028: 1	19	
2	BEFORE THE WASHI UTILITIES AND TRANSPORTAT	
3	In the Matter of the Pricing)	DOCKET NO. UT-960369
4	Proceeding for Interconnection,) Unbundled Element, Transport	
5	and Termination, and Resale In the Matter of the Pricing)	DOCKET NO. UT-960370
6 7	Proceeding for Interconnection, () Unbundled Elements, Transport () and Termination, and Resale for ()	
8	U S WEST COMMUNICATIONS, INC.	
9	In the Matter of the Pricing) Proceeding for Interconnection,)	DOCKET NO. UT-960371
10 Unbundled Elements, Transport and) VOLUME	VOLUME 13 Pages 2819 to 2842	
11 12	GTE NORTHWEST INCORPORATED)	
13		
14	A post-hearing conferen	nce in the above matter was
15	held on July 20, 2000 at 1:07 p.m.,	at 1300 South Evergreen
16	Park Drive Southwest, Olympia, Washington before	
17	Administrative Law Judge ROBERT WAI	LLIS.
18		
19		
20	The parties were preser	nt as follows:
21		
2223	THE WASHINGTON UTILITIE COMMISSION, by SHANNON SMITH, Assis JING Y. ROTH, Regulatory Consultant	stant Attorney General and
24	CONTINENTAL REPORTING SERVICE, IN	JC., (206) 624-DEPS (3377)
25	WASHINGTON AND TRANSPOR by DR. DAVID GABLE	RTATION COMMISSION ADVISOR,

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02820
                GTE NORTHWEST by JENNIFER McCLELLAN, Attorney at
    Law, (by bridge) with Laura Brevard, Linda Casey, Patty
   Nelson, and Joan Gage (all appearing by bridge)
 3
             AT&T by MICHELLE SINGER-NELSON, Attorney at Law (by
    bridge)
             TRACER and RHYTHMS LINKS, INC. By ART BUTLER,
 5
   Attorney at Law (by bridge)
 б
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
    Constance F. Chambliss, CSR
23
24
   Court Reporter
25
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
                                                          COLLOQUY
```

02821 1	PROCEEDINGS
2	JUDGE WALLIS: Let's be on the record, please.
3	This is a post-hearing conference in the matter of
4	Commission Dockets UT-960369, et al, and we are convened
5	today pursuant to a notice of post-hearing conference,
6	dated July, 11, 2000, to address some technical questions
7	arising from the parties' presentations and briefing in
8	post-hearing process regarding Phase III of this
9	proceeding. Actually, I think these questions may
10	predate that.
11	I would like to begin by stating that my name is
12	Robert Wallis, W-a-l-l-i-s. I'm the presiding
13	Administrative Law Judge. And with me in the hearing
14	room is Commission staff. I'm going to call for
15	appearances, starting with Commission staff and then move
16	to the bridge line.
17	MS. SMITH: Shannon Smith, Assistant Attorney
18	General, representing Commission staff. And with me this
19	afternoon is Jing Roth of Commission staff.
20	JUDGE WALLIS: For GTE, on the bridge line?
21	MS. McCLELLAN: Representing Horizon Northwest,
22	Incorporated, formerly known as GTE Northwest,
23	Incorporated. With me I have Laura Brevard, Linda Casey,
24	Patty Nelson, and Joan Gage.
25	JUDGE WALLIS: Thank you. For AT&T?

```
02822
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 1
                MS. SINGER-NELSON: Michelle Singer-Nelson, on
 2.
 3
        behalf of AT&T, and with me is Arlene Starr.
                JUDGE WALLIS: For Tracer?
 4
 5
                MR. BUTLER: Art Butler for Tracer and. . .
 6
                                      (Clarifying interruption
 7
                                      made by court reporter.)
                JUDGE WALLIS: Could you state the name of your
 8
 9
        second client more slowly, and spell it for the court
10
        reporter, please.
11
                MR. BUTLER:
                            Rhythms, R-h-y-t-h-m-s, Links,
12
        L-i-n-k-s, Inc., I-n-c.
13
                JUDGE WALLIS: Let's proceed to the subject of
14
        today's conference. The Commission notice of July 11
15
        posed questions for responses from GTE and AT&T. I will
16
        acknowledge the fact that GTE has been renamed, and for
17
        convenience and consistency and clarity in the record,
18
        I'm going to continue to use the term GTE. And the
        post-hearing documents will likely continue to use that
19
20
        term, even though we now know that the name has changed.
21
             Ms. McClellan, is GTE prepared to respond to the
22
        questions in the notice?
23
                MS. McCLELLAN: Yes, it is.
24
                JUDGE WALLIS: Could you please proceed now and
25
        make that response.
```

```
02823
 1
                MS. McCLELLAN: Okay. For the question in
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 2.
        response to Section 2.A of AT&T's submission, Linda
 3
        Casey, who can address the questions of GTE's methods
 4
        used to calculate disconnection costs for the resale
 5
 6
        engineers . . .
 7
                                       (Clarifying interruption
 8
                                      made by court reporter.)
 9
                JUDGE WALLIS:
                               The court reporter is unable to
        understand what you're saying, Ms. McClellan.
10
11
                MS. McCLELLAN:
                               Okay. Let me start over.
             The notice indicated that Section 2.A of AT&T's
12
13
        submission, they had questions about the methods GTE used
14
        to calculate disconnection costs for the resale,
15
        engineered, and unbundled loop engineered rate
16
        categories.
17
             I have Linda Casey, who can explain the method used
18
        by GTE to calculate these costs.
19
                JUDGE WALLIS: Ms. Casey?
20
                MS. CASEY: Yes.
                                  This is Linda Casey with GTE,
21
        and in response to that question I'll be passing the
        explanation portion of this over to Laura Brevard, who is
22
23
        our pricing person. Actually, the question that they are
24
        asking here does not refer specifically to this cost
25
        calculation, but rather how those costs are then
```

```
02824
        translated into the prices that were presented and the
 2.
        differences between the two filings.
 3
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
             I'll let Laura go ahead and explain that now.
 4
 5
                MS. BREVARD: The difference between the
 6
        filing --
 7
                JUDGE WALLIS: Is this Ms. Brevard?
                MS. BREVARD: I'm sorry. This is Laura Brevard
 8
 9
        with GTE.
10
                JUDGE WALLIS: Thank you. Please proceed.
11
                MS. BREVARD: The rights that are developed in
12
        the spreadsheet, which is marked Exhibit 2.B - the
13
        differences between this study or these rates, filed in
        June, compared to the previous study or rates that were
14
        filed in November, this study, filed in June, includes
15
16
        disconnection rates or resale engineered, nonengineered,
17
        resale services, plus rates for loops and ports.
             And those numbers are all - or those rates are based
18
19
        on specifics costs for those service categories or those
20
        U and E or resale categories. However, in the previous
21
        filing, the November '99 filing, those costs were
22
        weighted together to produce one disconnect rate that
23
        applied to all services.
24
                JUDGE WALLIS: Let me interject at this juncture
        and ask now if people are better able to hear us than
25
```

```
02825
 1
        before. We've had our technician in, who has made some
 2.
        adjustments to the equipment on the bridge line.
 3
             Can you hear us any better?
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 4
                                                          COLLOOUY
                                      (Brief discussion held
 5
                                      off the record.)
 6
 7
                               I want to thank Mr. Singleton for
                JUDGE WALLIS:
 8
        rushing to our assistance.
 9
             Now, Ms. Brevard, had you completed your response?
10
                MS. BREVARD: Yes I, have.
11
                JUDGE WALLIS: Does GTE have anything further in
12
        response?
13
                MS. McCLELLAN:
                               No, sir.
14
                JUDGE WALLIS: Does AT&T or Tracer Rhythms Links
        have any questions about the statement?
15
16
                MS. STARR: This is Arlene Starr at AT&T. And I
17
        quess GTE's response - I understood that from their
18
                 I'm not sure that it really addresses the
        comments that were made, though. I guess just to be sure
19
20
        that I do thoroughly understand - maybe get to the right
21
        page here - so GTE is saying what previously for all
        types of orders was the thirteen something - thirteen
22
        nineteen, I believe - is now comprised of the several
23
24
        components of eighty-seven eighteen, eighty nineteen.
25
        And then there are several in the five and six dollar
```

```
02826
 1
        range. Is that correct?
 2.
                                       (Request by reporter
                                       to Judge for identification
                                       of speakers.)
 3
 4
                MS. McCLELLAN:
                                Yes.
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 5
                                                          COLLOQUY
                MS. STARR: I quess my first comment would be,
 6
 7
        just in the overall - my comments really focuses on the
 8
        overall magnitude of the price increase for the two
 9
        services, the resale services and the unbundled loop,
        which is the disconnect charge, now is eighty-seven
10
11
        eighteen and eighty nineteen, which on a combined basis,
        between install and disconnect, increases the overall
12
13
        nonrecurrent charge quite significantly.
             And I guess a more specific guestion, in going back
14
        in the documentation and trying to follow the numbers
15
16
        through - and I'm referring now to Exhibit 2.B, Page 15
17
        of 17, of GTE's exhibits, which is one example of coming
18
        up with a disconnect rate; in this particular case the
        eighty-seven eighteen, which is for the engineered resale
19
20
        services loop.
21
             And it seems to be that number is - first of all,
        there are - let's see - five categories of possible cost,
22
        where GTE has numbers, ordering, provisioning, and
23
24
        dispatch, disconnect, the CO activity and field install.
25
        And for disconnect there are amounts associated with all
```

```
02827
        categories, except for the field install.
 2
             So I just wanted to clearly understand, I guess, how
 3
        those were determined. And part of my question is based
        on - because Exhibit 2.C, which GTE provided to show more
 4
 5
        detail of their non-recurring cost, there isn't any page
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 6
                                                         COLLOOUY
 7
        in Exhibit 2.C for disconnect, so there's no further
 8
        supports.
 9
             And then my I quess the second part of the question
10
        is it seems to be that the eighty-seven eighteen is a
11
        weighted number between the basic and complex. And I
12
        quess my understanding was that these costs were not
13
        supposed to be, if possible, I guess, based on
14
        weightings, but on actual activities and times associated
15
        with developing non-recurring costs, and not a weighting,
16
        which GTE has been doing in their previous studies.
17
             So I'm not sure if those are questions necessarily
18
        or comments, kind of disagreeing with GTE's methodology.
                JUDGE WALLIS: Very well.
19
                                           Tracer?
20
                MR. BUTLER: We have no questions.
21
                JUDGE WALLIS: Commission staff?
22
                MS. SMITH: No questions.
                JUDGE WALLIS: Dr. Gable?
23
24
                DR. GABLE: I have two things. First, just as a
        follow-up to what Ms. Starr just said, for the placement
25
```

02828 1 of an order is there a separate charge for a basic versus 2 a complex? Do you have different rates for a basic 3 versus a complex? Or do you just have one rate that is a weighted average of those two types of activities? 4 MS. BREVARD: This is Laura Brevard with GTE. 5 6 the ordering side, you're correct, we don't have a basic CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377) 7 8 and complex ordering charge. There is only one ordering 9 charge, and we try - what we wanted to do is make sure 10 that the disconnect structure matched the ordering 11 structure. And that is why these are weighted. 12 why we've weighted basic and complex costs to arrive at 13 this rate. 14 DR. GABLE: And my second question is that as the discussion here this afternoon illustrates, a lot of the 15 16 cost of the removal is associated with, say, a field visit. And the field visit costs that are included in 17 18 both the November and the June filings, are they the same costs that were in the original studies; it's just a 19 matter of that reported cost are showing up differently 20 21 today, because you're aggregating differently? MS. BREVARD: That is correct. 22 23 DR. GABLE: Okay. So then just as a last 24 question on this topic, you said that the numbers which 25 AT&T focused on in their filing were these numbers -

```
02829
 1
        where either of disconnect costs of right around $80 or
 2.
        whatever, and your explanation is, "Well, they are high,
 3
        because previously we had a weighed average, and now this
        is less of a weighted average."
 4
 5
             Can you show us that we would end up - we could
 6
        apply the weights that were used in the November filings,
 7
        apply them to the rates that were filed in the June
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
 8
                                                          COLLOQUY
 9
        filing, and we would end up with the same rate that was
        filed in November?
10
11
             So let me pull out, to make sure that I'm making my
12
        point clearly - let me refer to Page 5 of AT&T's filing,
13
        where they say that initially there was a disconnect rate
        of thirteen nineteen, and now it's gone up to
14
        eighty-seven eighteen. And that eighty-seven eighteen
15
16
        was, in effect, embedded in that thirteen nineteen rate.
17
             Can you, if not right off the top of your head - if
18
        you can, right off the top of your head, that's fine -
19
        can you provide us something that shows that if you apply
20
        the weights that were used to develop the thirteen
        nineteen figure, if you were to apply those same weights
21
        to the different rates that were filed in June 9, you
22
23
        would end up back at the thirteen nineteen rate?
24
                MS. BREVARD: I can't do it off the top of my
25
               It's not as simple as just weighting together the
        head.
```

02830 1 numbers that now appear on the schedule. There were some 2. previous weightings that were done previously. 3 basically, there is a weighting between these two engineered numbers for disconnects, the eighty-seven and 4 5 the eighty. 6 And then there's a further weighting between the 7 nonengineered services of five sixty-one, five sixty, and 8 six fifty-six, to arrive at the thirteen nineteen. But 9 CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377) basically, there's a - we used an eight percent of 10 11 engineered service orders. And 92 percent applied to the 12 nonengineered service order disconnect rate to produce 13 the thirteen nineteen. 14 DR. GABLE: Judge Wallis, can I issue what I guess would be a Bench Request, asking that GTE make such 15 16 a showing? 17 JUDGE WALLIS: Yes. 18 DR. GABLE: So Ms. Brevard, do you understand the nature of my request? 19 20 MS. BREVARD: Yes, I do. 21 DR. GABLE: So I would like to ask that, that you make the submission to the Commission. 22 23 MS. BREVARD: Okay. 24 DR. GABLE: And then if you could, in making that 25 filing, provide documentation on where the weights that

```
02831
 1
        you're going to be providing in this new filing, where
 2.
        those weights show up in the November 18th filing.
 3
                MS. BREVARD: Okay.
                JUDGE WALLIS: When can you have that document to
 4
        the Commission?
 5
 6
 7
                                      (Request by reporter to
                                      Judge that bridge speakers
 8
                                      identify themselves.)
 9
                MS. BREVARD: I believe I could complete that by
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
10
                                                          COLLOQUY
11
        the end of the day on Tuesday.
12
                JUDGE WALLIS:
                               Is that Ms. Brevard?
13
                MS. BREVARD: Yes.
14
                JUDGE WALLIS: Thank you.
                                           Is there anything
        further regarding the question for GTE?
15
16
                DR. GABLE: I have nothing further.
17
                JUDGE WALLIS: Very well. Let's move on, then,
18
        to the question for AT&T. Ms. Singer-Nelson?
                MS. STARR: Yes, this is Arlene Starr for AT&T.
19
20
        And the second part of our comment had to do with the
21
        electronic and manual order numbers that were provided by
        GTE. Let me get my pages out for that.
22
             Previously what GTE had done in their November
23
24
        filing was listed a manual order charge of ten
25
        sixty-seven. And that was added to each order, to come
```

```
02832
        up with a manual price. And what they have done in this
 2.
        filing now is they have provided separate electronic and
 3
        manual numbers and the differences between electronic and
 4
        manual. The manual are higher by anywhere between
 5
        nineteen and fourteen.
 6
             And Exhibit - let me get the right page here, too -
 7
                 Excuse me. Actually, I'm not sure why I said -
        5A . . .
        I didn't mean 5A - 2B, again, which is the detail of
 8
 9
        GTE's compliance filing. And for example, I went through
10
        the five categories that I mentioned earlier on the
11
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
                                                          COLLOQUY
        ordering provisioning to disconnect and so on, to see
12
13
        where the differences were between the manual and the
14
        electronic.
15
             And it seems to be the only place there was a
16
        difference was in the ordering category. I guess I just
17
        wanted to understand from GTE why that is the only
        category that has a difference, and should there be some
18
19
        other cost differentials between manual and electronic,
20
        other than ordering?
21
                MS. CASEY: This is Linda Casey, and I'll respond
22
        to that.
23
             The reason that the manual ordering costs are
24
        reflected and there are no differences between manual and
```

electronic in the other categories, such as provisioning

25

```
02833
 1
        and installation, is that GTE's current processes in
 2.
        place for everything except ordering reflects the
 3
        processes that are in place for all orders received.
             There is no difference in processing orders, once
 4
 5
        you get the order into GTE's ordering system.
                                                       It's the
 6
        up-front order receipt process that is either
 7
        electronically or manually received.
             Does that answer your question, or would you like to
 8
 9
        follow that up?
10
                MS. STARR: I think that makes sense.
                                                       I quess it
11
        just seems that perhaps there might be other processes
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
12
        that would have differences. But if - you know, I quess
13
14
        GTE's answer is in their case, it's not.
15
                MS. CASEY: That's correct.
16
                JUDGE WALLIS: Does AT&T have anything further?
17
                MS. SINGER-NELSON: No.
                                         Thank you.
18
                JUDGE WALLIS: Do other parties want to comment
19
        on the dialogue that just took place? Dr. Gable, do you
        have any follow-up questions?
20
21
                DR. GABLE: I do not.
                JUDGE WALLIS: The notice invited Commission
22
23
        staff to explain its details, demonstrating . . . Let's
24
        see. . . I'm sorry. Staff was asked to be prepared to
```

identify adjustments that should be made.

25

```
02834
 1
             Does staff wish to make any comments at this time?
 2.
                MS. ROTH: This is Jing - last name is Roth,
 3
                  I think the notice said that GTE should go on
        R-o-t-h.
        first to prepare to explain why their filing is in
 4
        compliance with the Commission order. And then I would
 5
 6
        on behalf of Commission staff --
 7
                MR. GABLE: Excuse me, Ms. Roth. This is David
 8
        Gable. I've I'm having trouble hearing you. Could you
 9
        speak up, please?
10
                           Sure.
                                  I'll start again.
                MS. ROTH:
11
             I'm reading the notice of post-hearing conference,
12
        last paragraph, that stated that GTE should prepare to
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
13
14
        explain the details demonstrating that its filing
        complies with the Commission order. So I was just asking
15
16
        Judge Wallis a question about, should GTE go ahead and
17
        explain? Then I would follow up on those adjustments
18
        that I recommend that GTE make in the filings.
19
                JUDGE WALLIS: Has GTE responded to this
20
        question?
21
                MS. CASEY: This is Linda Casey. Yes, GTE did
        file a detailed explanation in their June compliance
22
        filing. I believe that that was labeled as Exhibit 5.A
23
24
        in the documentation that was submitted. In that
25
        documentation we had set out the paragraph within the
```

```
02835
 1
        various orders that we were to follow and how we made
 2.
        those adjustments and how those translated in different
 3
        costs from the initial study to the filing that was
        submitted subsequently, based upon the order.
 4
 5
             Are there any questions specific to that exhibit
 6
        that I can answer or clarify?
 7
                MS. ROTH:
                           I quess we have, between GTE . . .
 8
        Oh, this is Jing Roth of the Commission staff. And I
 9
        quess reading Exhibit 5.A, I think we should just
10
        concentrate on Paragraph 454 of the 17th Supplemental
11
        Order.
12
                MS. CASEY: This is Linda Casey. If you'll just
13
        give me a minute to get to that paragraph, I'll be with
14
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
                                                          COLLOOUY
15
        you.
16
                MS. ROTH:
                           I have to find it, too.
17
                MS. CASEY: Is that Paragraph 454 of the 8th
18
        Supplemental Order?
19
                MS. ROTH: No, the 17th. That's what you used.
        Exhibit 5.A, Page 4, I guess you have cited several times
20
21
        in those - Page 5.
22
                MS. CASEY: Oh, yes. I'm with you, yes.
23
                MS. ROTH:
                           Okay. Now, what I'm looking at is
24
        Staff Request Response to Bench Request No. 128.
25
                MS. CASEY: Yes?
```

```
02836
                MS. ROTH: Basically, the Commission in that
 2.
        order said GTE should make those adjustments outlined in
 3
        the response to Bench Request No. 128. And then on Page
        109 of 17th Supplemental Order it stated that - as for
 4
 5
        example, it said, "Reduce the time estimates for due date
 6
        assignment by 50 percent."
 7
             Now, you know, if you look at staff's comment - we
        recently filed on Page 4, either look at this
 8
 9
        Commission's order or go back to my testimony, the
        productive hours for LSR, a due date assignment, that
10
11
        category, I have 0.016. And in GTE's recent filing I
12
        still have 0.02 productive hours per LSR.
                                                   That's in a
13
        table, those numbers I read.
14
                MS. CASEY: Yes, I see that.
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
15
16
                MS. ROTH:
                           Okay. On Page 4. So this is just one
17
        example of basic, nonengineered, ordering cost for
18
        unbundled loop. That's the example I was giving.
19
        trying to understand why GTE is still using 0.02, for
20
        instance, versus 0.016, as was originally in my testimony
        and I assume in Staff Bench Request Response again.
21
             So in my opinion, just for example in this, GTE is
22
23
        not complying - complies with the 17th Supplemental
24
        Order, Paragraph 454.
25
                MS. CASEY: This is Linda Casey again, and I'll
```

```
02837
        respond to that. The adjustment, as we read it in the
 2.
        Bench Request, said that we should make a 50 percent
 3
        reduction in the number that was displayed in our study,
        which we did, which would have been the 0.016, the way
 4
 5
        staff has explained it. However, we rounded it up to two
 6
        decimals, because that is the format of our study.
 7
        it's really a question of how many decimals we were
        required to carry our 50 percent reduction out to.
 8
 9
                MS. ROTH:
                           Then let's pass that. Then following,
10
        you have that table that we have on Page 4.
11
                MS. CASEY: Yes, I do.
                MS. ROTH: Now, following, for instance, error of
12
13
        correction on those type of ordering, there's one
        example, you have .02. Staff or regional recommendation
14
        is .00. There is no error of correction, so --
15
16
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
17
                MS. CASEY: I can respond to that.
                                                    This is Linda
18
                The approach that GTE took to interpreting the
        request made in the order was to go through Bench
19
        Requests, where they refer to various sections of the
20
21
        Bench Request. And we saw documentation in the order
        that told us to make the adjustments, as outlined in
22
23
        Paragraph B and Paragraph C of Bench Request No. 128.
24
             Since we did not see references to adjustments that
25
        we should make, outlined as in Section A of the Bench
```

```
02838
 1
        Request, we did not perform those adjustments. We did
 2.
        not think that they were being ordered.
 3
                MS. ROTH: You know, staff took the position that
         - the Commission has adopted the - all the adjustment
 4
 5
        staff made in its original file testimony - I think it's
 6
        a confidential, Exhibit C JYR-4. So and then the Bench
 7
        Request is actually a follow-up by the Bench, asking
        staff to explain in detail of Staff Confidential Exhibit
 8
 9
        JYR-4 and dash 5 and dash 6, so --
10
                MS. CASEY: This is Linda Casey. I do understand
11
        your interpretation.
                MS. ROTH: So we have a different opinion as to
12
13
        interpretation. It's not - we have a difference in
        interpretation, but not you disagree with the numbers.
14
                MS. CASEY: Yes, exactly. GTE took the approach
15
16
        that we tried to follow the letter of intent of the
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
17
                                                         COLLOOUY
        order, as it was outlined. And we were very specific,
18
        when it referred to sections, to go those sections and
19
20
        make those adjustments. We saw no reference --
21
                JUDGE WALLIS: Excuse me, Ms. Casey. We have a
22
        problem on our end with feedback. Are you noticing that,
23
        as well? Do you hear a whine?
24
                MS. CASEY: It's probably because I was standing.
25
          Is this better now?
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02839
 1
                JUDGE WALLIS: Please proceed.
 2.
                MS. CASEY: Again, we saw no reference. Since we
 3
        did see references to Section B and C of the Bench
        Request, we made those adjustments. There was no
 4
 5
        specific reference to Section A; therefore, we did not
 6
        believe we were being instructed to make those
 7
        adjustments.
 8
                MS. ROTH: In Section A I did discuss all of
 9
        those numbers.
10
                MS. CASEY: I beg your pardon?
11
                MS. ROTH:
                           I said, I understand what you're
12
        saying, but in the Response to Bench Request, the part of
13
        Section A is what actually talks about your productive
14
        hours and the ordering charge. But since you didn't
        think the order asked to you read --
15
16
                MS. CASEY: Again, if you could point me to a
17
        specific reference in the order that would have indicated
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
18
                                                         COLLOQUY
        we should have made those, then perhaps I would
19
        understand better, if we --
20
21
                MS. ROTH: The Paragraph 454, and then if
        you . . . Well, I don't know how to describe it, but --
22
23
                MS. CASEY: We followed it this way . . . This
24
        is Linda Casey still. We followed it this way: In that
25
        Paragraph 454 it refers us to Paragraph 468 and 469 and
```

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02840
        473 of the Eighth Supplemental Order.
 2
             If you go to those paragraphs of the Eighth
 3
        Supplemental Order, it told us in 468 to take a
        six-minute non-see (phonetic) order input work time.
 4
 5
        made that adjustment. And then Commission has noted
 6
        we've made that adjustment. In Paragraph 469 it asked us
 7
        to adjust the probability of assignment activity to 15
        percent, and it has been noted that we have made that
 8
 9
        adjustment. And in Paragraph 473 it asked us to change
10
        the disconnect time to six minutes and the central office
11
        time to two minutes for analyzation and three minutes to
12
        disconnect the jumper. And it's been noted that we made
13
        those adjustments.
14
                                  Then --
                MS. ROTH: Okay.
                MS. CASEY: -- is what that Paragraph 454
15
16
        indicated that we should do in those paragraphs --
17
                MS. ROTH: Right. Right after that sentence that
18
        you just cited for Paragraph 454, I'm reading from the
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
19
                                                          COLLOQUY
        order right after that. It said, "This adjustment should
20
21
        be made in a manner consistent with staff witness's
22
        Roth's study, explained in response to Bench Request
        No. 128."
23
24
                MS. CASEY: And we felt we were consistent with
        the methodology that was outlined there, in the Bench
25
```

02841 1 Request overall. 2. MS. ROTH: Yeah, so it's overall. So I quess, 3 you know, you and me can argue, but I think we have made our point that, you know, we have a different 4 5 interpretation of the order. 6 JUDGE WALLIS: Very well. And I think what the 7 notice asked is for a clarification, to understand where 8 the parties were coming from. 9 Dr. Gable, do you believe that the parties have 10 provided that to you? 11 DR. GABLE: Yes, they have. I just have one question for staff, and that is: If the Commission were 12 13 to agree with staff's view that the modifications 14 identified on Page 4 of staff's June 28th, 2000 filing should be implemented, would - and that those changes 15 16 should be implemented throughout the study, would that 17 then address your concern at Page 5, where you say, "The 18 above illustration is just one example of GTE's noncompliance"? Or is there something else that the 19 CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377) 20 21 Commission needs to address in addition to the items that are identified in the table at Page 4? 22 23 MS. ROTH: No, there is no additional 24 adjustments. It is very well put by you: If GTE goes

through its study to make those changes in that table

25

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02842
 1
        listed on Page 4, where they apply - for instance, if
 2.
        they have different ordering charges - putting those
 3
        numbers in. That would resolve - some of the rates would
 4
        be lowered, and that is the point that we're trying to
 5
        make.
 6
                MS. CASEY: This is Linda Casey. Just for one
 7
        more point of clarification, I was unable to locate a
 8
        reference for the field visit determination change from
 9
         .02 in your table to .00. If you could please direct
10
        me, specifically, to where it is in the Bench Request or
11
        in one of the orders, for us to make that adjustment, I
12
        would appreciate that.
13
                MS. ROTH: Okay. Let me try to find that, but
14
        let me make sure that Dr. Gable's answer . . . Did I
15
        answer your question?
16
                DR. GABLE: Yes, you did.
17
                           I'm not sure I can put my finger on
                MS. ROTH:
18
        that - Commission adopted. Could I get back to you on
19
        that?
20
                MS. CASEY: Certainly.
      CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
21
                                                         COLLOQUY
                          Could I call Joan Gage, if I can find
22
                MS. ROTH:
23
        a reference?
24
                MS. GAGE: Yeah, that's fine, Jing.
                DR. GABLE: Actually, since that is - now GTE is
25
```

02843 1	sort of raising that as an issue. I think it would be
2	good if you filed it with the Commission, so I could also
3	see the response.
4	MS. ROTH: Sure, because right now I have a lot
5	of paper in front of me. I really couldn't find the
6	number.
7	JUDGE WALLIS: All right. Are there any other
8	questions that need to be addressed at this time?
9	Dr. Gable, do you have any other further questions?
10	MR. GABLE: I do not.
11	JUDGE WALLIS: Do any of the parties have any
12	further questions?
13	MS. McCLELLAN: GTE does not.
14	JUDGE WALLIS: I've heard no affirmative
15	response, and therefore, I will adjourn this conference.
16	Thank you all very much for attending, and we will
17	be off the record.
18	(Concluded at 2:25)
19	
20	
21	
22	CONTINENTAL REPORTING SERVICE, INC., (206) 624-DEPS (3377)
23	CERTIFICATE
24	
25	As Court Reporter, I hearby certify that

02844 1	the foregoing transcript is true and accurate and
2	contains all the facts, matters, and proceedings
3	of the hearing held on: July 20, 2000.
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6	CONTINENTAL REPORTING
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