

**AVISTA CORP.**  
**RESPONSE TO REQUEST FOR INFORMATION**

JURISDICTION:	WASHINGTON	DATE PREPARED:	09/21/2015
CASE NO.:	UE-150204 & UG-150205	WITNESS:	Don F Kopczynski
REQUESTER:	Public Counsel/Energy Project	RESPONDER:	Larry La Bolle
TYPE:	Data Request	DEPT:	State & Federal Regulation
REQUEST NO.:	PC/EP – 087	TELEPHONE:	(509) 495-4710
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**REQUEST:**

Please provide the policy relied upon and implemented by Avista in its Pullman pilot project with regard to “opt-out” of meter installation. In your response, provide customer education materials and internal corporate instructions to its employees as to what the policy was and how it was to be implemented for this pilot program.

**RESPONSE:**

The Company did not adopt a meter opt-out policy for the advanced metering deployment in its Pullman pilot project. Several customers did express concern about the installation of advanced meters, but in each case, Avista employees effectively responded to their issues and concerns. Consequently, there were no customers who opposed the installation of an advanced meter during the deployment.