

RE: Northbay Water Utility Corporation 240798 - Tariff Revision.

Jeff Killip,

Please consider the following information and request for denial of the Northbay Water Utility Corporation tariff revision.

- Rates have not changed much in ten years and it looks like they're trying to make it all up at once. Particularly unfair for people who haven't been a customer for that long.
- They compressed the price levels for metered customers, so you end up at the higher rates with a lot less water usage.
- Metered rates at each level went up by 70% but the compressed price levels mean the actual amount you pay for the metered part of the bill goes up even more, especially if you get into the 3rd level where it is approximately 230% increase.
- They use fuel costs to justify the rate increase but they also want to go from bi monthly billing to monthly billing, which will double the miles they drive to read meters.
- They're trying to raise rates for \*all\* of their customers to make up for their costs to install filters and expand buildings for "several systems." Our system at Peterson Estates didn't need that work and we actually have a well shut down that they refuse to re-open.
- The new \$10,000 connection fee could be very unfair for new customers. The required work may be simple and far less expensive. The tariff doesn't explain if this is a flat fee or if they can also charge more for parts and labor. This is an example of gross over charging.

The tariff appears retaliatory and poorly laid out. I strongly urge you to not allow this kind of damaging behavior.

Please do not approve this 240798 tariff revision.

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