



Account Number: [REDACTED]

Information About Your Account

At Qwest, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at the number listed on the front of this statement. Customers using TTY devices (TTY) can direct their inquiries to Qwest at 1 800 223-3131, a TTY equipped number.

Charges for your monthly service are billed one month in advance. Qwest should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) the Qwest services identified by an *, (2) services of other Qwest companies, or (3) services of other companies included in your bill. Qwest packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

Catalog/Rate Schedule Information for your services is available without charge at your service provider's web site or by calling their toll-free number. Catalog/Rate Schedule Information for Qwest services is available without charge at www.qwest.com or by calling the toll-free number listed on the summary page of your bill.

Late Charge Reminder: A late payment charge of 10% may apply if amount due does not reach us by May 5, 2008.

Qwest
P O Box 91155

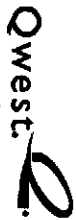
Seattle, WA 98111-9255

Or, pay online @ www.qwest.com

Messages
Visit qwest.com

- To view and pay your bill
- To change your billing address
- To order new products and services
- To check your Qwest Wireless minutes





Customer Service 1 800 244-1111

Account Number: [REDACTED]
Visit www.qwest.com

Qwest Savings

Savings

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Qwest Local Service Detail

Home Telephone

Item Rate Subtotal

Changes from Apr 05 to May 05

Basic Services

- 1 Residence Line
- 1 Federal Access Charge++

13.50
5.87

Qwest Broadband Service

- 1* Qwest Connect Silver
- 1* Qwest Choice Internet Basic

28.00
9.99

Federal Universal Serv Fund at 11.3%

This charge recovers the amount Qwest contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.

.66

\$58.02

++Federal Access Charge is a per line fee authorized by the FCC to cover the cost of providing access to the telephone network.

Discounts & Adjustments Summary

Qwest Connect
Promotion Discount (04A05 - 0504)

-5.99

-\$5.99

Taxes, Fees & Surcharges

The following charges are permitted by local, state and federal governments. For more information, visit our website at www.qwest.com.

Federal Excise at 3%

State 911 at \$20 per access line

This surcharge, funds the cost of providing emergency services communications systems in your community.

.60
.20

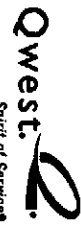
Local 911 at \$50 per access line

This surcharge, funds the cost of providing emergency services communications systems in your community.

.50

TRs Excise Funds Federal ADA Requirement at \$.12 per access line

.12



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Qwest Local Service Detail

(continued)

Taxes, Fees & Surcharges

Telephone Assistance Program at \$.14 per access line
This charge funds the program used to provide telephone services to certain disadvantaged or disabled customers at a reduced rate.

Item Rate	Subtotal
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.14

\$1.56

Total Qwest Local Service

\$53.59