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April 29, 2014

Mr. David Danner
Executive Director & Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA 98504-7250

RE: Quarterly Lifeline Activity Report for Virgin Mobile USA, L.P., Docket No. UT-100203

Dear Mr. Danner:

Attached for filing in the above referenced docket is the quarterly Lifeline activity report for Virgin Mobile USA, L.P. for the 1st quarter of 2014. Virgin Mobile USA, L.P. is filing this report in compliance with the Commission's order designating the company as an eligible telecommunications carrier.

The document is designated as confidential pursuant to WAC 480-07-160, because it contains certain valuable commercial information, namely the number of subscribers deactivated by category. Virgin Mobile USA, L.P. would be directly and adversely affected by disclosure of the confidential information. A redacted copy is also attached.

If you have any questions concerning the enclosed information, please contact me at (913) 762-6107 or at the address shown above.

Sincerely,

Andy Lancaster

Attachments

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REGULATORY INVESTMENT
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STATE OF WASHINGTON
UTILITY AND TRANSPORTATION
COMMISSION

Public

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
1st Quarter 2014

| | Jan-2014 | Feb-2014 | Mar-2014 | Cumulative Total |
|---------------------------------|----------|----------|----------|------------------|
| Customers Enrolled ¹ | 85,332 | 83,974 | 85,137 | 85,137 |
| Customers De-activated | | | | |
| Suspended | REDACTED | REDACTED | REDACTED | REDACTED |
| Duplicates | REDACTED | REDACTED | REDACTED | REDACTED |
| Voluntary Disconnect | REDACTED | REDACTED | REDACTED | REDACTED |
| Inactivity | REDACTED | REDACTED | REDACTED | REDACTED |
| Moved | REDACTED | REDACTED | REDACTED | REDACTED |
| Non-Certification | REDACTED | REDACTED | REDACTED | REDACTED |
| Unknown Reason | REDACTED | REDACTED | REDACTED | REDACTED |
| Expired | REDACTED | REDACTED | REDACTED | REDACTED |
| Total Deactivated | 1,232 | 3,023 | 1,349 | 5,604 |

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