

**AVISTA CORP.
RESPONSE TO REQUEST FOR INFORMATION**

JURISDICTION:	WASHINGTON	DATE PREPARED:	06/12/2015
CASE NO.:	UE-150204 & UG-150205	WITNESS:	Don Kopczynski
REQUESTER:	Public Counsel	RESPONDER:	Linda Gervais
TYPE:	Data Request	DEPT:	State & Federal Regulation
REQUEST NO.:	PC – 062	TELEPHONE:	(509) 495-4975
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REQUEST:

RE: Exhibit No. DFK-1T, p. 13:9.

- a. Please provide any plans the Company has for how it will provide “conservation tips” to customers or implement any other energy efficiency measures as a part of the deployment of advanced meters.
- b. Does Avista plan to include any savings associated with these “tips” and/or measures into its electric and natural gas conservation portfolios?
- c. Provide all documents related to how Avista has considered the deployment of smart meters in its electric and natural gas conservation potential assessments.

RESPONSE:

- a. The Company is aware of various approaches and solutions to provide analysis, conservation tips and design new efficiency programs (e.g. demand response, behavioral) that are better informed by interval data compared to monthly billing. The recent Smart Grid Demonstration Project included piloting several communication channels and data presentment to help customers better manage their usage. There is confidence in the ability to leverage the investment to better inform customers on efficiency tips, consider and design new efficiency program offerings and opportunities to pilot and evaluate solutions prior to complete deployment. Due to the length of deployment of AMI, and the advancements in data analytics and efficiency program design options, the landscape may look different in four years when meter installment is complete. It is likely that additional solutions for data analysis, customer engagement to provide efficiency tips and new efficiency programs that best leverage AMI interval billing will be available as we approach full implementation.
- b. Based on the current portfolio that includes behavioral savings claimed as a result of conservation tips communicated to customers through Avista’s Home Energy Reports and monthly billing data, it is likely there may be opportunities to claim savings that leverage advanced meter data collected and customers engaged as a result. The Company would utilize the existing integrated resource planning, conservation potential assessment as well as consultation with the energy efficiency advisory group to identify and evaluate cost-effective programs to include in the energy efficiency business planning process.
- c. Please see PC_DR_062 Attachment A.