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To: <u>Public Involvement (UTC)</u>
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I have read all the power points slides and the responses from my utility company and have the following comments to make.

No-cost allowance is vital to keeping rates low for consumers. Utilities have a long documented history of passing on all costs of doing business on to customers. I have no doubt that that will happen for this docket. In fact, my utility company has already started a Go Fund Me campaign. The areas of greatest concern for me are: construction of the pipeline, environmental repair damage done to the community, the procurement of RNG, and additional cost of RNG if the plant contracted by my utility is unable to produce enough fuel for our needs

While the commissioners concerns for low income are welcome, there are two other groups that also need to be given the same consideration. The working poor who are unable to pay for their monthly bills while sometimes working two jobs. And the growing growing group of retired persons living on a fixed income. Both of these groups do not normally qualify as low income. And they are struggling. My utility has amortized to supposedly help these groups but a lot of people feel that they are so indebted to the utility company that they will never be free of that debt.

• After reading the response from my utility, all I could think of was that it was utility verbiage for "We have not figured out how to stack all the cards in our favor yet but give us some time and we will get there." Risk sharing is very important because my utility does not share in any costs of running the business. The sharing between customer and company needs to be revised. I would like to see a 45% customer and a 55% company split for cost. We benefit from having power and the company benefits from being in business. Finally, their excuse of unexpected weather I would refer them to NOAA, the national weather service or if all else fails the Old Farmer's Almanac. All three have tons of historical data.

The country has been through this sort of debat before. Back in the early 1900's it was

debate over the horse and buggy vs the motor car. The utility industry needs to choose which side of history to be on.

Sincerely, Jackie Truelove

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