

ETC ANNUAL REPORT PER WAC 480-123-070

SUPPLEMENTAL FILING

DOCKET UT-210513

WHIDBEY TELEPHONE COMPANY

Report 2: WAC 480-123-070(2): Local Services Outage Report:

We would like to clarify the comment on our initial filing; we reported one outage related to a state wide 911 outage in October 2020. This outage originated outside our service area and was not related to any failure with our equipment or facilities. We only reported this out of an abundance of caution on the filing.

Report 4: WAC 480-123-070(4): Report on Complaints per 1000 Connections:

There was one (1) FCC complaint and zero (0) Attorney General office complaints. The FCC complaint was related to service quality provided to the customer in regards to the customers email account.