



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington May 2019 - May 2019

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

July 12, 2019

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.567805	-1.345201
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.130707	-1.079465
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.933294	-1.567403
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A										
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-0.67449	-1.410061
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-0.210428	-1.127931
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0:52						
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				193:11	58:33	8	7:19	4:21	0.938476	-0.429447
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				4:18	56320:42	1,878	29:59	69:05	-0.886143	-1.538737
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	93:22	6	15:34	21:00	-0.445075	-1.270586
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:02	93:22	6	15:34	21:00	-0.438587	-1.266642
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				47.14%	2	10	20.00%	40.00%	0.831671	-0.49438
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	267	2,295	11.63%	32.06%	-0.958538	-1.58275
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.381881	-1.232167
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.509175	-1.309556
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				17.95%	15	1,769	0.85%	9.17%	0.716715	-0.564268
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				12.96%	0	858	0.00%		2.189188	0.330932
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				9.59%	16	1,805	0.89%	9.37%	0.089587	-0.945535
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					17	2,035	0.84%	9.10%	-0.091761	-1.055787
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.57%	2,950	365,017	0.81%	8.95%	-3.852112	-3.341918
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-0.78313	-1.47611
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.768353	-1.467125
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-1.972027	-2.198907
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				50.00%	2	7	28.57%	45.18%	-0.591608	-1.359672
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0:00						
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				0:00	56320:42	1,878	29:59	69:05	-0.433245	-1.263394
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:01	93:22	6	15:34	21:00	-0.717099	-1.435965
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				1:06	93:22	6	15:34	21:00	-0.698142	-1.42444
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				2:07	18116:35	549	33:00	31:55	-1.603149	-1.974646
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	267	2,295	11.63%	32.06%	-0.362766	-1.220546
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.509175	-1.309556
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.509175	-1.309556
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	101	655	15.42%	36.11%	-0.73786	-1.448587
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				21.06%	15	1,769	0.85%	9.17%	1.557112	-0.053343
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				4.04%	0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				6.98%	16	1,805	0.89%	9.37%	-0.774253	-1.470713
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.21%	2,950	365,017	0.81%	8.95%	-3.336442	-3.028413

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-0.625903	-1.380522
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	8	29	27.59%	44.69%	1.072086	-0.348218
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS ex	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.36667	-1.22292
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.231944	-1.141012
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.491822	-1.299007
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.142047	-1.086358
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS ex	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	2	2	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	6	6	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.822992	-1.500344
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	9	33.33%	47.14%	-0.524401	-1.318813
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2:00						
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	58:33	8	7:19	4:21	-0.618155	-1.375811
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				3.60%	0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				7.37%	16	1,805	0.89%	9.37%	-0.467541	-1.284245
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A					17	2,035	0.84%	9.10%	-0.204982	-1.12462

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Designated Information is CONFIDENTIAL Per WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					2,950	365,017	0.81%	8.95%	-0.090264	-1.054877
May 2019	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00						
May 2019	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	8	29	27.59%	44.69%	0.717927	-0.563531
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				23.53%	33,153	33,376	99.33%	8.15%	1.236473	-0.248278
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	8	37.50%	48.41%	-1.217161	-1.739981
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-1.47902	-1.89918
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	45:49	7	6:33	4:31	-1.068661	-1.6497
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	93:22	6	15:34	21:00	-0.576614	-1.360556
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.476731	-1.289632
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.381881	-1.232167
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				13.30%	15	1,769	0.85%	9.17%	0.626656	-0.61902
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					16	1,805	0.89%	9.37%	-0.522081	-1.317403
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
May 2019	WA		Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2019	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-1.522048	-1.925339
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	499	500	99.80%	4.47%	-0.125617	-1.07637
May 2019	WA		Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A				0.00	196	179	1.09	0.61	-0.433627	-1.263626
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,163	1,264	92.01%	27.11%	-0.830894	-1.505148
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					17	2,044	0.83%	9.08%	-0.241882	-1.147054
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.613227	-1.372815
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				43.30%	3	9	33.33%	47.14%	-0.374957	-1.227958
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				1:52						
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:15	58:33	8	7:19	4:21	-0.560756	-1.340916
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				1:44	56320:42	1,878	29:59	69:05	-0.586137	-1.366346
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	2.170486	0.319562
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	267	2,295	11.63%	32.06%	-0.725059	-1.440805

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.732237	-1.445169
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A				12.75%	0	858	0.00%		2.165751	0.316683
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				12.47%	16	1,805	0.89%	9.37%	0.756163	-0.540286
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.76%	2,950	365,017	0.81%	8.95%	-1.836007	-2.116213
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.15%						-2.896364
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-0.410527	-1.249583
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.183376	-1.111485
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.082013	-1.049861
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.699968	-1.42555
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.142047	-1.086358
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.24732	-1.15036
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-1.684009	-2.023805
May 2019	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				33.07%	286	447	63.98%	48.01%	-1.373419	-1.83498
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A				0.00%	2	2	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A				0.00%	6	6	100.00%	0.00%		
May 2019	WA		Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.160038	-1.097296
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	858	0.00%			
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.379471	-1.230702
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.02%						-2.991875
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.201936	-1.122769
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				2.10%						1.43
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-1.266021	-1.769686
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.531181	-1.322935
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	3	8	37.50%	48.41%	-1.217161	-1.739981
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	9	33.33%	47.14%	-1.809068	-2.099835
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-0.67449	-1.410061
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0:00	45:49	7	6:33	4.31	-0.682207	-1.414753
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0:16	58:33	8	7:19	4.21	-1.558727	-1.947639
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	93:22	6	15:34	21.00	0.38532	-0.765742
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				0:00	18116:35	549	33:00	31.55	-0.829157	-1.504092
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.476731	-1.289832
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.645497	-1.392434

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	-0.381881	-1.232167
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	101	655	15.42%	36.11%	-0.426653	-1.259386
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A				9.05%	15	1,769	0.85%	9.17%	-0.024942	-1.015164
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				13.44%	16	1,805	0.89%	9.37%	0.826808	-0.497336
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				3.41%	2,950	365,017	0.81%	8.95%	-2.26004	-2.374007
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-0.709037	-1.431064
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.409919	-1.249213
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.24732	-1.15036
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					2,950	365,017	0.81%	8.95%	-1.636511	-1.994928
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.271967	-1.165344
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.579497	-1.352309
May 2019	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A				0.00%	286	447	63.98%	48.01%	-1.058706	-1.643648
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.561868	-1.341592
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	9	33.33%	47.14%	-0.02279	-1.013855
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				2:26	58:33	8	7:19	4:21	0.052664	-0.967983
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				2:30	56:32:42	1,878	29:59	69:05	-0.499672	-1.303779
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.645497	-1.392434
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				0.00%	267	2,295	11.63%	32.06%	-0.512917	-1.311832
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-1.202627	-1.731146

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				5.72%	16	1,805	0.89%	9.37%	-1.272404	-1.773567
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				5.23%	2,950	365,017	0.81%	8.95%	-1.608213	-1.977724
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-0.335353	-1.20388
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	8	29	27.59%	44.69%	-0.110733	-1.067321
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.082013	-1.049861
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.201936	-1.122769
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.164019	-1.099717
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					16	1,805	0.89%	9.37%	-0.249726	-1.151822
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0:04						
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				22.61%	0	858	0.00%		2.93556	0.784694
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.142047	-1.086358
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-1.475869	-1.897265
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	9	33.33%	47.14%	0.300709	-0.817182
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2:16						
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				55:38	58:33	8	7:19	4:21	0.487365	-0.703703
May 2019	WA		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A				7:32	56320:42	1,878	29:59	69:05	-1.391476	-1.845957
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A				0:00	18116:35	549	33:00	31:55	-0.852117	-1.518051
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%						
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	10	20.00%	40.00%	-0.759555	-1.461776
May 2019	WA		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A				23.53%	267	2,295	11.63%	32.06%	-0.736896	-1.448001

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A				0.00%	101	655	15.42%	36.11%	-0.426653	-1.259386
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.987936	-1.600623
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				2.11%	0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				5.95%	16	1,805	0.89%	9.37%	-1.358489	-1.825903
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A				4.73%	2,950	365,017	0.81%	8.95%	-5.774967	-4.51093
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - DS1 Capable	Parity	N/A				0.00	70	1	70.00	0.00		
May 2019	WA		Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	1	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%						
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2019	WA		Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A				0.00%	994	1,050	94.67%	22.47%	-1.281871	-1.779322
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A				0.00%	8	29	27.59%	44.69%	0.906383	-0.448958
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A					17	2,044	0.83%	9.08%	-0.091557	-1.055663
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A				0.00%	286	447	63.98%	48.01%	-0.749453	-1.455635
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.142791	-1.086811
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.425988	-1.258982
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.164019	-1.099717
May 2019	WA		Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A				50.00%	1,435	2,453	58.50%	49.27%	-0.406895	-1.247374
May 2019	WA		Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				49.14	17205.54	524	32.50	30.24	0.903991	-0.450412
May 2019	WA		Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A				50.00%	1	2	50.00%	50.00%	0	-1
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A				9.93%	17	2,044	0.83%	9.08%	-0.045545	-1.027689
May 2019	WA		Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.183376	-1.111485
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				47.14%	33,153	33,376	99.33%	8.15%	3.642298	1.21436
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.02%						-2.95
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	16	1,805	0.89%				9.37%	-0.298233	-1.181313	
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.306806	-1.186525
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.433798	-1.263731
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A					2,950	365,017	0.81%	8.95%	-2.021017	-2.228691
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGS ex	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.30576	-1.185889
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A					16	1,805	0.89%	9.37%	-0.211173	-1.128384
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.411249	-1.250021
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.082013	-1.049861
May 2019	WA		Maintenance and Repair	MR-11B-RD	LNP Trouble Reports Cleared within 48 Hours	LNP	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.206492	-1.125538
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.37778	-1.229674
May 2019	WA		Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A				0.00%	499	500	99.80%	4.47%	-0.044721	-1.027189
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A				0.00%	1,163	1,264	92.01%	27.11%	-0.294577	-1.17909
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A										
May 2019	WA		Database Updates	DB-1B	All	LIDB	Diagnostic	N/A										
May 2019	WA		Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.03%						-2.989636
May 2019	WA		Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A				0.01%						-2.996951
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR e	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.231944	-1.141012
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A					2,407	238,509	1.01%	10.00%	-0.100969	-1.061385
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.284056	-1.172694
May 2019	WA		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	2	7	28.57%	45.18%	-1.47902	-1.89918
May 2019	WA		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0:00	93:22	6	15:34	21:00	-0.610416	-1.371107
May 2019	WA		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A				0.00%	1	7	14.29%	34.99%	0.67449	-0.589939
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A					15	1,769	0.85%	9.17%	-0.379471	-1.230702
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A					0	858	0.00%			
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A				37.27%	16	1,805	0.89%	9.37%	1.597372	-0.028867
May 2019	WA		Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%										
May 2019	WA		Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A				0.00%	3	3	100.00%	0.00%		
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TG	LIS Trunk	Diagnostic	N/A										

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Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.183376	-1.111485
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.216967	-1.131907
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.164019	-1.099717
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.231944	-1.141012
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				50.00%	33,153	33,376	99.33%	8.15%	2.215083	0.346675
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.216967	-1.131907
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.231944	-1.141012
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.246011	-1.149564
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A					0	49,119	0.00%			
May 2019	WA		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A				0.00%						-3
May 2019	WA		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A										
May 2019	WA		Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A										
May 2019	WA		Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%										
May 2019	WA		Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%										
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512
May 2019	WA		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A				0.00%	33,153	33,376	99.33%	8.15%	-0.115983	-1.070512