

November 1, 2010

## **Dear Valued Customer,**

Waste Management is pleased to be your solid waste services collection provider. We value your business and welcome your feedback on our services.

Like all of us, the solid waste industry is faced with many challenges today. Rising costs for disposal, labor, fuel, maintenance and office expenses have resulted in increased costs for us to provide collection services. All of the above-mentioned costs have risen considerably since our last general rate increase in June, 2003; more than seven years ago. Accordingly, we have applied for an increase in garbage rates, subject to the review and approval of the Washington Utilities and Transportation Commission (UTC). The UTC, upon completing its investigation, has the authority to set final rates that may be either lower or higher from the proposed garbage rates shown on the back of this letter. If approved, the new garbage rates would become effective December 1, 2010.

To comment on this filing, be added to the UTC's mailing list, or ask questions about the ratemaking process; please use the comment information below. You may also comment in person at the UTC's open meeting in Olympia at 9:30 a.m. on November 24, 2010, or by using the "Public Comment" feature at the UTC's web site at <u>http://www.utc.wa.gov/comments</u>. The UTC is scheduled to make a decision at its open meeting on November 24, 2010. If you are unable to attend an open meeting in person, the UTC has a bridge line that enables you to participate or listen by telephone. Call (360) 664-1234 for instructions the day before the open meeting.

Washington Utilities and Transportation CommissionPost Office Box 47250, Olympia, WA 98504-7250E-mail: comments@utc.wa.govTelephone: 1-888-333-9882Fax: 1

Fax: 1-360-586-1150

Waste Management is committed to finding new and innovative ways to provide high quality solid waste services at cost effective rates. As the industry's leader, we will continue to work diligently to develop and implement the most efficient collection systems available.

For questions about your service, or if you have questions or need additional information about the proposal, please contact customer service at 1-877-466-4668. Thank you for your continued business.

Jeff Wheatley District Manager, Waste Management of Kennewick

## Proposed Garbage Rates Effective December 1, 2010 Rates per pick up (billed monthly) (a)

	Dickup		Current Rates		Proposed Rates	
Commercial Service	Pickup		Per Bick Up	Monthly	Per Bick Up	Monthly
Commercial Service	e <u>Frequency</u> weekly		<u>Pick Up</u> \$ 2.00	<u>Charge</u> \$ 8.67	Pick Up \$ 2.40	<u>Charge</u> \$ 10.40
96 gallon cart	weekly		\$ 2.00 \$ 4.75	\$ 20.58	\$ 2.40 \$ 5.80	\$ 10.40 \$ 25.13
1 yard container	weekly		\$ 4.75 \$ 9.80	\$ 20.58 \$ 42.47	\$ 5.80 \$ 12.00	\$ 25.13
1.50 yard container	•		\$ 9.80 \$ 12.80	\$ 42.47 \$ 55.47	\$ 12.00 \$ 15.60	\$ 52.00 \$ 67.60
2 yard container	weekly		\$ 12.60 \$ 14.60	\$ 53.47 \$ 63.27	\$ 15.00 \$ 17.80	\$ 07.00 \$ 77.13
3 yard container	weekly		\$ 14.00 \$ 18.80	\$ 03.27 \$ 81.47	\$ 22.90	\$ 99.23
4 yard container	weekly		\$ 10.00 \$ 20.60	\$ 89.27	\$ 25.10	\$ 99.23 \$108.77
6 yard container	weekly		\$ 20.00 \$ 25.70	\$ 09.27 \$111.37	\$ 31.30	\$135.63
8 yard container	weekly		\$ 25.70 \$ 31.80	\$137.80	\$ 31.30	\$168.13
o yaru containei	WEEKIY		φ 51.00	φ137.00	φ 50.00	φ100.15
Extra yardage(per yard)	weekly	(b)	\$ 9.00		\$ 11.00	
	Woonly	(~)	φ 0.00		φ 11.00	
Roll Off Service			(b)		(b)	
			Per	Monthly	Per	Monthly
			Haul	<u>Rent</u>	Haul	Rent
Permanent Service:						
10 yard container			\$ 80.00	\$ 30.00	\$ 113.50	\$ 42.60
15 yard container			\$ 80.00	\$ 37.50	\$ 113.50	\$ 53.20
20 yard container			\$ 80.00	\$ 45.00	\$ 113.50	\$ 63.80
25 yard container			\$ 80.00	\$ 52.50	\$ 113.50	\$ 74.50
30 yard container			\$ 80.00	\$ 60.00	\$ 113.50	\$ 85.10
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			(b)		(b)	
			Per	Daily	Per	Daily
			Haul	Rent	Haul	Rent
Temporary Service:	<u>.</u>					
10 yard container	on call		\$ 94.00	\$ 2.60	\$ 133.30	\$ 3.70
15 yard container	on call		\$ 94.00	\$ 3.00	\$ 133.30	\$ 4.30
20 yard container	on call		\$ 94.00	\$ 3.35	\$ 133.30	\$ 4.80
25 yard container	on call		\$ 94.00	\$ 3.75	\$ 133.30	\$ 5.30
30 yard container	on call		\$ 94.00	\$ 4.10	\$ 133.30	\$ 5.80
Mileage charge(per			<b>^ - - - -</b>		<b>•</b> • •	
mile)	on call	(b)	\$ 2.50		\$ 3.50	
Initial Delivery	on call	(b)	\$ 37.00		\$ 52.50	
Disposal Charge (per						
ton)			\$ 33.55		\$ 39.04	

(a) Not all collection services provided by the company are listed above. If your particular service is not shown your proposed increase to your base service rate will be approximately 22% greater than your current rate. Please call the company's phone number listed on the front of this letter for further details.

(b) The rate shown above is per item (e.g. per yard, per mile, per haul), hence the monthly charge will be the above rate times the number of items charged per month.