



ATTORNEY GENERAL OF WASHINGTON

Public Counsel

800 Fifth Ave • Suite 2000 • MS TB-14 • Seattle WA 98104-3188 • (206) 464-7744

April 29, 2022

SENT VIA WEB PORTAL

Amanda Maxwell
 Executive Director and Secretary
 Washington Utilities and Transportation Commission
 P. O. Box 47250
 Olympia, Washington 98504-7250

Received
 Records Management
 04/29/22 11:16:29
 State Of WASH.
 UTIL. AND TRANSP.
 COMMISSION

Re: *Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800*

Dear Director Maxwell:

Enclosed for filing in the above-referenced docket are Public Counsel's Comments, and the Certificate of Service.

Sincerely,

/s/ *Lisa W. Gafken*

LISA W. GAFKEN, WSBA No. 31549
 Assistant Attorney General
 Public Counsel Unit
 (206) 464-6595

LWG/CM
 Enclosures