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27

a multitude of mud slides affecting rail service in Washington. Between November 6, 2012 and January 12, 2013, 112 mud slides affected BNSF operations between Seattle and Everett. This was a record number of slides (by far), as has been widely reported in the press. Responding to them required an extraordinary amount of my time and attention, as well as the time and attention of all involved BNSF employees (including Roadmaster Rob Owen), so while my not seeing the letters is regrettable, it does not surprise me.

DATED this 13^{TH} day of March, 2013, at 10^{2} 10^{2} Washington.

-Chad Scherwinski