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December 1, 2016

VIA E-FILING

Steven King, Executive Director
State of Washington
Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering
Docket No. UT-130702

Dear Mr. King:

Q LINK WIRELESS LLC hereby provides notice of updates to its Lifeline offering which will take effect December 2, 2016 in accordance with the new voice and broadband minimum service standards set forth by the Federal Communications Commission. The changes reflect an increase in benefits to consumers and are summarized in Attachment A, attached hereto.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

ATTACHMENT A

Q LINK WIRELESS LIFELINE OFFERING EFFECTIVE 12/2/2016

NON-TRIBAL

Free Voice Plan: 500 Minutes & 100 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging

100 MB data per month

Net cost to Lifeline customer: **\$0**

Free Data Plan: 500 MB Data

500 MB data per month

Net cost to Lifeline customer: **\$0**

Bundle Plan 1: 100 Minutes & 500 MB Data

100 anytime minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: **\$5** every 90 days*

Bundle Plan 2: 125 Minutes & 500 MB Data

125 anytime minutes per month (unused minutes rollover)

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)

500 MB data per month

Net cost to Lifeline customer: **\$5** every 90 days*

Bundle Plan 3: 250 Minutes & 500 MB Data

250 anytime minutes per month (no rollover)

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)

500 MB data per month

Net cost to Lifeline customer: **\$5** every 90 days*

Bundle Plan 4: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: **\$15** every 90 days*

**Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Data-Only Plan.*

Q LINK WIRELESS LIFELINE OFFERING EFFECTIVE 12/2/2016
(Cont'd)

TRIBAL

Free 1,000 Minutes Plan

1,000 anytime minutes per month (no rollover)
(text messages are one minute, i.e. 1 text = 1 minute)
500 MB data per month
Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free data-capable handset, tablet, or hotspot device
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra cost
- Data is at 3G speeds or higher

Additional airtime available for purchase:

\$5 = 200 MB data for 30 service days
\$10 = 500 MB data for 30 service days
\$10 = 150 minutes and 250 MB data for 30 service days
\$20 = 500 minutes, 4,000 texts and 250 MB data for 30 service days
\$30 = 1,000 minutes, 8,000 texts and 250 MB data for 30 service days
\$50 = Unlimited minutes, Unlimited texts, and 2 GB data for 30 service days

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)