



Excellence in Worldwide Moving

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JAN 04 2010  
WASH. UT. & TP. COMM

December 31, 2009

Utilities and Transportation Commission  
Temporary Household Goods Authority Protest  
PO Box 47250  
Olympia Washington 98504-7250

RE: Temporary Authority for First USA Van Lines, LLC from Phoenix AZ

This is not a moving company, but simply a broker – see their website.

I would like to request that the Commission reject the license for this entity. WAC 480-15-060 they have no physical address in Washington, they are brokers.

They are also listing at their website that they are a broker and can find a mover for the clients that find their web sites. They have no standards, no equipment and do not comply with the safety of consumer belongings. They are listed under Vanlines.com and FirstUSAVanlines.com . WAC 480-15-020 regarding description of permit: “the authority granted to a household goods carrier”, they are brokers. WAC 480-15-270 they have no trucks operating on the roads, they are brokers. They would rely on the existing licensed, asset based, movers to service the clients that they are soliciting.

In my opinion this is the same as the NY and FL SCAM movers that broker in many states without any assets to provide services to the consumers. This causes all sorts of problems and consumers get taken advantage of without knowing, because they were listed as movers by the state.

I would ask that this Temporary authority permit #THG063799 from Docket # TV-091598 be rejected and denied. Oh, did I mention that they are brokers?

480-15-320 1) they are not a firm that would serve the public’s best interest and also 480-15-450 4c) sufficient equipment, 5e) will allow others to transport goods on their authority since they have not trucks.

Sincerely,

Wade McLaren  
Blue Bird Transfer, Inc.  
2500 East 5 Street  
Vancouver Washington 98661  
360-693-4779

① Click their link - they have no offices



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First USA Vanlines of Phoenix, AZ

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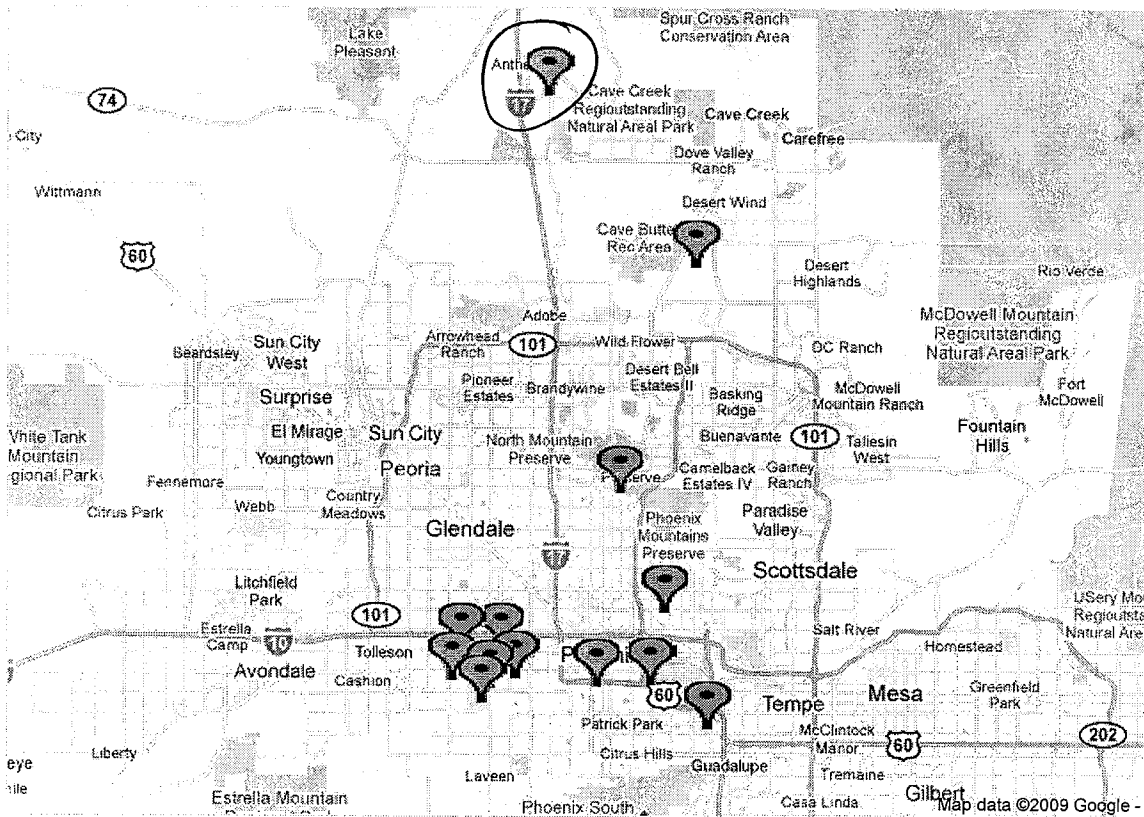


Address: 4105 E Hide Trail, Phoenix, AZ, 85050

Licenses US Dot License - 1463484  
ICC MC License - 552894

Description: Moving a home or office any distance can be extremely stressful. At First USA Vanlines we offer safe and reliable moving services with the goal of providing you with a stress-free, secure and highly efficient move. We are affordable, professional movers with years of experience so you can rest assured your treasured belongings will make it to their destination safe and sound. And if you're moving out of state we'll provide you with one free month of storage.

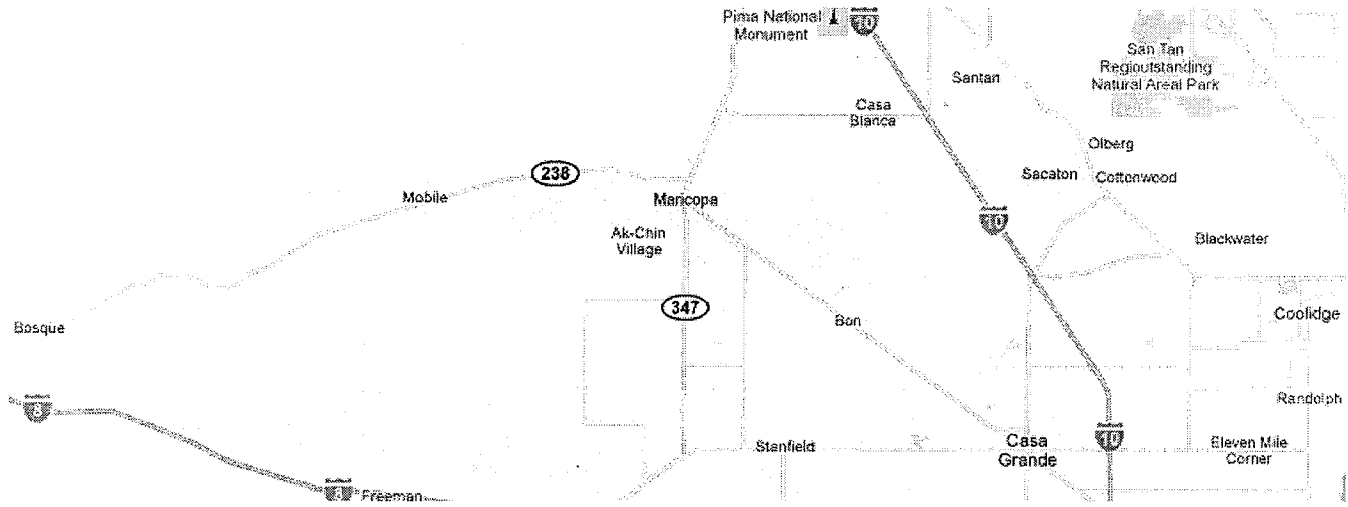
We are licensed, bonded and insured movers offering local or long distance professional moving services in Arizona, Colorado, Washington, California, Texas and Oregon. Don't trust your move to just anyone. Let the experts at First USA Vanlines provide you with an affordable moving quote or free onsite estimate today.



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① First USA VanLines, LLC - appears as Above & Beyond



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Above & Beyond Moving Systems, LLC of Anthem, AZ

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**Address:** 39714 N. High Noon Way, Anthem, AZ, 85086

**Licenses** US Dot License - 1742114

ICC MC License - 637984

**Description:** We are family owned and operated and dedicated to providing you with excellence and professional quality. We firmly believe that the success of our company relies on the satisfaction of our customers. Our staff is very courteous and reliable. Our experienced crew will work efficiently to ensure a Customer service is our # 1 priority!



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