

CENTURYLINK
1600 7th Avenue, Room 1506
Seattle, Washington 98191
(206) 345-1574
Lisa.Anderl@CenturyLink.com

Lisa A. Anderl
Senior Associate General Counsel
Regulatory Law

January 15, 2016

*Via Web Portal and
Overnight Delivery*

Mr. Steven V. King
Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

**Re: Docket UT-132234, Order 03, Compliance Filing
Service Quality Repairs**

Dear Mr. King,

In compliance with the terms of paragraph G (included below) of the Revised Settlement Agreement between CenturyLink, Staff and Public Counsel, approved by the Commission in its Order 03 in the above-referenced docket, CenturyLink confirms now that these projects have been completed and so Paragraph G provisions of the agreement have been satisfied.

G. Service Quality Repairs

CenturyLink will replace facilities in six counties at locations identified by Commission Staff from consumer complaints to improve service quality to customers in those locations:

- King County, Enumclaw – Complaint 122394 – cut over to new cable
- Stevens County, Colville – Complaint 121141 – replace cable
- Pierce County, Tacoma – Complaint 122347 – replace cable
- Ferry County, Keller – Complaint 121833 – replace cable
- Cowlitz County, Longview – Complaint 122811 – replace cable
- Walla Walla County, Walla Walla – Complaint 119890 – replace cable

Mr. Steven V. King
January 15, 2016
Page 2

If you have questions, please don't hesitate to call me.

Sincerely,

Lisa A. Anderl

LAA/jga

Enclosures

cc: Service List