



UTILITIES AND TRANSPORTATION  
COMMISSION

*Celebrating 100 Years*

# Motor Carrier Safety Staff Recommendation

Investigator(s): John Foster

Permit: HG-62423

Assignment No.: 107075

MOTCAR No.: 44533

Company name: Here2there Inc ✓

Type of assignment:

- Compliance review
- Technical assistance
- Vehicle inspection
- Other: \_\_\_\_\_

- Education
- Training
- Destination check

Date(s) of activity: April 17, 2007

Relevant company history, if any:

Findings: This was the final technical assistance visit for this provisional household goods carrier. The compliance Review resulted in a satisfactory safety rating. Carrier has demonstrated a knowledge of and willingness to comply with UTC economic rules and regulations. Carrier should be removed from provisional status and granted permanent authority.

Recommended Action:

- No further action.
- Notify the company in writing of the findings by providing a copy of the CR or vehicle inspection report.
- Require the company to submit a compliance plan in response to the 15-day letter requirement or in response to a compliance letter.
- Send the company a compliance letter. Require a response:  Yes  No
- Issue administrative penalties in the amount of \$
- Issue a complaint.
- Stop company operations.

Recheck:  Yes (Date: \_\_\_\_\_ )  No

Additional Comments:

Investigator's signature: John Foster 4/18/07


Initial Review by: \_\_\_\_\_ Date: \_\_\_\_\_

Final recommendation by: H Hunter Date: 4-19-07  
Concur with Staff Recommendation.  
Close file. Thanks!

Date closed: 4/19/07 By: CHC

cc: John Foster  
Licensing

**WASHINGTON UTILITIES & TRANSPORTATION COMMISSION**

	<b>US DOT #</b> 1527252	<b>Legal:</b> HERE2 THERE INC <b>Operating (DBA):</b> 2 MEN & A TRUCK
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<b>MC/MX #:</b> 569590	<b>State #:</b> HG62423	<b>Federal Tax ID:</b> 20-4510559 (EIN)
<b>Review Type:</b> Compliance Review (CR)		
<b>Scope:</b> Principal Office	<b>Location of Review/Audit:</b> Company facility in the U. S.	
<b>Territory:</b>		

<b>Operation Types</b>	<b>Interstate</b> Carrier: Non-HM Shipper: N/A Cargo Tank: N/A	<b>Intrastate</b> Non-HM N/A	<b>Business:</b> Corporation <b>Gross Revenue:</b> \$79,488.60	<b>for year ending:</b> 12/31/2006
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**Company Physical Address:**

1609 Central Ave South Suite J  
Kent, WA 98032

**Contact Name:** Rick Clendenen

**Phone numbers:** (1) (253)275-7248      (2)      **Fax** (253)852-4089

**E-Mail Address:**

**Company Mailing Address:**

1609 Central Ave South Suite J  
Kent, WA 98032

**Carrier Classification**

Authorized for Hire

**Cargo Classification**

Household Goods

**Does carrier transport placardable quantities of HM?** No

**Is an HM Permit required?** N/A

**Driver Information**

	<b>Inter</b>	<b>Intra</b>		<b>Average trip leased drivers/month:</b> 0
<b>&lt; 100 Miles:</b>	4			<b>Total Drivers:</b> 4
<b>&gt;= 100 Miles:</b>				<b>CDL Drivers:</b> 0

**Equipment**

	<b>Owned</b>	<b>Term Leased</b>	<b>Trip Leased</b>		<b>Owned</b>	<b>Term Leased</b>	<b>Trip Leased</b>
Truck	0	4	0				

Power units used in the U.S.: 4

Percentage of time used in the U.S.: 100





2 MEN & A TRUCK (HER) HERE INC dba  
U.S. DOT #: 1527252

State #: HG62423

Review Date:  
04/17/2007

**Part A**

QUESTIONS regarding this report or the Federal Motor Carrier Safety rules may be addressed to: WUTC

ATTN: John Foster, PO Box 47250,  
Olympia, WA 98504-7250  
Ph. (360) 664-1238, Fax #360) 586-1150, email: jfoster@wutc.wa.gov

**This report will be used to assess your safety compliance.**

**Person(s) Interviewed**

**Name:** Rick Clendenen

**Title:** Vice President

**Name:**

**Title:**





**2 MEN & A TRUCK (HER... HERE INC dba)**  
 U.S. DOT #: 1527252

State #: HG62423

Review Date:  
 04/17/2007

**Part B Violations**

1 FEDERAL	Primary: 391.31(e)	Discovered 4	Checked 4	Drivers/Vehicles In Violation 4	Checked 4
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**Description**

Failure to issue a certification of road test.

**Example**

Scott Doyea, 4/17/2007

Carrier conducts road test, however fails to issue the certification.

**Safety Fitness Rating Information:**

**Total Miles Operated** 9,501  
**Recordable Accidents** 0  
**Recordable Accidents/Million Miles** 0.00

**OOS Vehicle (CR):** 0  
**Number of Vehicle Inspected (CR):** 1  
**OOS Vehicle (MCMIS):** 0  
**Number of Vehicles Inspected (MCMIS):** 1

Your proposed safety rating is :

**SATISFACTORY**

**Rating Factors**

**Acute Critical**

<b>Factor 1:</b>	S	0	0
<b>Factor 2:</b>	S	0	0
<b>Factor 3:</b>	S	0	0
<b>Factor 4:</b>	S	0	0
<b>Factor 5:</b>	N	0	0
<b>Factor 6:</b>	S	-	-

Corrective actions must be taken for any violations (deficiencies) identified on Part B of this report.





**2 MEN & A TRUCK (HERE THERE INC dba)**  
U.S. DOT #: 1527252

State #: HG62423


Review Date:  
04/17/2007

### Part B Requirements and/or Recommendations

1. Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
2. This review will result in a Safety Rating.
3. A copy of your carrier profile can be obtained for \$20 from the SAFER website ([www.safersys.org](http://www.safersys.org)) or by calling 800-832-5660 or 703 280-4001. You can also write: Computing Technologies Inc. P.O. Box 3248, Merrifield, VA 22116-3248. Profile cost if ordered by mail or phone is \$27.50.
4. To obtain a current copy of your intrastate carrier profile, contact Ms. Carolyn Caruso at 360-664-1244.
5. Conduct periodic internal reviews of your driver qualification, hours of service control, maintenance, accident analysis/reporting, training, and other safety systems to ensure continued compliance with the FMCSR.



**WASHINGTON UTILITIES & TRANSPORTATION COMMISSION**

	<b>US DOT #</b> 1527252	<b>Legal:</b> HERE, HERE INC <b>Operating (DBA):</b> 2 MEN & A TRUCK
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**MC/MX #:** 569590     **State #:** HG62423     **Federal Tax ID:** 20-4510559 (EIN)  
**Review Type:** Compliance Review (CR) - Receipt  
**Scope:** Principal Office     **Location of Review/Audit:** Company facility in the U. S.     **Territory:**

<b>Operation Types</b>	<b>Interstate</b>	<b>Intrastate</b>	<b>Business:</b> Corporation	
<b>Carrier:</b>	Non-HM	Non-HM	<b>Gross Revenue:</b> \$79,488.60	<b>for year ending:</b> 12/31/2006
<b>Shipper:</b>	N/A	N/A		
<b>Cargo Tank:</b>	N/A			

**Company Physical Address:**

1609 Central Ave South Suite J  
Kent, WA 98032

**Contact Name:** Rick Clendenen  
**Phone numbers:** (1) (253)275-7248     (2)     **Fax** (253)852-4089  
**E-Mail Address:**

**Company Mailing Address:**

1609 Central Ave South Suite J  
Kent, WA 98032

**Report Summary**

Report	# of Pages
Part A - General	2
Part B - Violations	1
Part B - Recommendations	1
Review/Audit Receipt Page	1
<b>Total Pages</b>	5

**Disclaimer:** By signing below, I acknowledge that I have received a copy of this review/audit and agree with the total number of pages indicated (above) for each document. My signature does not imply agreement with the findings of the review/audit, however they have been discussed in detail with me.

QUESTIONS regarding this report or the Federal Motor Carrier Safety rules may be addressed to: WUTC

ATTN: John Foster, PO Box 47250,  
Olympia, WA 98504-7250  
Ph. (360) 664-1238, Fax #360) 586-1150, email: jfoster@wutc.wa.gov

**This report will be used to assess your safety compliance.**

**Person(s) Interviewed**

<b>Name:</b> Rick Clendenen	<b>Title:</b> Vice President
<b>Name:</b>	<b>Title:</b>

**Reported By:** \_\_\_\_\_ **Title:** \_\_\_\_\_ **Code:** WA0518 **Date:** 4/17/2007

**Received By:** *Rick Clendenen* **Title:** *VP*



**VANLINER INSURANCE COMPANY**

**MOTOR CARRIER POLICIES OF INSURANCE  
FOR PUBLIC LIABILITY**

Issued to: HERE2THERE, INC. DBA TWO

MEN AND A TRUCK

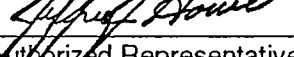
Dated at: FENTON, MO this 13 day of July, 2006.

Amending Policy Number: TRV 4826800 00

Name of Insurance Company: **VANLINER INSURANCE COMPANY**

Effective Date: 07/13/2006

Telephone Number (800) 325-3619

Countersigned by:   
(Authorized Representative)

The policy to which this endorsement is attached provides primary or excess insurance as indicated by "X" for the limit shown:

- ( X ) This Insurance is primary and the Company shall not be liable for amounts in excess of \$ 750,000. for each accident.
- ( ) This Insurance is excess and the Company shall not be liable for amounts in excess of \$ \_\_\_\_\_ for each accident in excess of the underlying limit of \$ \_\_\_\_\_ for each accident.

Whenever required by the Federal Highway Administration (FHWA) or the Interstate Commerce Commission (ICC), the company agrees to furnish the FHWA or the ICC a duplicate of said policy and all its endorsements. The company also agrees, upon telephone request by an authorized representative of the FHWA or the ICC, to verify that the policy is in force as of a particular date.

Cancellation of this endorsement may be effected by the company or the Insured by giving:

1. Thirty-five (35) days notice in writing to the other party (said 35 days notice to commence from the date the notice is mailed, proof of mailing shall be sufficient proof of notice), and
2. If the Insured is subject to the ICC's jurisdiction, by providing thirty (30) days notice to the ICC (said 30 days notice to commence from the date the notice is received by the ICC at its office in Washington, D.C.).



## MOTOR CARRIER POLICIES OF INSURANCE FOR PUBLIC LIABILITY

Accident includes continuous or repeated exposure to conditions which results in Bodily Injury, Property Damage, or Environmental Damage which the Insured neither expected nor intended.

Motor Vehicle means a land vehicle, machine, truck, tractor, trailer, or semitrailer propelled or drawn by mechanical power and used on a highway for transporting property, or any combination thereof.

Bodily Injury means injury to the body, sickness, or disease to any person, including death resulting from any of these.

Environmental Restoration means restitution for the loss, damage or destruction of natural resources arising out of the accidental discharge, dispersal, release or escape into or upon the land, atmosphere, watercourse, or body of water, of any commodity transported by a motor carrier. This shall include the cost of removal and the cost of necessary measures taken to minimize or mitigate damage to human health, the natural environment, fish, shellfish and wildlife.

Property Damage means damage to or loss of use of tangible property.

Public Liability means liability for Bodily Injury, Property Damage, and Environmental Restoration.

The Insurance Policy to which this endorsement is attached provides Automobile Liability Insurance and is amended to assure compliance by the insured, within the limits stated herein, as a motor carrier of property, with sections 29 and 30 for the Motor Carrier Act of 1980 and the rules and regulations of the Federal Highway Administration (FHWA) and the Interstate Commerce Commission (ICC).

In consideration of the premium stated in the policy to which this endorsement is attached, the Insurer (the company) agrees to pay, within the limits of liability described herein, any final judgement recovered against the Insured Public Liability resulting from negligence in the

operation, maintenance or use of motor vehicles subject to the Financial Responsibility Requirements of Sections 29 and 30 of the Motor Carrier Act of 1980 regardless of whether or not each motor vehicle is specifically described in the policy and whether or not such negligence occurs on any route or in any territory authorized to be served by the Insured or elsewhere. Such insurance as is afforded for Public Liability does not apply to injury to or death of the Insured's employees while engaged in the course of their employment, or property transported by the Insured, designated as cargo. It is understood and agreed that no condition, provision, stipulation, or limitation contained in the policy, this endorsement, or any other endorsement thereon, or violation thereof, shall relieve the company from liability or from the payment of any final judgement, within the limits of liability herein described, irrespective of the financial condition, insolvency or bankruptcy of the Insured. However, all terms conditions, and limitations in the policy to which the endorsement is attached shall remain in full force and effect as binding between the Insured and the company. The Insured agrees to reimburse the company for any payment made by the company on account of any accident, claim, or suit involving a breach of the terms of the policy, and for any payment that the company would not have been obligated to make under the provisions of the policy except for the agreement contained in this endorsement.

It is further understood and agreed that, upon failure of the company to pay any final judgement recovered against the Insured as provided herein, the judgement creditor may maintain any action in any court of competent jurisdiction against the company to compel such payment.

The limits of the company's liability for the amounts prescribed in this endorsement apply separately to each accident and any payment under the policy because of any one accident shall not operate to reduce the liability of the company for the payment of final judgements resulting from any other accident.

**MOTOR CARRIER POLICIES OF INSURANCE  
FOR PUBLIC LIABILITY**

<b>SCHEDULE OF LIMITS PUBLIC LIABILITY</b>		
<b>Type of Carriage 1</b>	<b>Commodity Transported</b>	<b>Minimum Insurance</b>
(1) For-Hire (in Interstate or Foreign Commerce)	Property (Non-Hazardous)	<b>\$750,000</b>
(2) For-Hire and Private (in Interstate, Foreign or Intra-state Commerce)	Hazardous Substances as defined in 49 CFR 171.8, transported in cargo tanks, portable tanks, or hopper-type vehicles with capacities in excess of 3,500 water gallons; or in bulk divisions 1.1, 1.2 and 1.3 materials; any quantity of division 2.3 Hazard Zone A or Division 6.1, packing group 1, Hazard Zone A material; in Bulk Division 2.1 or 2.2; or highway route controlled quantities of a Class 7 material as defined in 49 CFR 173.403.	<b>\$5,000,000</b>
(3) For-Hire and Private (in Interstate or Foreign Commerce: in any quantity) or (in Intrastate Commerce: in bulk only).	Oil listed in 49 CFR 172.101; Hazardous materials and Hazardous Substances defined in 49 CFR 171.8 and listed in 49 CFR 172.101, but not mentioned in (2) above or (4) below.	<b>\$1,000,000</b>
(4) For-Hire and Private (in Interstate or Foreign Commerce)	Any quantity of Division 1.1, 1.2 or 1.3 Material; any quantity of a division 2.3, Hazard Zone A, or Division 6.1, Packing Group 1, Hazard Zone A Material; or highway route controlled quantities of a Class 7 material as defined in 49 CFR 173.403	<b>\$5,000,000</b>
<p><b>Note:</b> The type of carriage listed under numbers (1), (2) and (3) applies to vehicles with a gross vehicle weight rating of 10,000 pounds or more. The type of carriage listed under number (4) applies to all vehicles with a gross vehicle weight rating of less than 10,000 pounds.</p>		

**MOTOR CARRIER POLICIES OF INSURANCE  
FOR PUBLIC LIABILITY**

**Schedule of Limits  
Public Liability**

**For-Hire Motor Carriers of Passengers  
Operating in Interstate or Foreign Commerce**

<b>Vehicle Seating Capacity</b>	<b>Minimum Insurance</b>
(1) Any vehicles with a seating capacity of 16 passengers or more	\$5,000,000
(2) Any vehicles with a seating capacity of 15 passengers or less	\$1,500,000



# MCMIS

Motor Carrier Management Information System

## Company Safety Profile

Selection Criteria:  
Crash Sum Date: 03/27/2005 To 03/27/2007  
Crash Detail Date: 03/27/2005 To 03/27/2007  
Insp Sum Date: 03/27/2005 To 03/27/2007  
Insp Detail Date: 03/27/2005 To 03/27/2007  
Inspection: ALL

The information contained in this Profile represents all the usable data that has been reported to the Federal Motor Carrier Safety Administration through the requirements of State and Federal programs.

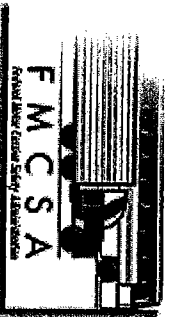
### NOTICE

This document is disseminated under the sponsorship of the Department of Transportation in the interest of information exchange. The United States government assumes no liability for its components or use thereof.

### QUESTIONS

Inspection and Crash data in the Profile are sent to the Federal Motor Carrier Safety Administration by State Enforcement agencies. Only State Enforcement Agencies can resolve concerns about missing or inaccurate Inspection or Crash information. The contact in each state is listed at the end of the Profile. To resolve any other questions about the content of this document, please call or write to:

Vivian Oliver, Transportation Specialist  
(202) 366-4023  
USDOT/FMCSA, MC-RIS  
400 Seventh Street, S.W.  
Washington, D. C. 20590



Company Safety Profile

Selection Criteria:  
Crash Sum Date: 03/27/2005 To 03/27/2007  
Crash Detail Date: 03/27/2005 To 03/27/2007  
Insp Sum Date: 03/27/2005 To 03/27/2007  
Insp Detail Date: 03/27/2005 To 03/27/2007  
Inspection: ALL

Legal Name: HERE2THERE INC  
Doing Business As: TWO MEN AND A TRUCK  
USDOT #: 1527252

Carrier Operations and Safety Ratings

Physical Address:  
1609 CENTRAL AVE S SUITE J  
KENT WA 98032  
(7) 896-6366  
County Name: KING

Mailing Address:  
1609 CENTRAL AVE S SUITE J  
KENT WA 98032

EIN: 204510559  
Status: ACTIVE  
Class: AUTHORIZED FOR HIRE  
Carrier Type: CARRIER  
Carrier Operation: INTERSTATE  
Shipper Operation: HOUSEHOLD GOODS  
Cargo:  
Hazmat C:  
Hazmat S:  
Drivers: 4  
MCS-150 Date: 07/07/2006  
New Entrant: CURRENTLY IN NEW ENTRANT PROGRAM  
New Entrant Entry Date: 07/10/2006

Truck 4  
Units:

Bus Units: 0

Safety Audit:  
N SAFETY AUDIT FOR THIS COMPANY

Rating Date:

Review/Audit Date:

Review/Rating History:	Type	Review Date	Rating Date	Rating	Conducted By	Code	Reason No.	Rated
NO REVIEW/RATING HISTORY FOR THIS COMPANY								

Mileage from Motor Carrier Identification Report (Form MCS-150):  
Mileage Year: Carrier Reported Mileage:

Out of Service Records:	OOS Date	Reschnd Date	OOS Reason	OOS Reason Desc
NO OOS RECORDS FOR THIS COMPANY				

Insurance Information:



Selection Criteria:  
 Crash Sum Date: 03/27/2005 To 03/27/2007  
 Crash Detail Date: 03/27/2005 To 03/27/2007  
 Insp Sum Date: 03/27/2005 To 03/27/2007  
 Insp Detail Date: 03/27/2005 To 03/27/2007  
 Inspection: ALL

Company Safety Profile

Legal Name: HERE2THERE INC  
 Doing Business As: TWO MEN AND A TRUCK  
 USDOT #: 1527252

Carrier Operations and Safety Ratings

Report 1

Insurance Information:  
 Name on Operating Authority Documents: HERE2THERE INC  
 MC/MX Number: MC 569590

Operating Authority Status

Common Authority	Contract Authority	Broker Authority
ACTIVE	NONE	NONE

Insurance Requirements and Status:

Liability Insurance	Cargo Insurance	Bonds or Trust Fund
REQUIRED: \$750	REQUIRED	NOT REQUIRED
OK	OK	OK



Company Safety Profile

Selection Criteria:  
 Crash Sum Date: 03/27/2005 To 03/27/2007  
 Crash Detail Date: 03/27/2005 To 03/27/2007  
 Insp Sum Date: 03/27/2005 To 03/27/2007  
 Insp Detail Date: 03/27/2005 To 03/27/2007  
 Inspection: ALL

Legal Name: HERE2THERE INC  
 Doing Business As: TWO MEN AND A TRUCK  
 USDOT #: 1527252  
 Report 6

Inspections Summary

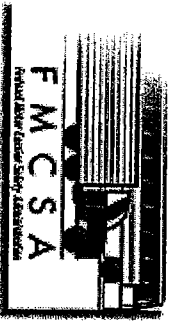
Driver includes Inspection Levels 1, 2 and 3.  
 Vehicle includes Inspection Levels 1, 2 and 5.  
 HM (Hazardous Materials) includes all Inspections where vehicle carries Hazardous Materials.

Average # of OOS Viol Per Insp = Average number Out-of-Service Violations per Inspection.

% OOS Inspections = Percentage of Inspections with 1 or more Out-of-Service Violations.

Categories Driver, Vehicle and HM may not add to the All column because two or more of these types of Violations may occur on the same Inspection.

Year	Number of Inspections				Number of OOS Inspections				% OOS Inspections			
	Driver	Vehicle	HM	All	Driver	Vehicle	HM	All	Driver	Vehicle	HM	All
03/28/2006 TO 03/27/2007	0	1	0	1	0	0	0	0	0%	0%	0%	0%
03/27/2005 TO 03/27/2006	0	0	0	0	0	0	0	0	0%	0%	0%	0%
<b>Total:</b>	0	1	0	1	0	0	0	0	0%	0%	0%	0%
Year	Number of OOS Violations				Average # of OOS Violations							
	Driver	Vehicle	HM	All	Driver	Vehicle	HM	All				
03/28/2006 TO 03/27/2007	0	0	0	0	0.0	0.0	0.0	0.0				
03/27/2005 TO 03/27/2006	0	0	0	0	0.0	0.0	0.0	0.0				
<b>Total:</b>	0	0	0	0	0.0	0.0	0.0	0.0				



Company Safety Profile

Selection Criteria:  
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 Insp Detail Date: 03/27/2005 To 03/27/2007  
 Inspection: ALL

Legal Name: HERE2THERE INC  
 Doing Business As: TWO MEN AND A TRUCK  
 USDOT #: 1527252  
 Report 8

Individual Inspections - Min: 1 Year, Max: 2 Years  
 (from the Date of the Carrier Profile)

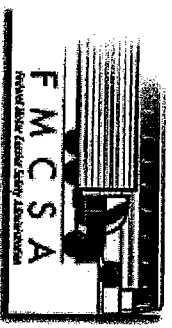
The report shows all inspections for at least one year (a year is defined as a total of 12 months of data previous to the date of the report).  
 For a Motor Carrier Involved in less than 50 inspections in the requested year - the report will show inspections for the previous year up to a minimum of 50 inspections.

Post Crash Violations are not included in SafeStat calculations.

<sup>1</sup> Out-of-Service Violation <sup>2</sup> Post Crash Violation <sup>3</sup> Both Out-of-Service and Post Crash Violation

Inspection										Carrier/Vehicle		Driver	
Level	Date	Time	State	Report #	IHM	Name	City	State	Driver Name	Driver License #	State	DOB	
5	10/19/2006	12:25	WA	0001176483	NO	TWO MEN AND A TRUCK		WA					
	KING	TERMINAL											
	Unit #	1	Unit Type	TR	License #	WA-B90255A	MIN		Company			602	
	Total	0005	0										





Company Safety Profile

Legal Name: HERE2THERE INC

Doing Business As: TWO MEN AND A TRUCK

USDOT #: 1527252

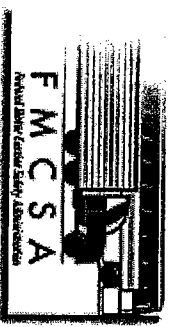
Report 10

Reports not Printed

The following Company Safety Profile reports were not printed due to insufficient data (or no data) available, or detail information was not requested:

Report #	Report Title
REPORT 2:	SAFESTAT HISTORY
REPORT 3:	ENFORCEMENT DATA
REPORT 4:	CRASHES - 4 YEAR SUMMARY
REPORT 5:	INDIVIDUAL CRASHES - MIN: 1 YEAR, MAX: 2 YEARS
REPORT 7:	INSPECTION CHARACTERISTICS - 2 YEAR SUMMARY
REPORT 9:	CARGO TANK INFORMATION

Selection Criteria:  
 Crash Sum Date: 03/27/2005 To 03/27/2007  
 Crash Detail Date: 03/27/2005 To 03/27/2007  
 Insp Sum Date: 03/27/2005 To 03/27/2007  
 Insp Detail Date: 03/27/2005 To 03/27/2007  
 Inspection: ALL



Selection Criteria:  
 Crash Sum Date: 03/27/2005 To 03/27/2007  
 Crash Detail Date: 03/27/2005 To 03/27/2007  
 Insp Sum Date: 03/27/2005 To 03/27/2007  
 Insp Detail Date: 03/27/2005 To 03/27/2007  
 Inspection: ALL

Legal Name: HERE2THERE INC  
 Doing Business As: TWO MEN AND A TRUCK  
 USDOT #: 1527252  
 Report 11

Company Safety Profile

State Point of Contact Listing

If you have access to the Internet, please use DataQs (<http://dataqs.fmcsa.dot.gov>) to file your data challenge. This system will track the status of your request from initiation to resolution and notify you when the challenge is resolved.

State	Telephone #	State	Telephone #
ALABAMA	(334) 242-4395	NEVADA	(775) 684-4823
ALASKA	(907) 341-3206	NEW HAMPSHIRE	(603) 271-3339
AMERICAN SAMOA	(684) 699-6828	NEW JERSEY	(609) 530-8026
ARIZONA	(602) 223-2413	NEW MEXICO	(505) 827-0390
ARKANSAS	(501) 569-2421	NEW YORK	(518) 457-3406
BRITISH COLUMBIA	(250) 387-6724	NORTH CAROLINA	(919) 861-3186
CALIFORNIA	(916) 375-2805	NORTH DAKOTA	(701) 328-1688
COLORADO	(303) 273-1875	NORTHERN MARIANA ISLAND, SAIPAN	(670) 644-9129
CONNECTICUT	(860) 263-5446	OHIO	(614) 466-0429
DELAWARE	(302) 378-5824	OKLAHOMA	(405) 521-6108
DISTRICT OF COLUMBIA	(202) 727-1555	ONTARIO	(905) 704-2465
FLORIDA	(850) 488-7920	OREGON	(503) 378-4601
GEORGIA	(678) 413-8504	PENNSYLVANIA	(717) 787-7445
GUAM	(671) 475-1899	PUERTO RICO	(401) 444-1183/1140
HAWAII	(808) 692-7666	RHODE ISLAND	(401) 444-1183/1140
IDAHO	(208) 884-7220	SOUTH CAROLINA	(803) 896-5509
ILLINOIS	(217) 785-3032	SOUTH DAKOTA	(605) 773-4578
INDIANA	(317) 615-7444	TENNESSEE	(615) 687-2292
IOWA	(515) 237-3135	TEXAS	(512) 424-2854
KANSAS	(785) 296-6800	US VIRGIN ISLANDS	(809) 776-5820
KENTUCKY	(502) 564-3276	UTAH	(801) 965-4255
LOUISIANA	(225) 925-6113	VERMONT	(802) 828-2078
MAINE	(207) 624-8939	VIRGINIA	(804) 378-3489
MARYLAND	(410) 582-5727	WASHINGTON	(360) 753-0337
MASSACHUSETTS	(978) 369-1004	WEST VIRGINIA	(304) 340-0453
MICHIGAN	(517) 336-6195	WISCONSIN	(608) 266-5524
MINNESOTA	(651) 405-6178	WYOMING	(307) 777-4319
MISSISSIPPI	(601) 359-9741	UNITED STATES (US) - VIVIAN OLIVER	(202) 366-4023
MISSOURI	(573) 751-4653		
MONTANA	(406) 444-3300		
NEBRASKA	(402) 471-0105		

## 2007 MCSAP DATA SHEET

Assignment #:	107075
Date of CR/Inspection:	April 17, 2007
Carrier Name:	Here2there Inc
DBA:	2 Men & A Truck
Permit #:	HG-26423
DOT #:	1527252
MC #:	569590
MotCar #:	44533

### COMPLIANCE REVIEW DATA:

Safety Rating:	Satisfactory
Number of Vehicles Operated:	4
Number of Drivers Operated:	4
Total Miles for Prior Year:	9501
Recordable Accidents for Prior Year:	0
Accident Ratio:	0%

### PART B VIOLATIONS:

Part 382/Part 40	
Part 383	
Part 387	
Part 390	
Part 391	1
Part 392	
Part 395	
Part 396	
Part 397	

**2006 MCSAP DATA SHEET (cont):**

**VEHICLE INSPECTION DATA:**

Vehicle Type:	MC	MB 1-15	MB 16+	SB 1-8	SB 9-15	SB 16+	VAN 1-8	VAN 9-15	TRK	TT	TRA
# of Vehicle Inspections:									1		
# of Defective Vehicles:									0		
Defective Vehicle Ratio:	LEAVE BLANK - RATIO COMPUTER GENERATED										
# of OOS Vehicles:									0		
OOS Vehicle Ratio:	LEAVE BLANK - RATIO COMPUTER GENERATED										
Location of Inspection:	Kent										
Level of Inspection:									5		

**VEHICLE INSPECTION VIOLATIONS**

Vehicle Type:	MC	MB 1-15	MB 16+	SB 1-8	SB 9-15	SB 16+	VAN 1-8	VAN 9-15	TRK	TT	TRA
Brakes											
Steering											
Lights											
Tires/Wheels /Rims											
Horn											
Windshield/ Wipers											
Mirrors											
Emergency Equipment/ Exits											
Coupling Devices											
Frame											
Suspension											
Exhaust											
Other											

**John Foster**

**Inspector(s):** \_\_\_\_\_



# Household Goods Technical Assistance and Records Review Checklist

Rev. 4/01

<b>Carrier: Here2there Inc.</b> <b>d/b/a: 2 Men &amp; A Truck</b>	<b>HG- 62423</b>
<b>Location: Kent</b>	<b>Assignment #: 107075</b>
<b>Investigator: John Foster</b>	<b>UBI #: 602 593 599 001</b>
<b>Period of Records Checked: From: 7/24/2006 To: 4/17/2007</b>	
<b>Total Number of Bills: 150</b>	

WAC Rule 480-15-	WAC Rule Reference	Findings	Number Checked	Number in Violation
	Does the company have current accounts with: Labor & Industries Employment Security Secretary of State Dept. of Revenue	Yes Yes Yes Yes		
110	Address/Phone Number - Is the carrier's address and phone number those listed in Commission records?	Yes		
360	Permits - Is original kept in main office?	Yes		
480	Annual Report/Regulatory Fees - Has the carrier filed the most recent annual report? Was the annual report filed on or before May 1 <sup>st</sup> ? If not, were late fees and interest included?  Does the carrier correctly calculate and submit regulatory fees?	N/A  Their first Annual report not yet due		
530	Insurance - Does the carrier have current public liability and property damage insurance? Does it match the information on file with the Commission? Liability and property damage insurance information:  Company: <u>Vanliner Insurance Company</u>  Policy : <u>TRV 4826800</u>  Liability Limits: <u>\$1,000,000.00</u>	Yes Yes		
550	Cargo Insurance - Does the carrier have adequate cargo insurance? Cargo Insurance information:  Company <u>Vanliner Insurance Company</u>  Policy : <u>CGV4826800</u>  Limits: <u>\$1,000,000.00</u>	Yes		

590/600	Leasing - Does the carrier lease equipment? If yes: Were the leases filed with and approved by the Commission? Were the terms of the lease complied with?	No N/A		
610	Advertising - Is the carrier's HG or TCC permit number included in all advertisements? If no, note on other information.	Yes		

### Bill of Lading

720	Bills of Lading - Is the carrier using a Uniform Household Goods Bill of Lading that meets the requirement of Tariff 15-B?  Has the carrier issued a Bill of Lading for each shipment?	Yes  Yes	150	0
740	Does each Bill of Lading contain all required information?	Yes		
620	Notice to Shippers - Is the carrier providing shippers with the Rights and Responsibilities guide Has the notation on the Bills of Lading been signed by the shipper?	Yes Yes		

### Tariffs - Rates & Charges

490	Does the carrier have a copy of Tariff 15-B? If yes: Is it current? Is it available to the public?	Yes Yes		
	If shipper selected a valuation option, were charges computed correctly?	Yes		
	Does the carrier accurately record start and stop times on the bill of lading for each job?	Yes		
	Are the charged hourly rates within the rate band?	Yes		
	Are the extra labor charges within the rate band?	Yes		
	Does the carrier charge travel time to and from job sites?	Yes		
	Charging overtime is optional. If the carrier charges overtime, are the charges within the rate band?	N/A		
	Has the carrier assessed hourly rates for any moves that have exceeded 35 miles from origin to destination?	No		
	Has the carrier charged for any services not authorized under time rates? (Long carry, stairs, piano charge, etc.)	No		
	Packing Material rates - are the charges within the rate band? Does the carrier charge for materials not in the tariff? (Such as: paper, tape, padding, bubble wrap, shrink wrap, tape, etc.) Has the carrier provided packing material to the shipper at no cost?	Yes No No		
	Does the carrier use the Rand McNally mileage guide to determine mileage for tariff purposes?	Yes	7	0
Is mileage computed correctly?	Yes			
750	Determination of weights - has the carrier weighed all shipments that have exceeded 35 miles from origin to destination? Are empty and loaded weight tickets maintained with the bill of lading?	Yes Yes		

	Does the carrier use correct rates of mileage/weight charges?	Yes		
	Storage-in Transit - Has the carrier improperly classified or converted and storage-in-transit into long term storage?	No		
	Does the carrier use correct rates for movements into and/or out of storage-in-transit?	Yes		
	Have shipments properly classified as storage-in-transit been charged long term storage rates?	No		
	Has the carrier provided temporary storage-in-vehicle? If yes: Are the charges within the rate band? Did the carrier obtain the shipper's authorizing signature?	Yes Yes Yes		
	Are charges for stairs, elevators, and long carry calculated within the rate band?	Yes		
	Are extra stop(s) charges calculated within the rate band?	Yes		
	Are piano/organ charges calculated within the rate band?	Yes		
	Has the carrier charged for Expedited Service? If yes: Did the carrier obtain the shippers authorizing signature?	No N/A		

### Estimates

<b>640</b>	Is the company aware that verbal estimates are not allowed?	Yes		
<b>630-690</b>	Does the carrier issue written estimates? If yes: Are written estimates based on a written inventory (cube sheet)?	Yes Yes		
	Do written estimates include all required information?	Yes		
	Does the carrier provide written estimates without visually inspecting the goods at the origin?	No		
	Binding Estimates - Does the carrier issue binding estimates? If yes: Is required documentation attached to binding estimates? Has carrier failed to honor any binding estimates? Have any binding estimates exceeded the highest legal tariff rate? Has the carrier issued any supplemental estimates on binding estimates? If yes: Is a signed supplemental estimate attached to the original estimate?	No		
	Have all written estimates been signed by the customer?	Yes		
	Does the carrier retain all written estimates of moves they have conducted?	Yes		



Has the carrier issued any Supplemental Estimates? If yes: Do supplemental estimates show what additional services were requested by the customer that would cause the increase? Is a signed supplemental estimate attached to the original estimate?	No		
Has the carrier refused to agree to release a shipment upon payment of 110% of a written and any supplemental estimates?	No		
If the goods were released upon payment of 110% of a written estimate, has the customer been allowed 30 days to pay the balance?	N/A		
Has the carrier collected more than 25% over the written non-binding estimate (plus any supplemental estimate) for time charges on hourly moves, or collected more than 15% over the estimate for accessorial or other services?	No		
Has the carrier collected more than 15% over a written non-binding estimate (plus any supplemental estimate) for mileage rated moves?	No		
Has the carrier underestimated any shipments? If yes, How many were underestimated _____ How many total moves did company conduct _____	No		
Does carrier understand that if they choose not to issue written estimates, they can not provide service by offering to meet or beat another company's estimate?	Yes		

### Claims

<b>800-870</b>	Does the carrier maintain a Complaints and Claims Register? If yes: Does the register include all required information?	Yes Yes		
	Have all complaints been recorded in the register?	Yes		
	Are all complaints and claims consecutively numbered?	Yes		
	Have all claims for loss and damage filed within 9 months of delivery date been recorded and processed?	Yes		
	Are all claim record documents retained for 6 years?	Yes		
	Are complaint records maintained in office for 3 years after resolution or shipment date?	Yes		
	Does the carrier notify the customer in writing, within 10 days, that claim or complaint was received?	Yes		
	Does the carrier investigate the claim quickly?	Yes		
	Does the carrier advise customer of resolution? Advisement is: Written	Yes		
	Does the carrier pay, refuse, or offer a compromise on a claim within 120 days?	Yes		
	If claim is not settled within 120 days, does carrier continue to inform claimant every 60 days?	Yes		
	If a customer is not satisfied with the carrier's resolution, is the customer referred to the Commission? Does the carrier provide the customer with the Commission's toll-free line to Consumer Affairs?	Yes Yes		

## Operations

<b>190</b>	Permit - Is carrier operating within the scope of the permit?	Yes		
<b>300</b>	Temporary Permit - Is carrier in compliance with conditions attached to its temporary authority?	Yes		
<b>390</b>	Carrier Name - Is the carrier operating under its permitted name or an approved d/b/a?	Yes		
<b>430-450</b>	Suspension/Cancellation - Has the carrier's permit been suspended or canceled during the time frame of this records check? If yes: Did the carrier operate during the suspension or cancellation period?	No		
<b>900</b>	Interstate Authority - Has the carrier operated in interstate commerce? If yes:	Yes		
<b>930</b>	Is the carrier properly registered? Is a copy of the SSRS/Exempt receipt in each vehicle	N/A		
<b>360</b>	Permits - Does carrier keep copies in each vehicle?	Yes		
<b>560</b>	Vehicle Identification - Is the carrier's equipment properly identified by name and permit number?	Yes		
<b>600</b>	Leased vehicles: are copies of leases in each vehicle?	N/A		

XX This records review indicated that the carrier's records are in compliance with WUTC rules and regulations.

This records review indicated that some records, as indicated in this form, need to be corrected. The items that need correction have been discussed.

This records review found numerous record violations. All of the items that need correction were discussed.

Company Representatives contacted during this records review.	Position Held	Phone Number
Rick Clendenden	Vice President	253-275-7248

**Other information:**

This carrier has demonstrated a very good knowledge of UTC rules and regulations concerning

Household goods moving. Carrier is in compliance with rules applying to bills of lading, estimates,

damage claims, tariff rates, valuation, insurance requirements as well as all safety requirements.

The carrier issues or offers Rights and Responsibilities Guide to all customers.

I recommend that this carrier be removed from provisional status and be granted permanent authority

\_\_\_\_\_

\_\_\_\_\_

Lined area for notes or comments.

If you have any questions, or would like further technical assistance, please contact:

Investigator \_\_\_\_\_ (360) 664-1238 Telephone (360) 586-1150 FAX

I, as a representative of this company, acknowledge receipt of this records review form and understand the findings as stated herein.

Reik Cleveland \_\_\_\_\_ VP Title 4-17-07 Date

Received By \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_