

Puget Sound Energy, Inc.
P.O. Box 97034
Bellevue, WA 98009-9734

February 15, 2007

VIA ELECTRONIC FILING AND REGULAR MAIL

Ms. Carole J. Washburn, Executive Secretary
Washington Utilities and Transportation Commission
PO Box 47250
Olympia, WA 98504-7250

**Re: PSE Service Quality Program - Service Provider Report
Docket Nos. UE-011570 and UG-011571**

Dear Ms. Washburn:

Pursuant to Exhibit J of the Settlement Stipulation Re Service Quality Index (SQI) in Docket Nos. UE-011570 and UG-011571 and as amended by UE-031946, Puget Sound Energy ("PSE" or "the Company") provides herewith an original and 12 copies of PSE's Service Quality Program – Service Provider Report for the six-month period ending December 2006.

The enclosed report shows Service Provider Index (SPI) performance by service provider and applicable service quality metric for the reporting period for PSE's service providers, Quanta and Pilchuck. The benchmark thresholds of performance for PSE's Service Providers were established using the Company's inhouse performance prior to the implementation of the Service Provider contracts. The thresholds are outlined below:

- SPI No 1. Standards Compliance – Receive at least 95% compliance with site audit check list points.
- SPI No 2. Customer Satisfaction (NCC) – Achieve 83% satisfactory rating for Pilchuck and 75% for Quanta of the customers surveyed regarding contractor engineering and construction activities (rating of 5 or higher on a 7-point scale).

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SPI No 3. Appointments Kept – Meet at least 92% of all NCC commitment dates relative to service guarantee.

SPI No 4. Gas Second Safety Response – Response within an average of 60 minutes from First Response assessment completion to Second Response arrival.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions, please contact me at 425-462-3495.

Sincerely,



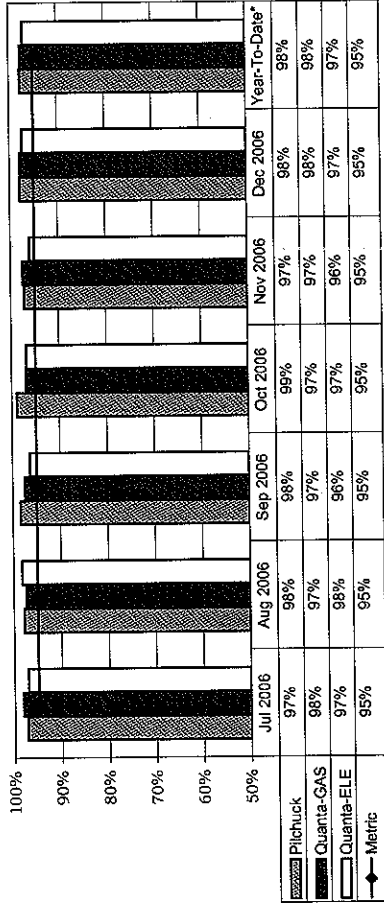
Tom DeBoer
Director, Rates & Regulatory Affairs

Enclosures

cc: Joelle Steward – Washington Utilities & Transportation Commission
Mary Kimball – Public Counsel
Chuck Eberdt – Opportunity Council

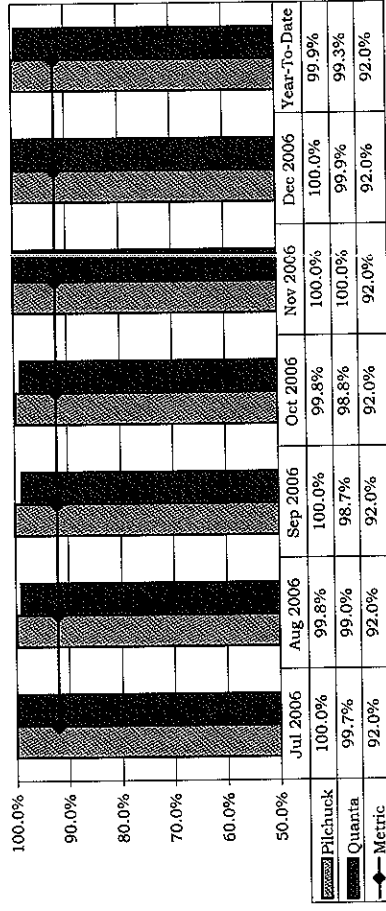
Puget Sound Energy Service Provider Service Quality Metric Report

Standards Compliance



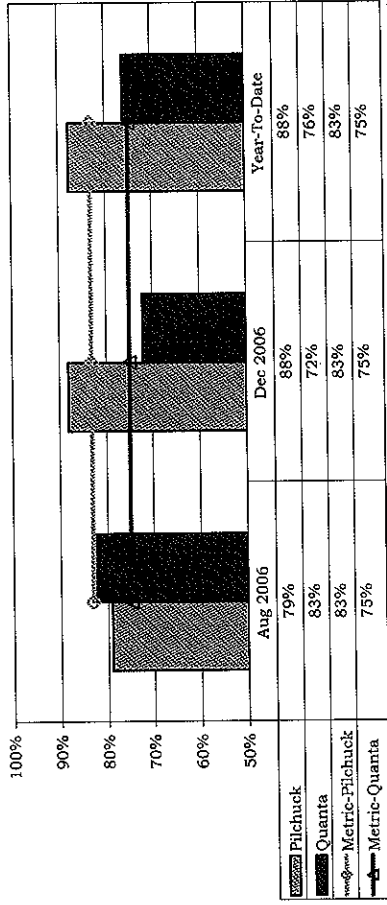
Note: Service Provider performance should be Equal to or Greater Than the Metric. Numbers rounded to the next whole number with the exception of numbers below the metric.

Appointments Kept



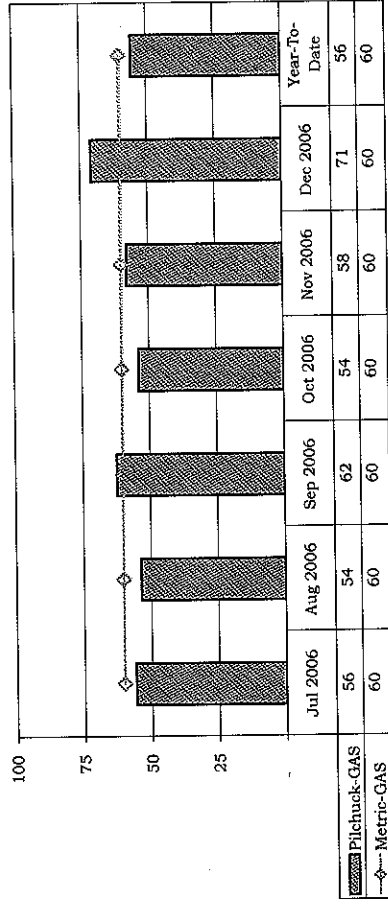
Note: Service Provider performance should be Equal to or Greater Than the Metric

Customer Satisfaction (NCC)



Note: Service Provider Year-To-Date Average performance should be Equal to or Greater Than the Metric

Gas Second Safety Response



Note: Service Provider performance should be Equal to or Less Than the Metric