

Performance Indicators – Changing Diagnostic/TBD to New Standards
Summary of Standards Approved, to date, by ROC TAG
November 7, 2001-Corrected¹

The following reflect standards approved by the ROC TAG, except as noted, for indicated PIDs that previously had standards of “diagnostic” or “TBD.”

PID Numbers	PID Title	Category (as applicable)	Current Standard	TAG-Approved Standards	Additional Notes
GA-7	Timely Outage Resolution following Software Releases	N/A	TBD	Vol. 1- 20 : 1 miss Vol. > 20 : 95%	
PO-2A	Electronic Flow-through	All LSRs	Diagnostic	Diagnostic	
PO-2B	Electronic Flow-through	Eligible LSRs	Diagnostic	(At Impasse)	<u>Qwest Position:</u> Beginning: <u>Jan '02</u> <u>Jul '02</u> <u>Jan '03</u> <u>Jul '03</u> Resale: 80% 90% 95% 95% Unb.Loops: 60% 70% 80% 85% LNP: 80% 90% 95% 95% UNE-P: 60% 75% 90% 95% <u>CLEC Position:</u> Apply Jul '02 standards above to Jan '02.
PO-5B & -5C	Firm Order Confirmations	Unbundled Loops with Facility Check	Not previously listed in PID	Include in standard under 72 hr category	
PO-6	Work Completion Notification	IMA & EDI	TBD	(At impasse)	<u>Qwest Position:</u> 12 business hours <u>CLECs Position:</u> 6 business hours
PO-16	Timely Release Notifications	N/A	TBD	Vol. 1- 10 : 1 miss Vol. > 10 : 92.5%	

¹ Corrections were made in the GA-7 and PO-16 approved standards, in the volume ranges. The corrected items are shown in boldface font.

PID Numbers	PID Title	Category (as applicable)	Current Standard	TAG-Approved Standards	Additional Notes
OP-3, -4, -5, & -6	Commitments Met, Installation Intervals, New Service Installation Quality, and Delayed Days	Line Sharing	Diagnostic	OP-3: 95% OP-4: 3.3 days OP-5: Parity with Qwest Res & Bus POTS OP-6: Diagnostic	
		EELs	Diagnostic	OP-3: 90% OP-4, -5, -6: Diagnostic	Review in 6 mo.
		Loops Conditioned	Not listed separately in PID	OP-3: 90% OP-4: 16.5 days	Qwest has included PID additions to separately report loops requiring conditioning activity during provisioning, affecting only OP-3 and OP-4. Such loops will continue to be reported in other PIDs according to their type, as listed in those PIDs.
OP-15 (ROC only)	Pending Delayed Days	All	Diagnostic	No change.	
MR-3, -4, -5, -6, -7, -8, & -9	Maintenance and Repair measurements	Line Sharing	Diagnostic	MR-3, -4, -6, -8: Parity with Res and Bus POTS MR-7: Diagnostic →	→ MR-7: Pending AT&T review of and response to Qwest's latest data sheet of 31 Oct 01 on MR-7.
		EEL	Diagnostic	Diagnostic	Review in 6 mo.
CP-1C	Collocation Completion Interval	W/121-150 day intervals	Diagnostic	150 calendar days	
CP-2C	Collocations Completed within Scheduled Intervals	Major Infrastructure Modifications	Diagnostic	90%	