**CENTURYLINK**

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**Lisa A. Anderl**

Senior Associate General Counsel

Regulatory Law

January 15, 2016

*Via Web Portal and*

*Overnight Delivery*

Mr. Steven V. King

Executive Director and Secretary

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

 Re: Docket UT-132234, Order 03, Compliance Filing

 Service Quality Repairs

Dear Mr. King,

In compliance with the terms of paragraph G (included below) of the Revised Settlement Agreement between CenturyLink, Staff and Public Counsel, approved by the Commission in its Order 03 in the above-referenced docket, CenturyLink confirms now that these projects have been completed and so Paragraph G provisions of the agreement have been satisfied.

**G. Service Quality Repairs**

CenturyLink will replace facilities in six counties at locations identified by Commission Staff from consumer complaints to improve service quality to customers in those locations:

* King County, Enumclaw – Complaint 122394 – cut over to new cable
* Stevens County, Colville – Complaint 121141 – replace cable
* Pierce County, Tacoma – Complaint 122347 – replace cable
* Ferry County, Keller – Complaint 121833 – replace cable
* Cowlitz County, Longview – Complaint 122811 – replace cable
* Walla Walla County, Walla Walla – Complaint 119890 – replace cable

If you have questions, please don’t hesitate to call me.

Sincerely,

Lisa A. Anderl

LAA/jga

Enclosures

cc: Service List