

AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 70 – RULES AND REGULATIONS – WASHINGTON – Continued

11. PAYMENTS:

One bill will be rendered, for each monthly billing period, listing charges for electric service, natural gas services or other charges, to a Customer receiving one or more of such services from the Company at one premise. If a Customer has multiple premises, a single bill may be issued which contains the monthly billing information for all premises on the Customer's account, distinctly separated per meter, unless otherwise agreed upon by the Company and Customer.

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Monthly bills for services rendered and other charges are due and payable in full within 15 days from their date of issuance, and if not so paid shall be in default. A Customer may request an extension of the payment date to adjust billing cycle to parallel receipt of income.

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In the event the Customer tenders a payment of less than the full amount of the monthly bill for services and/or other charges, the Company will apply said payment pro rata first to the charges in default and the remainder, if any, to the current monthly charges.

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Checks remitted by Customers in payment of bills are accepted conditionally. A charge may be assessed to the Customer, in accordance with subsection 16(D) herein, for handling payments that have been refused by the bank.

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In the event the Company must dispatch a representative for purposes of disconnection or reconnection of electric service, such representative will accept payment of a delinquent account or associated charges at the service address but will not be required to give change for cash paid in excess of the amount due and owing. The Company will instead credit any overpayment to the Customer's account.

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12. ESTABLISHMENT OF CREDIT:

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A. Residential. An Applicant may establish credit by demonstrating to the Company any one of the following factors. However, a deposit may still be requested under the criteria outlined in section 13 below.

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a. Prior Service with the Company during the previous 12 months, during which time service was not disconnected for failure to pay, and no more than three delinquency notices were served upon the Customer.

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b. Prior service with a utility of the same type as that of which service is sought, with a satisfactory payment record as demonstrated in (a) above, provided that the reference may be quickly and easily checked, and the necessary information is provided.

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c. Furnishing of a satisfactory guarantor to secure payment of bills for service requested, in a specified amount not to exceed the amount of deposit which may be required.

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By 

Patrick Ehrbar, Director of Regulatory Affairs

AVISTA CORPORATION
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SCHEDULE 70 – RULES AND REGULATIONS – WASHINGTON – Continued

14. DISCONNECTION OF ELECTRIC SERVICE:

A. Customer-Directed Disconnection. In instances when the Company uses dispatched personnel to disconnect service, the Customer shall give notice to the Company of its intentions to disconnect service at least three calendar days prior to the desired disconnection date. For Customers serviced via a meter with remote disconnect capabilities, a Customer shall give advanced notice to the Company of its intentions to disconnect service within twenty-four hours of the disconnection. A Customer is not responsible for usage after the requested date for disconnection of service, provided the Customer gave the Company the notice required herein. If a Customer fails to request services be disconnected, the Customer is responsible for paying for services at that premise until the Company can confirm the date the Customer vacated the premises and the Company can access the meter, if necessary, or that a new responsible party is taking service at that address.

B. Company-Directed Disconnection. The Company reserves the right to disconnect service, given that proper notice has been provided pursuant to subsection 14D below (unless otherwise noted), for any of the following reasons:

- a. The Company determines a person has used service prior to applying for service. If the Company has reasonably sufficient grounds to conclude that the unauthorized usage is in good faith, the Company shall notify the person and provide an opportunity to apply for service prior to disconnection.
- b. Electric service provided by the Company is being used for any property or purpose other than that described in the Customer's application for service.
- c. Flat-rate service for nonmetered load has increased electric use without approval of the Company.
- d. Equipment being used adversely affects the Company's service to its other Customers or may result in detrimental impacts to the safety of those Customers or other persons, Customers' equipment or property, or utility service.
- e. The Company identifies a hazardous condition in the Customer's facilities or in the Company's facilities serving the Customer; in such instances, or if an immediate threat to life, physical safety, or property exists, the Company may disconnect service *without prior notice*.
- f. The Customer's wiring, equipment, or service entrance facilities do not meet the Company's standards or fails to comply with applicable codes and regulations.
- g. The Customer refuses to allow, or Company representatives are otherwise unable to obtain, reasonable access to the Customer's premise as required in WAC 480-100-168.

(M) material transferred from 1st Revision Sheet 70-G; Original Sheet 70-H

(K) material transferred to First Revision Sheet 70-L; First Revision Sheet 70-N; Second Revision Sheet 70-O

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Substitute Second Revision Sheet 70-P
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Second Substitute 1st Revision Sheet 70-P

AVISTA CORPORATION
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SCHEDULE 70 – RULES AND REGULATIONS – WASHINGTON – Continued

15. RECONNECTION OF ELECTRIC SERVICE:

The Company will reconnect electric service when the causes of disconnection have been removed and payment of all tarified charges due from the Customer, including any required deposit and the reconnection charge set forth in this tariff, have been made. Once these conditions have been met, the Company must make every reasonable effort to restore disconnected service within twenty-four hours, or within four hours for Customers disconnected remotely, or at some other time mutually agreeable between the Customer and the Company.

When service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued, as well as a reestablishment charge. The charge for reestablishment shall be the same as that for reconnection as described herein.

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