



May 19, 2009

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Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

WASH. UT. & TP. COMM

Attention: Kristen Russell
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT - March, 2009

Dear Ms. Russell:

Enclosed please find the corrected copy of (4) Installation or Activation of Basic Service report for March 2009. The number of missed orders 90 to 179 Days was incorrectly typed in. The only orders missed were for weather delay, customer delay or permit delays.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,

Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Distribution Listed Below:

Tim Grigar
Mary Taylor
File

2009 MAY 29 AM 8:57
UTEL & TP COMM

(4) Installation or Activation of Basic Service
Attachment B for 1st Qtr 2009

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (March Snapshot)
LONG BEACH	166	0
OCEAN PARK	99	0
CHINOOK	23	0
GIG HARBOR	328	0
FOX ISLAND	17	0
ARLETTA	22	0
MORTON	87	0
MINERAL	7	0
GLENOMA	15	0
RANDLE	25	0
PACKWOOD	21	0
ASHFORD	32	0
YACOLT	44	0
ORTING	128	0
SOUTH PRAIRIE	47	0
CONNELL	66	0
MESA	12	0
BASIN CITY	13	0
ELTOPIA	13	0
MATHEWS CORNER	5	0
KAHLOTUS	7	0
WASHTUCNA	6	0
LIND	17	0
STARBUCK	3	0
EUREKA	9	0
ROYAL CITY	55	0
LOPEZ/SHAW ISLAND	54	0
PUGET ISLAND	6	0
RAYMOND	61	0
RAYMOND/LEBAM	34	0
CATHLAMET	28	0
SOUTH BEND	50	0
OCOSTA	11	0
CURTIS	16	0
PE ELL	34	0
VADER	42	0
LAKEBAY (includes 1302)	146	0
MCCLEARY	30	0
ELMA	97	0
MONTESANO	58	0
KINGSTON	84	0
HANSVILLE	23	0
TWISP	42	0
WINTHROP	42	0
VASHON	71	0
NORTH VASHON	23	0
CHENEY	152	0

(4) Installation or Activation of Basic Service
Attachment B for 1st Qtr 2009

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (March Snapshot)
E.W.U.	0	0
SPANGLE	12	0
MEDICAL LAKE	86	0
REARDAN	18	0
DAVENPORT	50	0
CRESTON	6	0
HUNTERS/INCHELIUM VALLEY	45	0
CHEWELAH	18	0
KETTLE FALLS	88	0
WILBUR	63	0
ODESSA	11	0
HARRINGTON	16	0
ALMIRA	13	0
COULEE CITY	5	0
WILSON CREEK	10	0
NESPELEM	7	0
RITZVILLE-BENGE	50	0
SPRAGUE	45	0
EDWALL-TYLER	17	0
NORTHBEND	3	0
SNOQUALMIE PASS	132	0
FALL CITY	12	0
CARNATION	44	0
SNOQUALMIE RIDGE	19	0
AMES LAKE	22	0
FRIDAY HARBOR	5	0
EAST SOUND	163	0
BLAKELY ISLAND/DECATURE	146	0
FORKS	15	0
NEAH BAY	103	0
BEAVER	32	0
CLALLAM BAY	13	0
CLEARWATER	8	0
PACIFIC BEACH	8	0
LAKE QUINAULT	36	0
HUMPTULIPS	13	0
COWICHE	14	0
TIETON	30	0
RIMROCK	39	0
	2	0