



STATE OF WASHINGTON  
**UTILITIES AND TRANSPORTATION COMMISSION**

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

September 22, 2021

Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
P. O. Box 47250  
Olympia, Washington 98504-7250

RE: *Washington Utilities & Transp. Comm'n v. Puget Sound Energy*  
Dockets UE-011570 and UG-011571

Dear Mr. Johnson:

On June 20, 2002, the Washington Utilities and Transportation Commission (Commission) entered Twelfth Supplemental Order Rejecting Tariff Filing; Approving and Adopting Settlement Stipulation Subject to Modifications, Clarifications, and Conditions; Authorizing and Requiring Compliance Filing (Order 12) in the above-referenced consolidated dockets. Order 12, among other things, through adoption of the Settlement Stipulation, required Puget Sound Energy (PSE, or the Company) to file an annual report with the Commission in this docket regarding the Company's Home Energy Lifeline Program (HELP) by May 31st of each year.<sup>1</sup>

On May 28<sup>th</sup>, 2021, PSE filed with the Commission its annual HELP report. The report provides the information required by the Settlement Stipulation (number of participants, total amount of assistance paid, and average level of assistance per household), and outreach efforts in the 2019 program year (October 2019- September 2020).

The Company also provided a report on their Crisis Affected Customer Assistance Program (CACAP), that was approved by the Commission on April 10, 2020, under Order 01 of Docket UE-200331 and Docket UG-200332 (CACAP Order). CACAP Order required the Company to file a report summarizing PSE's CACAP outcomes and outreach strategy as an attachment to the Company's 2019 HELP report.<sup>2</sup>

---

<sup>1</sup> *Wash. Utils. & Transp. Comm'n v. Puget Sound Energy, Inc.*, Dockets UE-011570 and UG-011571, Order 12, Exhibit G to Settlement Stipulation, at 4, ¶20 (June 6, 2002).

<sup>2</sup> *Wash. Utils. & Transp. Comm'n v. Puget Sound Energy, Inc.*, Dockets UE-200331 and UG-200332, Order 01, at 2, ¶3 (April 10, 2020).

Commission Staff (Staff) reviewed the annual HELP report provided by the Company dated May 28<sup>th</sup>, 2021 and believe the filing complies with the Commission's Order 12.

Commission Staff also reviewed the CACAP report and believes it complies with Order 01 in UE-200331 and UG-200332.

Sincerely,

Hanna Navarro,  
Regulatory Analyst