BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Second Six-Month Review of

Docket No. UT-043007

QWEST CORPORATION'S

Performance Assurance Plan

In the Matter of the Petition of

QWEST CORPORATION

To Modify its Statement of Generally Available Terms and Conditions

Docket No. UT-

QWEST CORPORATION'S NOTICE OF MODIFICATIONS TO EXHIBIT B OF THE STATEMENT OF GENERALLY AVAILABLE TERMS AND CONDITIONS AND MOTION TO MODIFY THE QWEST PERFORMANCE ASSURANCE PLAN FOUND IN EXHIBIT K TO THE SGAT

I. INTRODUCTION

This filing is prompted by the Stipulation reached by the parties to the Arizona First Six Month Review of the Qwest Performance Assurance Plan ("QPAP") that applies to each of the 14 states within Qwest's local service region; that Stipulation is attached hereto ("Arizona Stipulation"). In accord with the agreements set forth in the Arizona Stipulation, Qwest Corporation ("Qwest") now submits an updated Exhibit B to the Statement of Generally Available Terms and Conditions ("SGAT") comprising Version 8.1, which is the Performance Indicator Definitions ("PIDs"). Copies of updated Exhibit B are attached.¹

QWEST CORPORATION'S NOTICE OF MODIFICATIONS TO EXHIBIT B OF THE SGAT AND MOTION TO MODIFY THE QWEST PERFORMANCE ASSURANCE PLAN FOUND IN EXHIBIT K TO THE SGAT Page 1

Qwest

1600 7th Ave., Suite 3206 Seattle, WA 98191 Telephone: (206) 398-2500 Facsimile: (206) 343-4040

Qwest is submitting "clean" and "redlined" versions of Exhibit B, as modified.

Eighth Amended, dated November 2, 2004 for modifications to reflect changes from PID Version 8.1. Some of the changes in this Eighth amended version of the SGAT are currently under review by this Commission. A filing was made on November 2, 2004 to modify Exhibit K to reflect changes agreed to by Staff for the elimination of the requirement to submit paper copies of the monthly CLEC performance results to the Commission. The Commission has not

Owest also submits its revised OPAP found in Exhibit K of the SGAT, Eighth Revision,

K that retain the red-line changes from the November 2nd filing and add additional red-line

approved changes from the November 2nd filing; therefore, Owest provides copies of Exhibit

changes in this filing, which are highlighted in blue.

The Arizona Stipulation anticipates changes to the QPAP and the revised QPAP effectuating the parties' agreement is attached.² The Arizona Stipulation includes resolution on two issues related to OP-5-B, "New Service Quality/New Service Provisioning Quality" that require redline changes to Exhibit B and/or Exhibit K: standards and low volume treatment. Qwest intends that the terms of the Arizona Stipulation be available to and benefit CLECs that opt-in to the QPAP in its local service region, and accordingly, makes this filing to effectuate the Arizona Stipulation.

II. AGREED UPON ITEMS AND DESCRIPTION OF CHANGES

A. Standards for OP-5B

As part of the Arizona Stipulation, the Stipulating Parties agreed to apply a 96.5% benchmark standard to all products reported in OP-5B except for three product disaggregations, which are to remain diagnostic: frame relay, sub-loop unbundling and dark fiber.³ Redline changes have

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The QPAP can also be found as Exhibit K to the SGAT. Qwest is submitting a "clean" and "redlined" version of the QPAP, as modified.

On August 27, 2004, Qwest filed changes to Exhibit B in order to give effect to the agreement that Qwest and CLECs reached in the Washington Second Six Month Review. One change was to add a disaggregation for loop splitting on a diagnostic basis in the event the volume criteria, specified in the Washington Stipulation, were met; accordingly, loop splitting disaggregation remains diagnostic and is to remain diagnostic even if volumes are eventually reported.

been made to Exhibit B and Exhibit K to effectuate this agreement.

B. Low Volume Treatment for OP-5B

5 Additionally, as part of the Arizona Stipulation, the Stipulating Parties agreed to low volume

treatment for OP-5B in Exhibit K. Low volume treatment for OP-5B will apply if both (1) the

CLEC volume of orders is less than or equal to 29 (the denominator of OP-5T) and (2) the

number of orders with trouble in OP-5A is no more than one. When these two conditions are

met, a standard of no more than one order with new service trouble applies. Redline changes

have been made to Exhibit K to effectuate this agreement.

III. REQUESTED RELIEF

6 Qwest respectfully requests that the Commission approve the amended Exhibits B and

Exhibit K, the QPAP, attached hereto and order them to become effective no later than

December 31, 2004. Qwest further requests that pursuant to Section 18 of Exhibit K, the

changes shall automatically apply to and modify all existing interconnection agreements that

currently contain Exhibit B and Exhibit K as exhibits.

DATED this 30th day of November, 2004.

QWEST

Lisa A. Anderl, WSBA #13236 Adam L. Sherr, WSBA #25291 1600 7th Avenue, Room 3206

Seattle, WA 98191

Phone: (206) 398-2500