

# NOTICE FOR PUGET SOUND ENERGY RESIDENTIAL CUSTOMERS ABOUT OPTIONAL NONCOMMUNICATING METER SERVICE

Puget Sound Energy (PSE) on October 17, 2018, filed requests with the state Utilities and Transportation Commission (UTC) to establish terms, charges and conditions that allow certain residential customers the option to be served by a noncommunicating meter. The requested option is proposed to be effective on January 1, 2019, and be available to customers starting July 1, 2019.

**Eligibility:** The optional non-communicating meter service applies to residential electric and natural gas customers (Schedule 7, Schedule 23), residing in a single-family dwelling, or multi-plex up to four units. PSE must be able to access the meter and the requesting customer must not have any current or past incidents of meter tampering or impeding PSE access to the meter. Customer must not have been disconnected for non-payment twice within a 12-month period.

**Limitations:** Customers choosing a non-communicating meter forfeit all wireless reading by PSE including billing, outage detection, remote troubleshooting, and the customer's ability to manage and track energy usage via web or app. Customers who choose a non-communicating meter will have their meters manually read by PSE every other billing cycle and all their PSE services billed bimonthly.

**Additional Charges:** Customers choosing this option will be required to pay an additional ongoing bi-monthly charge associated with the manual reading of a noncommunicating meter, and may be assessed other charges associated with this non-communicating meter service.

Bi-monthly service charge (per meter) .....	\$15.00
Electric one time charge (per meter, if applicable) .....	\$170.00
Natural gas one-time charge (per meter, if applicable) .....	\$70.00
Inaccessible meter charge (per event, if applicable) .....	\$25.00

Customers may request the Company discontinue the noncommunicating meter service at any time at no cost.

The UTC will review and has the authority to set final charges and final terms and conditions of this optional service that may vary from PSE's requests, either higher or lower or structured differently, depending on the results of its review.

**Comments or questions on proposals:** PSE customers may submit comments to the UTC on any or all of these proposed filings by using the online comment form, at [www.utc.wa.gov](http://www.utc.wa.gov); e-mailing [comments@utc.wa.gov](mailto:comments@utc.wa.gov); phoning **1-888-333-WUTC (9882)**; faxing to 1-360-664-4291; or mailing your comments to the UTC at: P.O. Box 47250, Olympia, WA, 98504-7250. If you write, include your name and mailing address, the name of the company (PSE), and a description of the filing(s). You may also ask questions of the UTC and request that the UTC notify you of the open meeting at which these proposals will be considered by the Commission. The UTC is committed to providing reasonable accommodation to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or [human\\_resources@utc.wa.gov](mailto:human_resources@utc.wa.gov).

Customers can contact PSE about this proposed optional service: by email at [customer@pse.com](mailto:customer@pse.com), in writing, ATTN: Customer Care, P.O. Box 97034, Bellevue, WA 98009-9734, or by phone at 1-888-225-5773. Additional information is available at [www.pse.com/meterupgrade](http://www.pse.com/meterupgrade).