voluntarily:		·				
Plan 1 - 500 Minute Plan		5	9	6	20	Category Line 5, Sum of Months 1+2+3 = Total
Plan 2 - 500 MB Plan			-		<u>.</u>	
Plan 3 - Tribal Unlimited & 750 MB Plan		2	1	1	4	