

Exhibit ___ (RK-8)
Dockets UE-111048/UG-111049
Witness: Roger Kouchi

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

**DOCKET UE-111048
DOCKET UG-111049
(Consolidated)**

**EXHIBIT TO
TESTIMONY OF**

ROGER KOUCHI

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

PSE Response to Staff Data Request 89

December 7, 2011

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Docket Nos. UE-111048 and UG-111049
Puget Sound Energy, Inc.'s
2011 General Rate Case**

WUTC STAFF DATA REQUEST NO. 089

WUTC STAFF DATA REQUEST NO. 089:

Re: Meter and Billing Performance

As a follow-up to the Company's response to Staff Data Request No. 069, in the tables below, please provide the number of back-bills by industry and the average length of back-bills for 2009, 2010 and 2011 (January – June) by type of meter for stopped meters only and for lost meters only.

Stopped Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Stopped Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Lost Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Lost Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Unassigned Energy Usage (UEU) Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Unassigned Energy Usage (UEU) Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009								
2010								
2011 (Jan – Jun)								

Response:

Below, please see the number of back bills by industry and the average length of back bills for 2009, 2010, and January through June 2011, by type of meter for stopped meters only and for lost meters only.

Please note that the figures in the "Number of back-bills (total)" columns indicate the number of items that were greater than the number of days indicated by that column but less than the number of days indicated in the column to its right. For example, the values in column "> 90" indicate the number of back bills where the length of adjustment was greater than 90 days but less than or equal to 120 days. The values in column "> 120" indicate the number of back-bills where the length of adjustment was greater than 120 days but less than or equal to 150 days.

Technology and processes changed from 2009 to 2010, which enhanced Unassigned Energy Usage ("UEU") data tracking. UEU data was not available for 2009 and is listed as "NA".

Stopped Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	83	50	27	151	111	140	174	452
2010	80	36	23	94	111	141	173	471
2011 (Jan – Jun)	38	16	10	79	101	129	155	453

Stopped Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	2,861	1,609	812	2,617	107	133	162	417
2010	1,514	832	555	1,601	108	133	164	414
2011 (Jan – Jun)	750	412	147	740	105	131	154	417

Lost Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	72	46	22	294	106	136	161	685
2010	46	7	2	14	105	130	171	448
2011 (Jan – Jun)	7	9	0	6	101	129	0	672

Lost Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	51	51	27	185	104	135	162	786
2010	10	4	2	11	105	130	156	869
2011 (Jan – Jun)	4	2	1	1	101	126	153	792

Unassigned Energy Usage (UEU) Electric Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	NA	NA	NA	NA	NA	NA	NA	NA
2010	422	214	149	289	104	133	164	301
2011 (Jan – Jun)	216	92	70	181	103	136	163	314

Unassigned Energy Usage (UEU) Gas Meters Only

Year	Number of back-bills (total)				Average length of back-bills			
	> 90	> 120	> 150	> 180	> 90 days	> 120 days	> 150 days	> 180 days
2009	NA	NA	NA	NA	NA	NA	NA	NA
2010	665	485	278	487	105	135	164	501
2011 (Jan – Jun)	323	197	161	314	104	135	163	260