**BEFORE THE WASHINGTON**

**UTILITIES AND TRANSPORTATION COMMISSION**

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| In the Matter of a Penalty Assessment Against  NEW WORLD VAN LINES OF WASHINGTON, INC.  in the amount of $900  . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . | )  )  )  )  )  )  )  ) | DOCKET TV-150926  ORDER 01  ORDER GRANTING MITIGATION TO $225 |

**BACKGROUND**

1. Washington law requires household goods carriers to file annual reports and pay regulatory fees by May 1 of each year. WAC 480-15-480. On February 27, 2015, the Washington Utilities and Transportation Commission (Commission) mailed annual report and regulatory fee packets to all household goods carriers. The forms included a reminder that companies must file their annual reports and pay their regulatory fees by May 1, 2015, or face penalties of $100 for each violation of Commission rules. In the case of continuing violations, each day’s continuance is a separate violation. RCW 80.04.405.
2. On April 29, 2015, New World Van Lines of Washington, Inc. (New World Van Lines or Company) filed an incomplete annual report and paid its regulatory fee. May 14, the Company filed its completed annual report. On May 26, the Commission assessed a penalty of $900 against New World Van Lines, calculated as $100 per business day from May 1 to May 14.
3. On June 4, 2015, New World Van Lines responded to the Commission’s penalty assessment, admitting the violations and requesting mitigation based on the written information provided. The Company requested a waiver of the penalty based on its history of compliance.
4. On June 12, 2015, Commission Staff (Staff) filed a response recommending a penalty reduction to $25 per day, or $225, because the Company has no prior violations of WAC 480-15-480.

**DISCUSSION**

1. WAC 480-15-480 requires permitted household goods carriers to file annual reports and pay regulatory fees by May 1 of each year. Companies are responsible for complying with their legal obligations, and the Company should have ensured its completed annual report was timely filed.
2. The Commission nevertheless agrees with Staff’s recommendation. The Commission may consider a number of factors when entertaining a request for mitigation, including a company’s history of compliance, whether the violation was promptly corrected, and the likelihood the violation will recur.[[1]](#footnote-1) This is New World Van Lines’ first violation of WAC 480-15-480, and the Company has since filed its annual report and paid its regulatory and late fees. Assessing a reduced the penalty, rather than waiving it entirely, is appropriate to deter future violations. In light of these factors, the Commission will exercise its discretion to reduce the penalty to $225.

**ORDER**

THE COMMISSION ORDERS:

1. (1) New World Van Lines of Washington Inc.’s request for mitigation of the $900 penalty is GRANTED in part, and the penalty is reduced to $225.
2. (2) The penalty is due and payable no later than June 26, 2015.
3. The Secretary has been delegated authority to enter this order on behalf of the Commissioners under WAC 480-07-904(1)(h).

DATED at Olympia, Washington, and effective June 16, 2015.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

STEVEN V. KING

Executive Director and Secretary

**NOTICE TO PARTIES: This is an order delegated to the Executive Secretary for decision. As authorized in WAC 480-07-904(3), you must file any request for Commission review of this order no later than 14 days after the date the decision is posted on the Commission’s website.**

1. Docket A-120061, Enforcement Policy for the Washington Utilities and Transportation Commission (January 7, 2013). [↑](#footnote-ref-1)