

## Appendix A

### **WAC 480-120-083 Notice of Cessation of Certain Telecommunications Services**

(1) No telecommunications company may cease to provide a covered service in the state of Washington unless it first provides written notice to the commission, the state 911 program, to each of its customers that is a telecommunications company, and to each of its customers for a covered service of its intention at least 30 days before it ceases to provide service.

(a) For purposes of this section, "covered service" means local exchange service, private branch exchange service (PBX), Centrex service, and private line service.

(b) The notice to the commission and the state 911 program must, at a minimum, include the name of the company, the date covered service will cease, and the number of customers and their location described by exchange or by city and county.

(c) The notice to customers must, at a minimum, include the date covered service will cease and telephone contact information for a customer or a customer's representative to obtain service information needed to establish service with another company.

(2) A company ceasing a covered service must inform the commission and the state 911 program within twenty-four hours of the cessation of the covered service of the number and location of customers, by exchange or by city and county, that remained as customers for the covered service when service ceased.

(3) This rule does not apply to:

(a) Services offered by tariff that are subject to the statutory notice requirements of RCW 80.36.110;

(b) Termination of a service as provided for by the terms of a contract between the company and the customer when the notice provision for termination is 30 days or longer;

(c) Discontinuance of service to an individual customer in compliance with WAC 480-120-081; and

(d) Cessation of a service when the terminated service is replaced, without interruption, by a comparable service.