

WAC 480-120-414 Emergency Operation:

1a) Our Disaster Services coordinator is:

Donald Greenstein  
Company phone: 818-786-8990 ex 227  
On Call at: 818-231-1846

Alternatively:  
Jeffrey Kretz 818-786-8990 ex 222

1b)

We are a switchless reseller utilizing the services of underlying carriers (Global, Qwest) in the state of Washington, Our service depends on the service provided by these larger providers. These providers I'm sure have emergency operation plans for their networks in the state of Washington.

2a) We have no local network operations center in the state of Washington. All services are provided as resellers of Global and Qwest in the state of Washington.

2b) We have no regional network operations center, see answer to 2a).

2c) We have no emergency operations center other than our offices in Van Nuys, CA and these offices are coordination-billing services only. All services are provided as resellers of larger carriers in particular Global and Qwest.

Sincerely,  
**Cynthia "Cat" Firstman**  
Dir Finance Airespring  
[Cat@Airespring.Com](mailto:Cat@Airespring.Com)  
818-786-8990 ex 236  
Fax: 818-786-9225

**AIRESPRING HAS A NEW ADDRESS!**

**AIRESPRING, INC.**  
**6060 SEPULVEDA BLVD, SUITE 220**  
**VAN NUYS, CA 91411-2512**