

8. Primary 396.11(b) failing to ensure vehicle inspection is complete and accurate.

Why this violation occurred:

Lupe Rivas provided Vitalii our driver the correct information on how to fill out a vehicle inspection. However, Vitalii misunderstood him because of the language barrier that exists. Vitalii speaks polish and english is his 4th language so there was a misunderstanding due to his lack of english.

Corrective action plan:

Recently, we downloaded an app that allows us to speak in polish when we are providing specific training to vitalii, so far it has helped us communicate with him. Vitalii is also taking english courses to refine his english.

9. Primary 396.21(b)(1) failing to retain periodic report for 14 months from date of inspection.

Why this violation occurred:

We recently purchased this truck from a dealership. We did not know we needed to request an annual inspection from the previous owners and there were no other records the dealership had outside what they provided us. Also, when we did our last UTC inspection we were never told that we needed to have previous annual inspections when we bought our other two trucks. therefore, we had no idea this was required of us.

Corrective action plan:

Not sure what we can do when we purchase new trucks, outside of making sure we request all previous records and try and locate the annual inspection from the previous owner.

10. Primary WAC 480-15-530(3) HHG- failing to file form E with the commission as required.

Why this violation occurred:

This is something we were not aware that needed to be filed. Our insurance company usually takes care of this for us and this is the 1st time we have heard of this issue. We know when we renew our cargo insurance we need to make sure the insurer files a form H but we weren't aware of a form E. Another cause of this is we switched reps for our vehicle insurance so this is probably why it wasn't done this time.

Corrective action plan:

We reached out to our auto representative and informed them on 9-9-23 that they need to send form E to UTC. They said they will look into it and make sure it is sent next week. I will reach out to them again next week to ensure this form is sent to UTC.

Report filed by,

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