

David S. Danner Secretary and Executive Director c/o Washington Utilities and Transportation Commission Records Department 1300 S. Evergreen Park Drive S. W. Olympia, WA 98504-7250

March 27, 2013

Re: <u>In the matter of the Petition of YourTel America, Inc. for an Exemption from WAC</u> <u>480-123(1)(d),(f) and (g), and Designation as an Eligible Telecommunications Carrier;</u> <u>Compliance Filing</u>

WUTC Docket No. UT-110423

VIA E-FILE

Dear Mr. Danner,

On June 16, 2011, the Washington Utilities and Transportation Commission granted YourTel America ETC status in the State of Washington via an Order effective that day. It included language that YourTel is to abide by the following:

YourTel shall file with the Commission, by March 31 of each year, a report on the number of complaints, categorized by the different nature of complaints that it received from Washington Lifeline customers during the prior calendar year (e.g., billing disputes and service quality complaints). This report shall include complaints filed with YourTel, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission (FCC).

YourTel America hereby submits in compliance with the preceding its 2012 Report. The information contained within the entire filing is confidential pursuant to WAC 480-07-160, thus this redacted version has been submitted.

Please let us know if you have any questions regarding this matter.

Sincerely,

207 Schrieb

Dale Schmick Chief Operating Officer 405-241-9571

THIS DOCUMENT IS CONFIDENTIAL PURSUANT TO RCW 80.04.095 YourTel America, Inc.

Number and Nature of Complaints

Description

Recipient

QTY

Total: