

Service Date: November 2, 2017



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

November 2, 2017

RE: *Avista Utilities' Customer Service Quality and Electric Service Reliability Report*  
Docket UE-170338

TO ALL PARTIES:

On May 1, 2017, Avista Utilities (Avista or Company) submitted its 2016 Customer Service Quality and Electric Service Reliability Report (Reports) to the Washington Utilities and Transportation Commission (Commission) in the above-referenced docket. The Reports were filed in accordance with WAC 480-100-393, 480-100-398, Order 06 in consolidated Dockets UE-140188 and UG-140189 (Order 06), and the Service Quality Reporting Plan (Reporting Plan) in Docket UE-152403.

On November 1, 2017, Commission staff (Staff) notified the Commission that Staff reviewed the Reports and determined that they comply with Commission rules, Order 06, and the Reporting Plan.

The Commission has reviewed the compliance filing and accepts it as compliant with all requirements.

Sincerely,

STEVEN V. KING  
Executive Director and Secretary