



Puget Sound Energy
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June 21, 2012

Filed Electronically via WUTC web portal

Mr. David Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

**RE: U-120231, Utilities Presentation on January 18, 2012, Storm Response
Redacted 2012 KEMA Report**

Dear Mr. Danner:

Enclosed as an informational filing, please find the results of a third party review by KEMA, Inc. ("KEMA") of Puget Sound Energy Inc.'s ("PSE's") response to the January 18, 2012, snow, ice, and wind storm ("2012 KEMA Report"). PSE respectfully submits this filing pursuant to the Commission's informal request during the March 19, 2012, public meeting on private energy and telephone utilities January winter storm response. The attached report supplements PSE's presentation at the meeting and provides an independent review of PSE's power restoration efforts during the January storm.

The sensitive employee personal information in Appendix A to the 2012 KEMA Report has been redacted in this version of the report. Pursuant to WAC 480-07-160, the confidential version of 2012 KEMA Report is being filed concurrently under the same docket, No. U-120231.

After the 2006 Hanukkah Eve Windstorm, KEMA was retained to review PSE's restoration efforts during the 2006 Windstorm. Given the similar magnitude to the Hanukkah Eve storm, PSE retained KEMA again in 2012 to conduct a post storm review using the Hanukkah Eve Windstorm post storm review report as a baseline. The Hanukkah Eve Windstorm was also recognized by the Commission as an extraordinary event that has been excluded from the performance calculation of all PSE's Service Quality Program electric service reliability indices.

Both storms caused extensive damage to PSE electric infrastructure and left more than hundred thousands of PSE customers without power. The similarity allows for comparison of PSE's storm management between the two events; and serves as a basis in evaluating PSE's

implementation of the recommendations from KEMA's 2006 Hanukkah Eve Windstorm post storm review report and in validating the effectiveness of those recommendations.

Overall, KEMA reported significantly improved PSE performance in January's storm compared to the Hanukkah Eve Windstorm. Four recommendations from the 2012 KEMA Report are currently being incorporated into PSE's internal list of follow-up actions and will be implemented through PSE's annual storm process updates.

If you have any questions regarding this informational filing, please contact me at (425) 462-3495.

Very truly yours,

A handwritten signature in black ink that reads "Tom DeBoer". The signature is written in a cursive, slightly slanted style.

Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure

cc: Deborah Reynolds – UTC