



March 12, 2021

CNG/W21-03-01

Mr. Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

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Re: UG-210145/W21-03-01, Supplemental filing of Cascade Natural Gas Corporation's Washington COVID-19 Bill Assistance (Big HEART Program)

On March 01, 2021 Cascade Natural Gas Corporation (Cascade or the Company) submitted its initial Advice filing CNG/ W21-03-01 (Docket No. UG-210145) to create the Company’s original tariff Schedules 304 & 304-A, which would establish Cascade’s Washington COVID-19 Bill Assistance, also called the “Big HEART Program”.

After consultation with Commission staff the Company filed its first supplemental tariff filing to this docket changing much of the proposed tariff language on Schedule 304 to streamline the program’s customer enrollment process, expand customer eligibility, and increase the opportunities for bill assistance. The Company withdrew its previously proposed Schedule 304-A in its entirety.

After additional consultation with Commission staff the Company now proposes a change to Schedule 304 that would revise the stated frequency the Company would evaluate the eligibility of customer accounts qualifying to receive automatic Big HEART billing assistance grants from “monthly” to “periodically”. The Company feels the language gives more latitude in evaluating and adjusting the program to qualify customers and expects to perform this evaluation on a quarterly basis moving forward.

The following electronic files are included in this filing:

- UG-210145 CNGC Advice No. W21-03-01 Supplement-r CLtr 03.12.21.pdf
- UG-210145, CNGC Advice No. W21-03-01 Supplement-r, Sch 304, 03.12.21.pdf
- UG-210145, CNGC Advice No. W21-03-01 Supplement-r, Sch 304 Leg, 03.12.21.pdf

If there are any questions regarding this filing, please contact me at (509) 734-4593.

Sincerely,

/s/ Michael Parvinen

Michael Parvinen
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Attachments