BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Repealing,)
Amending, and Adopting Rules in) DOCKET NO. TC-020497
) GENERAL ORDER NO. R-533
Chapter 480-30 WAC and Chapter)
480-40 WAC)
) ORDER REPEALING,
) AMENDING, AND ADOPTING
) RULES PERMANENTLY
Relating to Passenger Transportation)
(Bus) Companies)
)
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- 1 STATUTORY OR OTHER AUTHORITY: The Washington Utilities and Transportation Commission takes this action under Notice WSR # 06-05-113, filed with the Code Reviser on February 15, 2006. The Commission brings this proceeding pursuant to RCW 80.01.040, RCW 81.04.160, RCW 81.12.050, RCW 81.68.030, and RCW 81.70.270.
- STATEMENT OF COMPLIANCE: This proceeding complies with the Administrative Procedure Act (chapter 34.05 RCW), the State Register Act (chapter 34.08 RCW), the State Environmental Policy Act of 1971 (chapter 43.21C RCW), and the Regulatory Fairness Act (chapter 19.85 RCW).
- 3 **DATE OF ADOPTION:** The Commission adopts this rule on the date that this Order is entered.
- 4 CONCISE STATEMENT OF PURPOSE AND EFFECT OF THE RULE: RCW 34.05.325(6) requires the Commission to prepare and provide to commenters a concise explanatory statement about an adopted rule. The statement must identify the Commission's reasons for adopting the rule, a description of the difference between the version of the proposed rules published in the register and the rules as adopted (other than editing changes), a summary of the comments received regarding the proposed rule changes, and the Commission's responses to the comments, reflecting the Commission's consideration of them.

- The Commission often includes a discussion of those matters in its rule adoption order. In addition, most rulemaking proceedings involve extensive work by Commission Staff that includes memoranda summarizing stakeholder comments, Commission decisions, and Staff recommendations in each of those areas.
- In this docket, to avoid unnecessary duplication, the Commission designates the discussion in this order as its concise explanatory statement, supplemented where not inconsistent by the staff memoranda presented at the adoption hearing, accompanying the CR-102 notice, and at the open meeting where the Commission considered whether to begin a rulemaking. Together, the documents provide a complete, concise explanation of the agency actions and its reasons for taking those actions.
- 7 **REFERENCE TO AFFECTED RULES**: This Order repeals the following sections of the Washington Administrative Code:

480-30-010	Definitions.
480-30-020	Licenses, and rules and regulations.
480-30-030	Certificates Auto transportation companies.
480-30-032	Notice of application; protests; contemporaneous applications.
480-30-040	Express.
480-30-045	Auto transportation company C.O.D. shipments tariff
	requirements Bond required Handling of shipments.
480-30-050	Tariff, naming rates and fares.
480-30-060	Schedule of time and route.
480-30-070	Liability and property damage insurance or surety bond.
480-30-080	Self insurance.
480-30-090	Equipment of motor vehicles.
480-30-095	Equipment Safety.
480-30-097	Equipment – Inspection Ordered for repairs.
480-30-100	Operation of motor vehicles.
480-30-105	Depot and terminal facilities.
480-30-110	Regulatory fees.
480-30-120	Uniform system of accounts and annual reports.
480-30-130	Rules and regulations General application.
480-40-010	Definitions.

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480-40-020
             Licenses.
480-40-030
             Certificates.
480-40-040
             Liability and property damage insurance.
480-40-050
             Self insurance.
480-40-060
             Equipment of motor vehicles.
480-40-065
             Equipment -- Inspection -- Ordered for repairs.
480-40-070
             Operation of motor vehicles.
480-40-075
             Equipment -- Safety.
480-40-100
             Out-of-service criteria.
480-40-110
             Registered carriers.
480-40-120
             Registration of interstate authority.
480-40-130
              Regulatory fees – Receipt -- Intrastate passenger charter carriers
              and excursion service carriers.
480-40-999
              Adoption by reference.
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8 This Order amends the following section of the Washington Administrative Code:

480-30-999 Adoption by reference.

480-30-001

9 This Order adopts the following sections of the Washington Administrative Code:

Purpose of chapter

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Application of rules.
480-30-006
480-30-011
             Exempt operations.
480-30-016
             Determination of authority.
480-30-021
             Additional requirements.
480-30-026
             Severability.
480-30-031
             Procedural rules.
480-30-036
             Definitions, general.
480-30-041
             Change of address.
             Exemptions from rules in chapter 480-30 WAC.
480-30-046
480-30-051
             Mapping, auto transportation company.
480-30-056
             Records retention, auto transportation company.
480-30-061
             Express freight, property transportation.
480-30-066
             Accounting requirements, auto transportation company.
480-30-071
             Reporting requirements.
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480-30-076	Regulatory fees.
480-30-081	Motor vehicle fund, auto transportation company.
480-30-086	Certificates, general.
480-30-091	Certificates, application fees.
480-30-096	Certificates, application filings, general.
480-30-101	Certificates, federal grant of authority, auto transportation
	company.
480-30-106	Certificates, acquisition of control.
480-30-111	Certificates, starting service.
480-30-116	Certificates, application docket, protests, and intervention, auto
	transportation company.
480-30-121	Certificates, applications, charter and excursion carrier.
480-30-126	Certificates, applications, auto transportation company.
480-30-131	Certificates, overlapping applications, auto transportation
	company.
480-30-136	Certificates, application hearings, auto transportation company.
480-30-141	Certificates, sale, lease, assignment, transfer or mortgage, auto
	transportation company.
480-30-146	Certificates, name change.
480-30-151	Certificates, refiling application prohibited, auto transportation
	company.
480-30-156	Certificates, temporary, auto transportation company.
480-30-161	Certificates, notice of purchase or condemnation, auto
	transportation.
480-30-166	Certificates, service agreements, auto transportation company.
480-30-171	Certificates, suspending and canceling.
480-30-181	Certificates, reinstatement.
480-30-186	Certificates, service interruptions or discontinued operations,
	auto transportation company.
480-30-191	Bodily injury and property damage liability insurance.
480-30-196	Insurance cancellation.
480-30-201	Self-insurance.
480-30-206	Vehicle licensing.
480-30-211	Commercial vehicle defined.
480-30-213	Vehicles and drivers.
480-30-216	Operation of motor vehicles, general.
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480-30-221	Vehicle and driver safety requirements.
480-30-226	Intrastate medical waivers.
480-30-231	Vehicle and driver identification.
480-30-236	Leasing vehicles.
480-30-241	Commission compliance policy.
480-30-246	Sanctions for operating without a valid certificate.
480-30-251	Charter and excursion carriers not subject to provisions of
	Part 7.
480-30-256	Tariffs and time schedules, federal preemption.
480-30-261	Tariffs and time schedules, definitions used in.
480-30-266	Tariffs and time schedules, general.
480-30-271	Tariffs and time schedules, must file before starting service.
480-30-276	Tariffs and time schedules, companies must comply with the
	provisions of filed tariffs and time schedules.
480-30-281	Tariffs and time schedules, content.
480-30-286	Tariffs and time schedules, posting.
480-30-291	Tariffs, rates, general.
480-30-296	Tariffs and time schedules, rejection.
480-30-301	Tariffs and time schedules, one business-day notice to the
	commission.
480-30-306	Tariffs and time schedules, seven calendar day notice to the
	commission.
480-30-311	Tariffs and time schedules, requiring thirty calendar day notice
	to the commission.
480-30-316	Tariffs and time schedules, customer notice requirements.
480-30-321	Tariffs and time schedules, notice verification and assistance.
480-30-326	Tariffs and time schedules, less than statutory notice handling.
480-30-331	Tariffs and time schedules, format and size requirements.
480-30-336	Tariffs and time schedules, changes must be identified.
480-30-341	Tariffs and time schedules, title pages.
480-30-346	Tariffs and time schedules, page format.
480-30-351	Tariffs and time schedules, maps with tariffs.
480-30-356	Tariffs and time schedules, tariff rules.
480-30-361	Tariffs and time schedules, changes.
480-30-366	Tariffs and time schedules, supplements.
480-30-371	Tariffs and time schedules, supplements or new filings required.

480-30-376	Tariffs and time schedules, filings after name change or change
	in ownership.
480-30-381	Tariffs and time schedules, filing procedures.
480-30-386	Tariffs and time schedules, approval.
480-30-391	Tariffs and time schedules, ticket agent agreements must be
	filed and approved.
480-30-396	Tariffs and time schedules, free and reduced rates.
480-30-401	Tariffs and time schedules, substitute page filings.
480-30-406	Tariffs and time schedules, withdrawing a filing.
480-30-411	Tariffs and time schedules, suspension by the commission.
480-30-416	Tariffs, joint tariffs and through-ticketing arrangements.
480-30-421	Tariffs, general rate increase filings.
480-30-426	Tariffs, general rate increase filings, work papers.
480-30-431	Tariffs, general rate increase filings and fuel cost update.
480-30-436	Tariffs, special or promotional fare tariff filings.
480-30-441	Charter and excursion carriers not subject to provisions of Part 8.
480-30-446	Availability of information.
480-30-451	Refusal of service.
480-30-456	Fair use of customer information.
480-30-461	Service or rate complaints.
480-30-466	Credits or refunds as compensation in consumer complaints or
	problems.
480-30-471	Ticketing requirements.
480-30-476	Baggage liability and claims for loss or damage.
480-30-900	General requirements for interstate operations.
480-30-910	Registered carriers.
480-30-920	Registered exempt carriers.
480-30-930	Registration fee and receipts.
480-30-940	Insurance requirements for interstate operations.

10 PREPROPOSAL STATEMENT OF INQUIRY AND ACTIONS

THEREUNDER: The Commission filed a Preproposal Statement of Inquiry (CR-101) on May 28, 2002, at WSR # 02-12-020. The statement advised interested persons that the Commission was considering entering a rulemaking to review rules relating to passenger transportation companies in Chapters 480-30 and 480-40 WAC for content and readability consistent with Executive Order 97-02.

- ADDITIONAL NOTICE AND ACTIVITY PURSUANT TO PREPROPOSAL STATEMENT: The Commission also informed persons of the inquiry into this matter by providing notice of the subject and the CR-101 to all persons on the Commission's list of persons requesting such information pursuant to RCW 34.05.320(3) and the Commission's lists of all auto transportation companies, passenger charter carriers, persons interested in transportation issues, as well as to attorneys representing these companies.
- Pursuant to the notice, the Commission received comments from the following companies, organizations, and interested persons: David Estes, representing Pacific Northwest Distributing LLC; Brooks E. Harlow, representing Washington Airporter Operators Association and Evergreen Trails, Inc.; and Michael Civitelli, representing Port of Seattle (Seattle-Tacoma International Airport).
- The Commission staff prepared and distributed an issues paper to stakeholders with another opportunity to submit written comments prior to a stakeholder workshop on September 12, 2002. The Commission held a second stakeholder workshop September 30, 2003, to discuss draft passenger transportation company rules and address stakeholder comments. The following companies and organizations participated in the stakeholder workshops: David Gudgel, Gray Line of Seattle; Tom Tanaka and Michael Civitelli, Port of Seattle; Brooks Harlow, Washington Airporter Operators Association; Dick and Helen Asche, Bremerton-Kitsap Airporter; James Fricke, Capitol Airporter; Jimy Sherrell, Shuttle Express.
- NOTICE OF PROPOSED RULEMAKING: The Commission filed a notice of Proposed Rulemaking (CR-102) on February 15, 2006, at WSR # 06-05-113. The Commission scheduled this matter for oral comment and adoption under Notice WSR # 06-05-113 at 3:00 p.m., Wednesday, March 29, 2006, in the Commission's Hearing Room, Second Floor, Chandler Plaza Building, 1300 S. Evergreen Park Drive S.W., Olympia, Washington. The Notice also provided interested persons the opportunity to submit written comments to the Commission.
- COMMENTERS (WRITTEN COMMENTS): The Commission received written comments from Mr. Michael Lauver, representing Seatac Shuttle LLC, d/b/a Vashon Shuttle Service, and Mr. Jimy Sherrell, representing Shuttle Express, Inc.

- RULEMAKING HEARING: The rule proposal was considered for adoption, pursuant to the notice in WSR # 06-05-113 at a rulemaking hearing scheduled on March 29, 2006, before Chairman Mark H. Sidran and Commissioner Patrick J. Oshie. Mr. John Rowley, representing Shuttle Express, Inc., made oral comments during the meeting. Mr. Rowley acknowledged the time and effort put into addressing the rule changes and asked that the Commission consider some of the additional changes proposed in the stakeholder comments. He reaffirmed the written comments previously submitted by Shuttle Express, Inc., regarding the use of "subcarriers."
- SUGGESTIONS FOR CHANGE THAT ARE REJECTED/ACCEPTED: Filed comments suggested changes to over thirty sections of the proposed rules. Each of those suggested changes and the Commission's reason for rejecting or accepting the suggested change are included in Appendix A attached to, and made a part of, this order.
- COMMISSION ACTION: After considering all of the information regarding this proposal, the Commission finds and concludes that it should amend the rules in the CR-102 Notice at WSR # 06-05-113 with the changes described below.
- 19 **CHANGES FROM PROPOSAL**: The Commission adopts the proposal with the following changes from the text noticed at WSR #06-05-113:
 - **WAC 480-30-146 Certificates, name change**. Subsection (3) is revised to eliminate any confusion about partnerships by removing the phrase "addition or deletion of partners."

WAC 480-30-196 Insurance cancellation. Subsection (1) is revised to more accurately reflect the Commission's policy by stating that the Commission may "withhold issuance of a certificate or dismiss a company's application for a certificate."

WAC 480-30-316 Tariffs and time schedules, customer notice requirements. Subsection (2)(c) is revised to clarify that when a company maintains an internet web site it must post customer notices on the "company's" internet web site rather than just on the internet.

WAC 480-30-356 Tariffs and time schedules, tariff rules. Subsection (3)(d)(i) is revised to acknowledge the exceptions in subsections (3)(d)(ii) and (3)(d)(iii). Subsection (3)(h) is revised to clarify that the rules in a company's tariff must identify "whether" the company provides alternative transportation when the company is unable to provide transportation "at the time and place specified in the reservation that the company has accepted for that passenger."

WAC 480-30-406 Tariffs and time schedules, withdrawing a filing. Subsection (2) which states, "The commission may deny withdrawal of a filing when denial is in the public interest" is removed. Revising the rule eliminates confusion and does not affect the purpose of the rule or the ability of the Commission to approve or deny a request.

20 STATEMENT OF ACTION; STATEMENT OF EFFECTIVE DATE: After reviewing the entire record, the Commission determines that WAC sections 480-30-010, 480-30-020, 480-30-030, 480-30-032, 480-30-040, 480-30-045, 480-30-050, 480-30-060, 480-30-070, 480-30-080, 480-30-090, 480-30-095, 480-30-097, 480-30-100, 480-30-105, 480-30-110, 480-30-120, 480-30-130, 480-40-010, 480-40-020, 480-40-030, 480-40-040, 480-40-050, 480-40-060, 480-40-065, 480-40-070, 480-40-075, 480-40-100, 480-40-110, 480-40-120, 480-40-130, and 480-40-999 should be repealed, WAC 480-30-999 should be amended, and WAC sections 480-30-001, 480-30-006, 480-30-011, 480-30-016, 480-30-021, 480-30-026, 480-30-031, 480-30-036, 480-30-041, 480-30-046, 480-30-051, 480-30-056, 480-30-061, 480-30-066, 480-30-071, 480-30-076, 480-30-081, 480-30-086, 480-30-091, 480-30-096, 480-30-101, 480-30-106, 480-30-111, 480-30-116, 480-30-121, 480-30-126, 480-30-131, 480-30-136, 480-30-141, 480-30-146, 480-30-151, 480-30-156, 480-30-161, 480-30-166, 480-30-171, 480-30-181, 480-30-186, 480-30-191, 480-30-196, 480-30-201, 480-30-206, 480-30-211, 480-30-213, 480-30-216, 480-30-221, 480-30-226, 480-30-231, 480-30-236, 480-30-241, 480-30-246, 480-30-251, 480-30-256, 480-30-261, 480-30-266, 480-30-271, 480-30-276, 480-30-281, 480-30-286, 480-30-291, 480-30-296, 480-30-301, 480-30-306, 480-30-311, 480-30-316, 480-30-321, 480-30-326, 480-30331, 480-30-336, 480-30-341, 480-30-346, 480-30-351, 480-30-356, 480-30-361, 480-30-366, 480-30-371, 480-30-376, 480-30-381, 480-30-386, 480-30-391, 480-30-396, 480-30-401, 480-30-406, 480-30-411, 480-30-416, 480-30-421, 480-30-426, 480-30-431, 480-30-436, 480-30-441, 480-30-446, 480-30-451, 480-30-456, 480-30-461, 480-30-466, 480-30-471, 480-30-476, 480-30-900, 480-30-910, 480-30-920, 480-30-930, and 480-30-940 should be adopted to read as set forth in Appendix B, as rules of the Washington Utilities and Transportation Commission, effective on the thirty-first day after the date of filing with the Code Reviser pursuant to RCW 34.05.380(2).

ORDER

21 THE COMMISSION ORDERS:

- 22 (1) The Commission repeals WAC sections 480-30-010, 480-30-020, 480-30-030, 480-30-032, 480-30-040, 480-30-045, 480-30-050, 480-30-060, 480-30-070, 480-30-080, 480-30-090, 480-30-095, 480-30-097, 480-30-100, 480-30-105, 480-30-110, 480-30-120, 480-30-130, 480-40-010, 480-40-020, 480-40-030, 480-40-040, 480-40-050, 480-40-060, 480-40-065, 480-40-070, 480-40-075, 480-40-100, 480-40-110, 480-40-120, 480-40-130, and 480-40-999.
- 23 (2) The Commission amends and adopts WAC sections 480-30-001, 480-30-006, 480-30-011, 480-30-016, 480-30-021, 480-30-026, 480-30-031, 480-30-036, 480-30-041, 480-30-046, 480-30-051, 480-30-056, 480-30-061, 480-30-066, 480-30-071, 480-30-076, 480-30-081, 480-30-086, 480-30-091, 480-30-096, 480-30-101, 480-30-106, 480-30-111, 480-30-116, 480-30-121, 480-30-126, 480-30-131, 480-30-136, 480-30-141, 480-30-146, 480-30-151, 480-30-156, 480-30-161, 480-30-166, 480-30-171, 480-30-181, 480-30-186, 480-30-191, 480-30-196, 480-30-201, 480-30-206, 480-30-211, 480-30-213, 480-30-216, 480-30-221, 480-30-226, 480-30-231, 480-30-236, 480-30-241, 480-30-246, 480-30-251, 480-30-256, 480-30-261, 480-30-266, 480-30-271, 480-30-276, 480-30-281, 480-30-286, 480-30-291, 480-30-296, 480-30-301, 480-30-306, 480-30-311, 480-30-316, 480-30-321, 480-30-326, 480-30-331, 480-30-336, 480-30-341, 480-30-346, 480-30-351, 480-30-356, 480-30-361, 480-30-366, 480-30-371, 480-30-376, 480-30-381, 480-30-386, 480-30-391, 480-30-396, 480-30-401, 480-30-406, 480-30-411, 480-30-416, 480-30-421, 480-30-426,

480-30-431, 480-30-436, 480-30-441, 480-30-446, 480-30-451, 480-30-456, 480-30-461, 480-30-466, 480-30-471, 480-30-476, 480-30-900, 480-30-910, 480-30-920, 480-30-930, 480-30-940, and 480-30-999 to read as set forth in Appendix B, as rules of the Washington Utilities and Transportation Commission, to take effect on the thirty-first day after the date of filing with the Code Reviser pursuant to RCW 34.05.380(2).

24 (3) This Order and the rules set out below, after being recorded in the register of the Washington Utilities and Transportation Commission, shall be forwarded to the Code Reviser for filing pursuant to chapters 80.01 and 34.05 RCW and chapter 1-21 WAC.

DATED at Olympia, Washington, June 7, 2006.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARK H. SIDRAN, Chairman

PATRICK J. OSHIE, Commissioner

PHILIP B. JONES, Commissioner

Note: The following is added at Code Reviser request for statistical purposes:

Number of Sections Adopted in Order to Comply with Federal Statute: New 0, amended 0, repealed 0; Federal Rules or Standards: New 0, amended 0, repealed 0; or Recently Enacted State Statutes: New 0, amended 0, repealed 0.

Number of Sections Adopted at Request of a Nongovernmental Entity: New 0, amended 0, repealed 0.

Number of Sections Adopted on the Agency's own Initiative: New 101, amended 1, repealed 32.

Number of Sections Adopted in Order to Clarify, Streamline, or Reform Agency Procedures: New 0, amended 0, repealed 0.

Number of Sections Adopted using Negotiated Rule Making: New 0, amended 0, repealed 0; Pilot Rule Making: New 0, amended 0, repealed 0; or Other Alternative Rule Making: New 0, amended 0, repealed 0.