Qwest: Spirit of Service

> Page 1 of 4

Account Number:

THIS BILL INCLUDES THESE QWEST SERVICES:

₹ NTERNET LONG DISTANCE ☐ WIFELESS

☐ DIGITAL TV BROADBAND PHONE

Previous Balance N
L C
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Balance \$.00
lance 10
8
(1)
2
C
New Charges \$53.59
inges 59
•
5
₹
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153.59
Total Amount Due \$53.59
•
5
₽
Date for Apr 25,
ue Date for New Ch Apr 25, 2008
8 8
9
g

Bill Date Apr 5, 2008

Qwest Customer Service Repair

__ 800 244-1111 800 573-1311

Visit qwest.com

wireless, high-speed Internet and digital TV services all on one bill. Contact us for a FREE ACCOUNT REVIEW save by bundling with Qwest. to find out how much you can bundle local, long distance, Save every month when you

Account Summary

Charges Previous Balance Mar 19..... 54.82 -54.82

Qwest Local Service...... Balance..... New Charges (Page <u>છ</u> : \$53.59 53.59 \$.00

Please fold, tear here and return this portion with your payment.

all areas.

Call 1 866-364-4133.

Some services not available in

Qwest 2.

To change your bitting address, call us at 1-800-244-1111.

Account Number: Bill Due Date:

Apr 25, 2008

TOTAL AMOUNT DUE:

\$53.59

Amount Enclosed

YAKIMA WA 98903-2507

QWEST P O BOX 91155 SEATTLE, WA 98111-9255

Account Number:

Information About Your Account

At Clwest, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at the number listed on the front of this statement. Customers using Teletype (TTY) devices can direct their inquiries to Cwest at 1800 223-3131, a TTY equipped number:

Charges for your monthly service are billed one month in advance. Qwest should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for. (1) the Qwest services identified by an * (2) services of other Qwest companies, or (3) services of other companies included in your bill. Qwest packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

Catalog/Rate Schedule information for your services is available without charge at your service provider's web site or by calling their tol-free rumber. Catalog/Rate Schedule information for Qwest services is available without charge at www.qwest.com or by calling the tol-free rumber listed on the summary page of your bill.

Late Charge Reminder: A late payment charge of 1.0% may apply if amount due does not reach us by May 5, 2008.

To make additional payments, make a check payable to Qwest. Write your account number on your check and mail to: Qwest
PO Box 91155
Seattle, WA 98111-9255

Or, pay online @ www.qwest.com

Messages Visit qwest.com

- To view and pay your bill
 To change your billing address
 To order new products and services
 To check your Owest Wireless minutes



Customer Service 1 800 244-1111

Account Number:

Visit www.qwest.com

Qwest: Sayings

Savings

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

services communications systems in your community. TRS Excise Funds Federal ADA Requirement at \$.12 per access line	services communications systems in your community. Local 911 at \$ 50 per access line This surcharge, funds the cost of providing emergency	Federal Excise at 3% State 911 at \$.20 per access line This surcharge, funds the cost of providing emergency	The following charges are permitted by local, state and federal governments. For more information, visit our website at www.qwest.com.	Taxes, Fees & Surcharges	Qwest Connect Promotion Discount (04/05 - 05/04)	Discounts & Adjustments Summary	++Federal Access Charge is a per line fee authorized by the FCC to cover the cost of providing access to the telephone network.	Federal Universal Serv Fund at 11.3% This charge recovers the amount Qwest contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.	Qwest Broachand Service 1* Qwest Connect Silver 1* Qwest Choice Internet Basic	Basic Services 1 Residence Line 1 Federal Access Charge++	Charges from Apr 05 to May 05	Home Telephone	Qwest Local Service Detail
1 2	.50	. 60			-5.99			. 66	28.00 9.99	13.50 5.87		Item Rate	
					-\$5.99		\$58.02					Subtotal	



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Account Number:

isit www.qwest.com

Total Qwest Local Service	at a reduced rate.	Telephone Assistance Program at \$.14 per access line This charge funds the program used to provide telephone	Taxes, Fees & Surcharges	Qwest Local Service Detail (continued)
		. 14	Item Rate	
\$53.59	\$1.56		Subtotal	